

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION & ADDENDUM //

No. Reg(IT)(SA)/2017/42

Jabalpur, Dated:13/01/2017

Subject:- The matter relates to publish the clarification/ addendum of the Pre-Bid meeting dated: 03rd January, 2017 of the tender regarding the Supply, Installation, Commissioning, Maintenance of Display monitors and Kiosk machine for the Subordinate Courts in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2016/1190, Dated:16.12.2016.

Ref: - Pre-Bid Meeting Dated: 03rd January, 2017 at 11:30 A.M.

The following are the clarifications / REPLY / addendum with reference to query of the bidders and the same is enumerated below:-

S.no.	RFP page no. / RFP Clause	Details / Query	Changes required / requested by the bidder	Reply to the query / clarification / addendum
1.	Page no 11 / 2.15.2 (ii) , Eligibility criteria	(ii) Experience in Supply, Installation, commissioning, Maintenance of Servers, Desktop Computers, Printers, UPS systems during the last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:-	They have asked experience in Servers, Desktop Computers, Printers, UPS Systems but we are bidding for Information kiosk, so please amend this clause, Its should be experience in Information Kiosk or only Kiosk experience	Yes, the bidder can quote single line item. But the tender fees and EMD shall be as per the tender document. No change in tender fees and EMD
2.	Page no 11 / 2.15.2 (ii) , Eligibility criteria	(ii) Experience in Supply, Installation, commissioning,	They have asked experience in Servers,	Yes, the bidder having experience in the field of

		Maintenance of Servers, Desktop Computers, Printers, UPS systems during the last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:-	Desktop Computers, Printers, UPS Systems but we are bidding for Information kiosk, so please amend this clause, Its should be experience in Information Kiosk or only Kiosk experience	touch screen information kiosk machines can be considered and they may apply for the bid for the supply of Information KIOSK machines.
3.	Page no 15/2.20.3	Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh at High Court Level and State Capital for post-installation services and support of the Display monitors and KIOSK machines	We need to change this clause because we don't have at Madhya Pradesh	The bidder has to ensure his Office / Establishment in the State of M.P. at High Court level / State Capital as per the tender document. The Service Center is to be there as per the tender document.
4.	Page no 22/ 4.8 (TIME SCHEDULE TO COMPLETE THE CONTRACT:-	The successful bidder shall complete the assignment within 60 days from the date of issue of Letter of Acceptance / Letter of Intent	We request court to please amend the delivery clause from 60 day to 90 days from the date of LOI/LOA .	Yes, the time is extended to 90 days for completion of the entire work.
5.	Page no 22/ 4.8 (TIME SCHEDULE TO COMPLETE THE CONTRACT:-	In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.	We request Court please provide place order only from High court.	The purchase order shall be received directly from the High Court.
6.	Page no 34/ 6.7.4 mean time to resolve the problem	Within 24 Hours from the call logging time – for all High Severity events	We request court to please change the clause , the clause should be (within 48 hours from	No change

			the time of login of call and the call should be login in between 9.30 am to 6.30 pm working time only	
7.	Page no 42/ Specification 2 & 3	Kiosk should be wall mount or pedestal	What they need , please get clarify it	The Kiosk should be wall mount.
8.	Page no 42/ Specification 4 b & c	A . capacitive touch screen b. APR/SWA type touch screen	Please get clarify from Court that what they required capacitive or APR/SAW touch screen. and if possible please try to push convince them to give only APR/SAW type of screen	The screen type is to be based on latest APR/SAW technology and not the capacitive touch screen.
9.	Page 46/Form PQ-1	Valid ISO Certificate of Products (Please attach copy) i.e ISO 9001 and ISO 14001	We don't have certificate of ISO 14001, please change the ISO certificate from ISO 14001 to ISO 9001:2008	Changed to Valid ISO 9001 certification in case KIOSK machines only. But for display monitors / panels both the certifications are required
10	Page No.29: Section V Special Condition of contract point No. 5.4, Consignee and Security of the material	Security of all material at the site where the work is in progress shall be the contractor's responsibility and he shall arrange to guard the same from theft/pilferage/vandalism In the event of any loss the contractor shall be responsible for the same. Any stores lost, prior to formally taking over by the Purchaser, shall be made good by the contractor at no cost	The material once delivered to the consignee will be the property of the consignee and supplier can only re-issue the material from	No change

		to the Purchaser.	consignee require to be install on site. Security should be provided by the consignee in their premises.	
11	Page No.37: Section VI Technical Specification-A "Display monitor/ Panel", Display Type	HD Wide Screen Backlit TFT LED Anti-Glare Dissolve	We would request to change it to Full HD (1920 X 1080)Edge-Lit LED	Yes, change full HD screen Back lit LED
12	Page No.37: Section VI Technical Specification-A "Display monitor/ Panels", Resolution	HD Resolution	We would request to change it to FHD	Yes, Full High Definition Screen
13	Page No.37: Section VI Technical Specification-A "Display monitor/ Panel", Viewing Angle...	170 degrees or more horizontal and vertical	We would request you to change it to 178X178 degree, for better clarity for the viewers, since they would be taking notes and viewing might be from angels.	No change
14	Page No.37: Section VI Technical Specification-A "Display monitor/ Panel", Orientation	Landscape	We would request to include portrait also	No change
15	Page No.37: Section VI Technical Specification-A "Display monitor/ Panel", Video input	VGA/HDMI /Display Port If not having the required port, necessary convertor required to connect it to the thin client system to be provided with this Display Monitor HDMI/A/GA/Display Port Cable included	We would request to include DVI-D, RGP, USB, RS232, RJ 45, IR receivers	As per updated specifications
16	Page No.37:	Energy Star (EPA) ver	We would	As per updated

	Section VI Technical Specification-A "Display monitor/ Panel", Energy Certification	5.0 / BEE India Star version -1	request to include UL/CUL/CB	specifications
17	Page No.37: Section VI Technical Specification-A "Display monitor/ Panel", Power Supply	200 - 250 V AC 50 Hz, Power Cable included	We would request to reduce it to 100-240V 50/60 Hz. Since LED requires lesser power and you would be saving a lot of electricity and load on the UPS	200 – 240 A AC 50Hz power cable included.
18	Page No. 4 Section I, Notice inviting tender	Time for Completion of the entire work / project: 60 Days	As per the clause we have to install the tendered products at almost 200 Locations. We would request to extend the time for completion of the entire work / Project to 90 Days.	Yes.
19	Page No. 44, Section VIII, Detail breakup of cost, Note: 3	Sl. No. 5 and Sl. No.6 of above is for to identify cost per meter of Power Cabling and Data / Video Cabling for & actual quantity in meters for individual site location will be evaluated as per tender document.	As the Sl. No. 5 & 6 are only to identify the cost per meter of power cabling and Data/ Video cabling, we would request you top please clarify how will you identify the L1 and whether evaluation of L1 bidder be done excluding	As per tender document. The cables that are to be supplied should be of reputed make and valid ISO certifications in this regard.

			the prices of Item No. 5 & 6 or including 5 & 6 with some estimated meter per site.	
20	“Specification-B” Item no. 2 Display Type & Technology	HD wide screen Backlit TFT LED Anti-Glare Display	TN/ VA/ AH-IPS panel	As per updated specifications.
21	“Specification-B” Item no. 5 Viewing Angle	170 Degrees or more horizontal and vertical	160 degrees and above	No change

After the pre-bid meeting the following are the updated configuration / specifications of the Display panels / monitors and Kiosk machine that are to be installed in District Court Complexes.

“Specifications-A”
STATEMENT SHOWING THE SPECIFICATION OF (I) DISPLAY MONITOR / PANEL WITH BASIC SHARED COMPUTING CLIENT AND CABLE

Specifications of Display Monitor & Bidders Compliance Sheet			
Display Monitor for Current case Display outside Court Room with basic shared computing client and cable of required length and bidders Compliance sheet			
S.No.	Specification	Particulars	Bidder compliance Remarks
Display Monitors / Panels			
1	Make and Model No.	(exact details to be provided by the bidder with its official brochure)	
2	Display Type & Technology	Full HD Wide Screen Backlit or Direct LED display	
3	Screen Size	32 inches	
4	Resolution	Full HD Resolution	
5	Viewing Angle	170 degrees or more horizontal and vertical	
6	Orientation	Landscape	
7	Color	16 Million or more	
8	Video Input	1X VGA, 1 X HDMI, 1X DVI Display. VGA / HDMI / Display Port is to there to connect it to the thin client system to be provided with this Display Monitor. HDMI/VGA/Display Port Cable Included	
9	Energy Certification	Energy Star (EPA) ver 5.0 / BEE India Star ver 1	
10	BIS Certification	Relevant copy of BIS	

		(Bureau of Indian Standard)	
11	Mounting	Wall - Arm Mountable through VESA bracket Mounting Kit inclusive	
12	Power Supply	200 - 240 V AC 50 Hz, Power Cable included	
13	Visibility	Must have optimum outdoor visibility during day time.	
Thin / Mini PC Client			
14	Processor	Industry Standard 1.8 GHz or above Speed Processor	
15	Video Controller	On board video controller	
16	RAM	2 GB or above expandable upto 4 GB	
17	Storage	8 GB or above (eMMC/SSD)	
18	Display Ports	VGA / HDMI / Dual Display Port If VGA or HDMI or Display Port not there, convertor to be provided which may be required to connect to the client system with Display Monitor.	
19	USB Ports	At least 3 USB ports ver 2.0 or above	
20	Bootability	BIOS should support bootability from USB device	
21	Network	Gigabit Ethernet Controller with WOL support Ipv4 & IPv6 Compliant with RJ45 Port	
22	Mounting	Ultra small form factor chassis mountable at rear side of the monitor with VESA Mount Compatible (Wall - Arm Mount Kit included in addition to the Kit required for Display Monitor)	
23	Operating System Compatibility	Embedded with Linux OS. All hardware must be compatible with Ubuntu Linux OS 14.04	
24	Hardware Drivers	Supplier to provide latest drivers for all hardware for Ubuntu-Linux OS 14.04	
25	Peripheral Devices	Keyboard & Mouse not required	
26	Power Supply	External Power Adaptor for 200 - 240 V AC 50 Hz (Power Cable included)	
27	Software	Linux & Open/Libra Office embedded in Flash RAM / Storage	
		JVM Support for Linux Firefox & Mozilla	
		Multilingual support	
		Thin Client Management S/w	
Compatibility between Display Monitor and Thin / Mini PC Client			
28	Compatibility	Display Monitors and Thin / Mini PC Clients to be supplied	

		must be compatible with each other for display connectivity while also adhering to all the technical specifications given in these specifications	
Common features of Display Monitor and Thin / Mini PC Clients			
29	Original Equipment Manufacturer (OEM) Product	Original Equipment Manufacturer (OEM) Manufacturer or its authorized distributor/dealers with OEM	
30	Warranty	5 years on side Comprehensive Warranty support with L 1 support from bidder and L2 support from OEM	
31	Service Centre	Must have / preferred Company Authorized Service Centre in Capital City / High Court Place	
All the specifications should be read as equivalent or better.			

“Specifications-B”
STATEMENT SHOWING THE SPECIFICATION OF (II) EXTRA MONITOR + PORT VGA / HDMI SPLITTER / EXTENSION / DISTRIBUTION UNIT

Specification Extra monitor & Bidders Compliance Sheet			
Extra Monitor + 2 port VGA / HDMI Splitter / Extension / Distribution Unit			
S.No.	Specification	Particulars	Bidders Compliance Remarks
Display Monitors			
1	Make and Model No.	(exact details to be provided by the bidder with its official brochure)	
2	Display Type & Technology	HD Wide Screen Backlit TFT LED Anti-Glare Display	
3	Screen Size	18.5/19 inches	
4	Resolution	HD Resolution	
5	Viewing Angle	170 degrees or more horizontal and vertical	
6	Orientation	Landscape	
7	Color	16 Million or more	
8	Video Input	VGA / HDMI / Display Port If not having required port, necessary converter required to connect it to the computer system already	

		available with the Court through the Splitter being provided with this Display Monitor HDMI/VGA/Display Port Cable included	
9	Energy Certification	Energy Star (EPA) ver 5.0 / BEE India Star ver 1	
10	TCO Certification	Relevant Category of TCO Certification required (latest)	
11	Mounting	VESA Mount option required	
12	Power Supply	200 - 250 V AC 50 Hz Power Cable included	
VGA/HDMI/Display Port Splitter			
13	VGA/HDMI Splitter	USB Powered VGA or HDMI or Display Port two port Splitter (3 Mtr length) as per video connectivity options in the above Display Monitor and the already available Computer System with the Court. Relevant USB Cable and VGA/HDMI/Display Port Cable Required	
Common features of Display Monitor VGA/HDMI/Display Port Splitter			
14	Original Equipment Manufacturer (OEM) Product	Original Equipment Manufacturer (OEM) Manufacturer or its authorized distributor/dealers with OEM	
15	Warranty	5 years on side Comprehensive Warranty support with L1 support from bidder and L2 support from OEM	
16	Service Centre	Must have / preferred Company Authorized Service Centre in Capital City / High Court Place	
All the above specifications should be read as equivalent or better than			

“Specifications-C”

TOUCH SCREEN INFORMATION KIOSK MACHINES

SPECIFICATION OF INFORMATION KIOSK & BIDDERS COMPLIANCE SHEET			
Sl. No.	Specifications	Description	Bidders Compliance Remarks
1	Make & Model	(exact details to be	

		provided by the bidder with its official brochure)	
2	Type/Mounting	Wall Mount	
3	Construction Base	The Kiosk shall be wall mounted with permanent and screw less chassis. The enclosure shall be of minimum 1.6 mm. thick CRCA steel, polymer powder coated designed to work in harsh conditions. The design shall be vandal resistant. Design must be sleek and attractive with <u>display of High Court logo.</u>	
4	Display Type:		
	(a) Type	Colour LED HD wide Screen Backlit LED Anti Glare Display	
	(b)Size	Touch Screen with 21" (HD Resolution) with TC0 6 Certification	
	(c) Touch Screen	APR / SAW type with 3 mm or higher antiglare & overlay tempered vandal resistant glass (Vandal resistance shall be established by dropping ball or 50 mm dia of 0.5 kg. from a height of 1.3 there shall not be any damage to screen)	
	(d) LCD Touch Panel	Minimum 250 CD/m2 (NITS) brightness or better	
5	System Details		
	(a) Processor	Minimum Intel Core i3 equivalent with 2.6 Ghz or Higher	
	(b) Memory (RAM)	4 GB, DDR -3 expandable to 8 GB	
	(c) Optical Device Drive	Provision to connect external CD/DVD ROM	
	(d) HDD/ Storage	Integrated Dual Port SATA Controller HDD 500 GB 7200 RPM or more	
	(e) Operating System	UBUNTU 14.04	
6	Ethernet	Integrated Gigabit Ethernet Controller with IPv6 complaint	
7	Other Ports	RJ45, VGA/HDMI/Display Port out	
8	Wireless	IEEE 802.11 or Higher	
9	USB Ports	2 X USB 2.0, 1 X USB 3.0	
10	Power Supply	Optimum Wattage SMPS to support full use of System	
11	Cooling	Suitable cooling mechanism is to be there	
12	UPS	Inbuilt UPS 600 VA	

		system with 30 minutes backup on full load at 0-6 PF of reputed make having ISO 9001 certification having reputed batteries	
13	Warranty	On site Comprehensive support and Warranty for 5 years.	
Note : The above configuration should be read as the same, equivalent or better/more.			

Note:-

1. The Security frames should have good look and quality (**item no. 4 of section VIII**) along with protection cover / toughened glass.
2. All the power cable / data cables should be of reputed make and must have valid ISO certifications .
3. The number of items may increase depending upon the final requirement.
4. The firms / vendors registered under NSIC are exempted for submission of tender fees and EMD but they have to submit valid document as per tender.
5. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
6. The Original equipment manufacturer can authorize more than one partner for participation in the bid.
7. Back-to-Back support letter is to be submitted by OEM regarding support the quoted products.
8. The UPS system is to be supplied with 05 years onsite warranty and on batteries 02 years support and warranty.
9. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
10. The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
11. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues
12. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.

- 13. The online bid submission date of this tender is hereby extended up to 23rd January, 2017 till 3: 00 P.M. and technical bid of the tender shall be opened on same day at 3:30 P.M.**
14. All future correspondence / clarifications / addendum/ corrigendum shall be available in the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in , Government tender portal www.tenders.gov.in and <https://www.mpeproc.gov.in>.

**Sd/-
REGISTRAR GENERAL**