

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2019/1092

Jabalpur, Dated:24.07.2019

Subject:- The matter regarding to publish the clarification / reply of Pre-Bid meeting dated: 12th July, 2019 regarding the tender for supply, installation commissioning and maintenance of LED based Digital display system under buyback of old Display panels at High Court of Madhya Pradesh Jabalpur and its Benches at Indore & Gwalior with reference to the tender no. Reg(IT)(SA)/2019/926, Dated:27.06.2019.

Ref: - Pre-Bid Meeting Dated: 12th July, 2019.

Reply / clarification to the pre-bid queries

Query No.	Page No. & / Clause No.	Description of the tender	Query of the bidder / remarks of the bidder	Reply / clarifications by the High Court
	M/s VSN International, Indore			
1	Page 30- Specifications- A point 8 . Video Input	1X VGA, 1 X HDMI, 1X DVI Display. VGA / HDMI /Display Port is to there to connect it to the thin client system to be provided with This Display Monitor. HDMI/VGA/Display Port Cable Included	Please amend to general & common ports Like HDMI-1,DP-1,LAN-1,USB-1 WIFI Network Support	Yes LAN port is added in the specifications of the display panels. DVI port is optional. Rest of the specification is as per tender document.
2	Page 30- Specifications- A point 13 Visibility	Must have optimum outdoor visibility during day time. Minimum 350 cd/ m2 or above	Please amend to 400 Nits and above to match uniformity with 49/55" Panels & open ambience brightness	No change.
3	Page 31- Specifications-	1366X768 (WXGA)	Pls amend to FHD Resolution,	Yes changed to full high

	B Point 3. Native Resolution		WXGA resolution is not available in this size	definition (FHD).
4	Page 31- Specifications-B Point 9. Response Time	6-9 ms (G to G)	Please amend 12 Ms or less to allow other top OEMS & Other HC's are using panels which is having 12Ms or less	Yes changed to 9 Ms to 12 Ms or less
5	Page 31- Specifications-B point 21 to 30 Input ports	-	Pls amend to general & common ports Like HDMI-1,DP-1,LAN-1,USB-1 WIFI Network Support	Yes added LAN port in the display panel. DVI port is optional. Rest of the specification is as per tender document.
6	Page 31- Specifications-B Point 50 Media player	-	We request to add built in Media player (Quad core Processor, 2 GB RAM, 8 GB Memory with Open source OS). Mumbai HC, Supreme Court of India is using this solution successfully. This will reduce the cost & Maintenance of Solution	No change. Extra media player / thin clients are required.
7	Page 33- Specifications-C Native Resolution	1366X768 (WXGA)	-	Yes changed to Full High definition.
8	Page 33- Specifications-C Response Time	6-9 ms (G to G)	Please amend 12 Ms or less to allow other top OEMS & Other HC's are using panels which is	Yes changed to 9 Ms to 12 ms or less.

			having 12Ms or less	
9	Page 33- Specifications-C	Input ports	Pls amend to general & common ports Like HDMI-1,DP-1,LAN-1,USB-1 WIFI Network Support	Yes LAN port added in the display panel. DVI port is optional. Rest of the specification is as per tender document.
10	Page 33- Specifications-C	Media player	We request to add built in Media player (Quad core Processor, 2 GB RAM, 8 GB Memory with Open source OS). Mumbai HC, Supreme Court of India is using this solution successfully. This will reduce the cost & Maintenance of Solution	No change
11	Page 36 "Specifications-D"	-	We request you to remove this Line item, If you are considering Built in Media Player Solution or you can keep both options	No change
12	Additional Points		Pls ask standard Certifications of Professional display/LFD like UL, FCC, Energy Star -	Yes modified. The product should have Energy Star (EPA) / BEE India latest Star rating and BIS certification (mandatory) / UL / FCC.
	M/s LG Electronics			
13		Brightness of	We request you to consider	In this regard the minimum

	-	Display	higher brightness to get clear text & picture, High Brightness is important in case of Enclosure /Casing/Box with toughened glass this may reduce the brightness of solution	NITS of 32 inch display panel should be 350 cd / M2 or above. In case of 55 inch display and 49 inch display the minimum NITS should be 400 or above.
14	-	Standard Input Ports –	Pls consider HDMI-1,DP-1,LAN-1,Wi-Fi-1,USB-1, Rs-232 -1 in place of old ports which are not available in market	Yes accepted. (wi-fi is optional)
15	-	Response time:	Pls amend standard Response time of Professional display 12Ms or less to allow other top OEMS & Technology, Response time will not affect any operation of Display as its only required on the time of On (1 Time in a day)	Yes changed to 9 Ms to 12 Ms or less
16	-	Media Player:	We request you to consider Built in Media player (2GB RAM,8GB Memory, Open source OS) to run display software as required. Mumbai –HC is using this solution	No change
17	-	Software Features:	Pls confirm specifications of software like layouts, Requirement Software details	No change. The software shall be developed by the IT wing of

			to develop solution	the High Court in coordination with the respective vendor.
18	-	Certifications:	Pls add UL, FCC & Energy Star certificates to get Good & Tested product by trusted laboratories	Yes modified. The product should have Energy Star (EPA) / BEE India latest Star rating and BIS certification (mandatory) / UL / FCC.
	M/s Veltronics India Pvt. Ltd.			
19	-	-	Payments Terms to amend 80 % against delivery balance after installation and providing BG	Yes payment terms changed as 80% on delivery and 20% on installation. The performance bank guarantee is to be submitted by the vendor within 15 days from the date of signing of contract.
20	-	Additional points	Please also add enclosure for the display. As old enclosure may not fit into new Display	Yes enclosures are required for 32 inch display panel and 55 inch display panels. The enclosure / cover should have aesthetic look with toughened glass in from of frames. The item is added in BOQ (Bill of Quantity) of

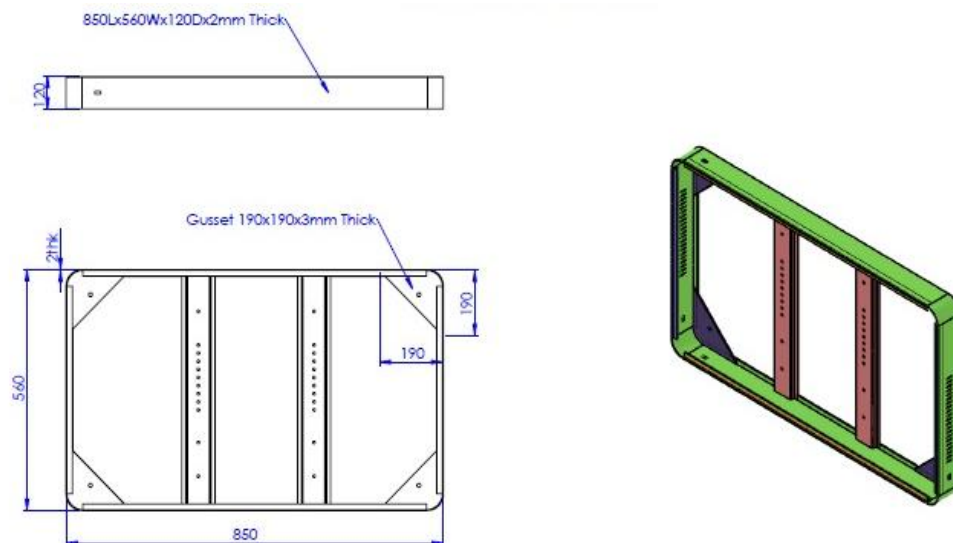
				financial bid under buyback.
	M/s AGS Transact Technologies			
21	-		<p>We request Hon'ble High court to kindly wave off this condition for external media player . Energy Certification Energy Star (EPA) ver 5.0 / BEE India Starver 1 and BIS Certification Relevant copy of BIS (Bureau of Indian Standard).- Reason - The Above said certifications are applicable for import of devices with power Adapters only and not for full set of media player. We manufacture media players in India and Energy star and BIS should not be applicable for media player</p>	No change
22	-	Screen brightness as per the tender document	<p>LG led screen with the Below configuration is suggested :</p> <p>Reason: High brightness is required for clear visibility in case of Enclosure /Casing with Glass</p> <p>32"- 400 Nits brightness or High</p>	32" -minimum 350 NITS

			<p>49"- 450 Nits brightness or High</p> <p>55"- 450 Nits brightness or High</p>	<p>49"-Minimum 400 NITS (in place of 46")</p> <p>55" -Minimum 400 NITS</p>
23	-	Thin client configuration	<p>Minimum RAM for media player 2gb and Storage for media player 32 gbssd or above The processor should be Quad core processor 1.8 ghz or above for media player</p>	<p>Yes updated to the minimum 4GB RAM and storage should be 64 GB or above. The processor should be quad core with clock speed of minimum 1.8 Ghz or above</p>
24	-		<p>There is no specification for software in the RFP tender? Please clarify if any software required along with the Hardware</p>	Not required
25	-		<p>Is there any requirement of central server based solution to remote manage all the players ?- Recommended specification of the central server based solution attached with the mail</p>	Not required
26	-		<p>Will there be any other content to be displayed than the relevant case data presently or in near future -</p>	Yes

27	-		What will be the format of content to be displayed on the screen ? What will be the content format to be displayed other media files on the screen?	Video clips, PPTS, MPEG, AV, MP3 and other related file types.
28	-		In order to display live programme of high court on display screen, Hon'ble high court needs to provide live feed. Also higher bandwidth required for transferring and displaying the Live content	Bandwidth shall be provided by the High Court
29	-		It is highly recommended that Hon'ble high court to please consider to manage end to end operations and project management through an in house resource posted at Jabalpur High court. This cost of this resource should be considered under separate line item and should be factored for a period of 5 years	The vendor has to maintain the display system as per SLA
30	-		We request Hon'ble high court to kindly consider Price to be quoted exclusive of GST etc as rates are different for different products like for 32 inch Led, 49 inch led and 55 inch led screen	No change. The bid shall be considered including taxes as per Government norms.
31			Please change payment terms to 80% of total price	Yes changed

	-		against delivery of the all equipments at the site. 20 % of total price against successful Installation of the system.	
32	-		Penalties – We request Hon'ble high court to kindly change penalties to below : Penalties per day of delay / per fault / per occasion Calculation of fault duration per instance based on complaint reported /logged (i) For High Severity events, Rs. 200/-. (ii) For Low Severity events, Rs. 100/-.	No change
	M/s Panasonic India Pvt. Ltd.			
33	-	-	To accept the product with BIS certification only.	Yes accepted.

The sample for frame size for 32" panels



The size of frame required for 55" panels may change accordingly in same proportionate. The front of the frame should have toughened glass for protection of the screen.

(The old covers of the display panel is to be taken by the vendor under buyback)

Note:-

1. The specifications mentioned in tender document are minimum and the vendor may quote higher specification items. The UL & FCC are not mandatory.
2. The display panels size of 46" has been changed to 48" or above.
3. All the pages of the bids and Annexure are to be sealed and signed by the authorized officers of the company / vendor.
4. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
5. The Original equipment manufacturer (OEM) may authorize more than one partner for participation in the bid.
6. **Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.**
7. The Registrar General, High Court of Madhya Pradesh have full rights to accept or reject any bid, without assigning any reason.
8. The Registrar General, High Court of Madhya Pradesh have right to alter the scope of work as per the requirement.
9. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues.
10. The above clarifications / addendum are for all the prospective bidders' for tender reference and necessary action.
11. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.

Sd/-

REGISTRAR GENERAL