

# HIGH COURT OF MADHYA PRADESH JABALPUR

No. Reg(IT)(SA)/2021/40

Dated:08-01-2021



**Bid Document for**  
**Supply, Installation, Commissioning, Maintenance and Rate**  
**Contract of the Computer Hardware Articles/ IT Equipments at**  
**the High Court and Subordinate Courts in the State of Madhya**  
**Pradesh**

**Note:-** This document contains total **60 pages** including cover. No change and modification in the document by the bidder is permissible.

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**Section – I**  
**NOTICE INVITING TENDER**

No. Reg(IT)(SA)/2021/40

Dated:08-01-2021

The Registrar General, on behalf of High Court of Madhya Pradesh invites **e-tenders / online tenders** from experienced and reputed firms/organizations/ Original equipments manufacturer (OEM) for the **“Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles/ IT Equipments at the High Court and Subordinate Courts in the State of Madhya Pradesh.”**

S. No.	Estimated project cost	EMD (In Lakh Rupees)	Cost of online Tender Document (in Rs.)	Last Date / Time of online tender Submission	Last Date/ Time of tender submission in hardcopy	Date and Time of Opening of Technical Bid (online/ hardcopy)	Time for Completion of the work / project
1.	2.85 Crore	5.71 Lakh	5,000/-	10 <sup>th</sup> February, 2021 before 06:00 PM	11 <sup>th</sup> February, 2021 before 05:00 PM	12 <sup>th</sup> February, 2021 at 11:00 AM	60 days

1. Tender documents may be viewed or purchased online by interested and eligible bidders from the website <https://mptenders.gov.in> after paying Tender fee of **Rs.5,000/-** and Processing Fee, as applicable. The tender document is also available in website <http://www.mphc.gov.in>.
2. Bidders can submit its tender online at <https://mptenders.gov.in/> on or before the key dates given above. The Physical copy of the Technical Bid along with copy of online EMD should also be submitted at the address below latest by **11<sup>th</sup> February, 2021 at 05:00 P.M.**
3. All further notifications/amendments, if any shall be posted on <https://mptenders.gov.in> and [www.mphc.gov.in](http://www.mphc.gov.in) only. No separate communication shall be made with individual Bidders.
4. **The financial bids are to be submitted online and no hard sheet/ copy is to be submitted along with the bid.**

All other terms and conditions for submission of tender are contained in this document. If the date of submission/opening of the Bid is declared as holiday then the bids shall be submitted / opened on next working day.

**The Registrar General, High Court of Madhya Pradesh, Jabalpur (M.P.) reserves the right to accept or reject any or all bids without assigning any reason thereof.**

**Address for communication:-**

**Registrar General,  
High Court of Madhya Pradesh  
Jabalpur (M.P.)**

Email ID:- [regithcjbpm@mp.gov.in](mailto:regithcjbpm@mp.gov.in) & copy to on :- [mphc@nic.in](mailto:mphc@nic.in)

**Landline: 0761-2623358**

*Seal and Signature of the Bidder*

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## Section – II

### 2. INSTRUCTIONS TO BIDDERS:-

#### 2.1 DEFINITIONS:-

- a) **“The Employer”** or **“The Purchaser”** means the "Registrar General, High Court of Madhya Pradesh, Jabalpur" and the "District Judge" of the District Courts.
- b) **“The Bidder”** means a firm which participates in the tender and submits its proposal.
- c) **“Successful Bidder”** means the Bidder, who, after the complete evaluation process, gets the Letter of Award. The Successful Bidder shall be deemed as **“Contractor”** appearing anywhere in the document.
- d) **“The Letter of Award”** means the issue of a signed letter by the Purchaser of its intention to award the work mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- e) **“The Contract”** means the agreement entered into between the Employer and the Contractor, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- f) **“The Contractor”** means the individual or firm or OEM supplying the Goods / items and Services under this Contract.
- g) **“The Contract Price”** means the price payable to the Successful Bidder under the Letter of Award for the full and proper performance of its contractual obligations. The Contract Price shall be deemed as **“Contract Value”** appearing anywhere in the document.
- h) **“Site Acceptance Test (SAT)”** is a process of testing the contracted services provided by the Bidder at the locations

specified by the Registrar General, High Court of Madhya Pradesh. SAT comprises of Product Acceptance Tests with respect to Technical Specifications and Bill of Materials as specified in this tender, checking the installation, commissioning and integration of sub-components and integration with High Court software and acceptance of the Training at the site.

- i) **“Services”** means System Integration, Training and coordinating with the original equipment manufacturer (OEM) for installation, commissioning, system integration and maintenance for proper working of supplied equipments/items etc.
- j) **“NIT”** is the Notice Inviting Tender. It is essentially the Press Notification of the Tender.
- k) **“OEM”** - means Original Equipment Manufacturer and/or Original Software Developer.
- l) This tender is subject to availability of funds / Budget from the State Government/ Department of Justice, Govt. of India.

## **2.2 BID DOCUMENT:-**

2.2.1 The process and procedures of bidding, the materials to be supplied and the various terms and conditions of this tender are provided in the Bid Document. The Bid Documents include:-

- i. Section I Notice Inviting Tender
- ii. Section II Instructions to Bidders
- iii. **Section III *Terms and Conditions for E-Tendering.***
- iv. Section IV General Conditions of Contract
- v. Section V Special Conditions of Contract
- vi. Section VI Scope of work
- vii. Section VII Technical Specifications
- viii. Section VIII Format to be used for submission of proposal
- ix. Section IX Certificates
- x. Section X Tentative List of Locations

2.2.2 The Bidder should carefully read all the instructions, terms and conditions, specifications and various forms that are provided in the Bid Document. The tender may be rejected if any or all of the information asked for in this document are not furnished along with the tender or if the tender is not responsive with the Bid Document.

### **2.3 AMENDMENT OF BID DOCUMENTS:-**

At any time, prior to the date of submission of Bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments by issuing corrigendum / addendum in the website of the High Court.

### **2.4 COST OF BIDDING:-**

The Bidder has to bear all the costs associated with the preparation and submission of the bid. Purchaser will, in no case, be responsible or liable for any of the costs, regardless of the conduct or outcome of the bidding process.

### **2.5 EARNEST MONEY DEPOSIT (EMD):-**

2.5.1 The proposal should be submitted along with **only online** application fee of **Rs.5,000/- (Rupees Five Thousand only)** and Earnest Money Deposit (EMD) of **Rs.5,71,000/- (Rupees Five Lakh Seventy One Thousand only)** in the form of **online mode** through e-procurement tender portal **www.mptenders.gov.in** valid for the period of 6 month in favour of ***“Registrar General, High Court of Madhya Pradesh, Jabalpur”***. The Bid submitted without EMD and/or the application fee shall be summarily rejected.

2.5.2 The EMD of the successful Bidder will be returned when the Bidder has signed the Contract Agreement with the purchaser and has furnished the required Performance Guarantee.

2.5.3 The EMD will be forfeited:

(i) *If a Bidder withdraws its bid during the period of bid validity.*

**or**

(ii) *If the Bidder fails to accept the Purchaser's corrections of arithmetic errors in the Bidder's bid (if any),*

**or**

(iii) *If the Successful Bidder fails to sign the contract agreement with the purchaser,*

**or**

(iv) *If the Successful Bidder fails to furnish the Performance Guarantee with in the stipulated time.*

## **2.6 BID PRICES:-**

2.6.1 The Bidder shall give the pricing as individual and as a total composite price inclusive of all levies & taxes, packing, forwarding, freight and insurance etc.

## **2.7 DISCOUNTS:-**

The Bidders are informed that discount, if any, should be included in the total price.

## **2.8 BID VALIDITY:-**

The bids shall remain valid for the period of **180 days from the date of last submission.**

## **2.9 ONLY ONE BID PER PARTY:-**

Each bidder is permitted to submit ONLY ONE BID. In case it is found that any party has submitted more than one bid for the subject work(s) in any of the above capacities, all bids so submitted shall be summarily rejected and the EMPLOYER shall not entertain any further request/ correspondence in this matter.

## **2.10 SUBMISSION OF PROPOSALS:-**

2.10.1 All physical proposals have to be submitted ONLY in **HARD BOUND (Hard bound implies such binding between two**



**covers through stitching or otherwise whereby it may not be possible to replace any paper without disturbing the document)** form with all pages sequentially numbered either at the top or at the bottom right corner of each page. It should also have an index giving page wise information of above documents. Incomplete proposal or those received without hard bound will summarily be rejected. **All the Pages and Papers to be signed and sealed by the authorized signatory of the bidder.**

2.10.2 The Bidders are required to fill up and submit the **Section VIII (only online)** documents with their proposals.

2.10.3 The proposals shall be submitted in two parts, viz.:-

- (a) **Envelope-1:** Containing Copy of Earnest Money Deposit (EMD) of Rs.5,71,000/- (Rupees Five Lakh Seventy One Thousand only) valid for the period of six months. The envelope should be superscribed as “**Envelope-1: EMD**” at the top left corner of the envelope.
- (b) **Envelope-2:** Pre-qualification Proposal and Technical Proposal super scribed as “**Envelope 2 – Pre-qualification and Technical Proposal**” (Containing duly signed PRE-QUALIFICATION PROPOSAL SUBMISSION FORM as prescribed in tender, Other required Prequalification documents, clause-by-clause compliance to the technical specifications of the equipments as prescribed in Section-VII, all technical literature, brochures etc.). In the technical proposal, there should not be any indication about the prices (printed or otherwise) of any of the products offered.

2.10.4 All the sealed envelopes should again be placed in a **single sealed cover** superscribed as “Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles/ IT Equipments at the High Court and Subordinate Courts in the State of Madhya Pradesh” bid from: M/s -----” **“NOT TO BE OPENED**

**BEFORE 11:00 A.M. on 12<sup>th</sup> February, 2021**", which will be received as time mentioned in the Schedule of Events. The Bid is to be submitted to the **"Inward / Receipt Section of the High Court of M.P., Jabalpur"**.

2.10.5 The Bids and all correspondence and documents relating to the bids, shall be written in English language.

2.10.6 **The financial bids are to be submitted online and no hard copy to be submitted along with the bid.**

### **2.11 LATE BIDS:-**

Any bid received by the Purchaser after the time and date for receipt of bids prescribed by the Purchaser in the tender may be rejected and returned unopened to the Bidder.

### **2.12 MODIFICATION AND WITHDRAWAL OF BIDS:-**

2.12.1 The Bidder is allowed to withdraw its submitted bid any time prior to the last date prescribed for receipt of bids, by giving a written notice to the Purchaser.

2.12.2 Subsequent to the last date for receipt of bids, no modification/ withdrawal of bids shall be allowed.

2.12.3 The Bidders cannot withdraw the bid in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the Bid. Such withdrawal may result in the forfeiture of its EMD from the Bidder.

### **2.13 LOCAL CONDITIONS:-**

2.13.1 Each Bidder is expected to fully get acquainted with the local conditions and factors, which would have any effect on the performance of the contract and /or the cost.

2.13.2 The Bidder is expected to know all conditions and factors, which may have any effect on the execution of the contract after issue of Letter of Award as described in the bidding

documents. The Purchaser shall not entertain any request for clarification from the Bidder regarding such local conditions.

#### **2.14 CONTACTING THE PURCHASER:-**

Any effort by a Bidder influencing the Purchaser's bid evaluation, bid comparison or contract award decisions may result in the rejection of the bid.

#### **2.15 ELIGIBILITY/ PRE-QUALIFICATION CRITERIA:-**

Bidders that meet **ALL** of the following pre-qualification criteria need only apply.

2.15.1 (i) Average Annual Financial turnover of the bidder during last 3 financial years, ending **31<sup>st</sup> March of previous financial year i.e. 2019-2020 should be at least Rs. 05 Crore.**

2.15.2 (ii) Experience in Supply, Installation, commissioning, Maintenance of Servers, Desktop Computers, Printers, UPS systems during last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:-

(a) Three similar completed work costing not less than the amount equal to **40% of the estimated cost.**

**OR**

(b) Two similar completed work costing not less than the amount equal to **50% of the estimated cost.**

**OR**

(c) One similar completed work costing not less than the amount equal to **80% of the estimated cost.**

**Similar works means: Supply, installation and System Integration of Servers, Computers, printers, UPS systems and other related IT Equipments.**

## 2.16 SCHEDULE OF EVENTS:-

The tentative dates for the schedule of key events of this tender are given as under:-

Sl. No.	Events	Date
01	Date of Pre-Bid meeting	Date of online pre-bid meeting (through VC on <b>20<sup>th</sup> January, 2021 at 11:00 A.M.</b> ). Not more than 02 representatives of the company to attend the meeting. Bidders to submit their pre-bid query through e-mail on <b>regithcjbpm@mp.gov.in</b> with a copy to on <b>mphc@nic.in</b> latest by <b>19<sup>th</sup> January, 2021</b> without fail. For VC link please mail on <b>regithcjbpm@mp.gov.in</b> and contact <b>Shri Ujjwal Wagh</b> on his mobile number <b>9303816575</b> .
02	Last date and time of online submission of proposal (mandatory).	<b>10<sup>th</sup> February, 2021 before 06:00 P.M.</b>
03	Last date and time of submission of hardcopy of proposal (mandatory).	<b>11<sup>th</sup> February, 2021 before 05:00 P.M.</b>
04	Date and time of opening of the technical Bids	<b>12<sup>th</sup> February, 2021 at 11:00 A.M.</b>
05	Date and time of opening of the financial Bid at High Court of Madhya Pradesh, Jabalpur	Date and time of opening of financial bids will be intimated to qualified bidders via e-mail / letter / telephone.

## 2.17 OPENING OF PROPOSAL:-

The Evaluation Committee or its authorized representative will open the tenders.

## 2.18 EVALUATION:-

- 2.18.1 The Purchaser reserves the right to modify the Evaluation Process at any time during the Tender Process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.
- 2.18.2 Any time during the process of evaluation, the Purchaser may seek for clarifications from any or all Bidders.
- 2.18.3 The tender has been invited under two bid system i.e. Technical Bid and Financial Bid. The interested agencies are advised to submit sealed envelopes super as mentioned above under clause **2.10.3**

**Phase-1: Online Application Fee & EMD:** First, the envelope containing Online Application fee and Copy of Earnest Money Deposit will be opened and if both are found furnished by the Bidders in the prescribed manner, then the second envelope containing Pre-Qualification & Technical Proposal documents shall be opened. At any stage during the evaluation, if the EMD is found invalid, the respective Bidder's bid will be summarily rejected.

**Phase-2: Pre-Qualification and Technical Proposal Evaluation:** The Bidder shall have to fulfill all the Pre-qualification Criteria. These documents will be scrutinized along with the Technical Proposal in this phase of evaluation. Those bidders who do not fulfill the terms and conditions of Pre-qualification Criteria as specified in this tender or whose Technical Proposal is non-responsive will not be eligible for further communication. Technical Proposals of the Bidders would be evaluated for the clause-by-clause compliance of the technical specifications as mentioned in the Bid document. Evaluation of Prequalification and Technical Proposal by Registrar General, High Court of Madhya Pradesh shall not be questioned by any of the Bidders. The Purchaser reserves the right to ask for a technical elaboration/clarification in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time during evaluation process. The proposals shall be opened in presence of their representatives who wish to attend.

**Phase-3: Online Financial proposal of only qualified bidders will be opened for further evaluation.**

**The Commercial Proposal Evaluation will be based on the "individual cost", which would be the total payouts including all taxes, duties and levies for the supply, installation, commissioning, system integration of equipments and Maintenance cost.**

## **2.19 DECIDING AWARD OF CONTRACT:-**

- 2.19.1 The Purchaser reserves the right to ask for a **technical elaboration/clarification** in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time before opening after opening of the proposals. The Bidder has to present the required information to the Registrar General, High Court of Madhya Pradesh and its appointed representative on the date asked for, at no cost to the Purchaser.
- 2.19.2 Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Bidder does not accept the correction of the errors, his bid will be rejected. If there is a discrepancy between words and figures, the amount mentioned in words will prevail.
- 2.19.3 The Purchaser will notify the Successful Bidder on its intention to award the work through “**Letter of Award/ acceptance**” mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- 2.19.4 The Purchaser will subsequently send the Successful Bidder the Form of Contract Agreement provided in the Bidding Documents, incorporating all agreements between the parties.
- 2.19.5 As soon as practically possible, following receipt of the Form of Contract Agreement, the successful Bidder shall sign and date the Form of Contract Agreement and return it to the Purchaser. This is deemed as the “Contract” or “Contract Agreement” defined elsewhere in this tender document.

2.19.6 *The Registrar General, High Court of Madhya Pradesh, Jabalpur may award the entire contract to a single firm or to multiple firms depending upon rates available with the bid.*

## **2.20 GENERAL INSTRUCTIONS TO THE BIDDERS:-**

2.20.1 The cost of preparing the proposal, cost involved for the technical presentation and of visit to the High Court of Madhya Pradesh is not reimbursable.

2.20.2 All cutting, overwriting in the proposal should be authenticated by the initials of the authorized signatory. In case of any calculation error the unit rates would prevail. The amount will also have to be written in words.

2.20.3 **Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh for post-installation services and support of the Computer Hardware items.**

2.20.4 Canvassing in any form will lead to disqualification of the bid.

## **2.21 CONFIDENTIALITY:-**

2.21.1 The Bidder shall keep confidential any information related to this tender with the same degree of care as it would treat its own confidential information. The Bidders shall note that the confidential information will be used only for the purposes of this tender and shall not be disclosed to any third party for any reason whatsoever.

2.21.2 As used herein, the term "Confidential Information" means any written information, including without intimation, information created by or for the other party, which relates to internal controls, computer or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or systems, or information concerning the financial affairs and methods of operation or proposed methods of operation, accounts,

transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business process and methods used by the Bidder in rendering the services hereunder are the Confidential Information of the Bidder.

- 2.21.3 At all times during the performance of the Services, the Bidder shall abide by all applicable High Court of Madhya Pradesh security rules, policies, standards, guidelines and procedures. The Bidder should note that before any of its employees or assignees is given access to the Confidential Information, each such employee and assignees shall agree to be bound by the term of this tender and such rules, policies, standards, guidelines and procedures by its employees or agents.
- 2.21.4 The Bidder should not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.
- 2.21.5 The obligations of confidentiality under this section shall survive rejection/termination/expiry of the contract for a **period of five years.**



### Section – III

#### **3. Terms and Conditions for e-Tendering:-**

- 3.1** For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website <https://mptenders.gov.in/>. Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.
- 3.2** Tender documents can be purchased *only online* on payment of tender fees and downloaded from website <https://mptenders.gov.in/> by making online payment for the tender document fee.
- 3.3** Service and gateway charges shall be borne by the bidders.
- 3.4** Since the bidders are required to sign their bids online using class – III Digital Signature Certificate, they are advised to obtain the same at the earliest.
- 3.5** For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website <https://mptenders.gov.in/>. Please note that it may take upto 7 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.
- 3.6** If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
- 3.7** Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.
- 3.8** Bidder must positively complete online e-tendering procedure at <https://mptenders.gov.in/>
- 3.9** Department shall not be responsible in any way for delay /difficulties /inaccessibility of the downloading facility from the website for any reason whatever.
- 3.10** For any type of clarification bidders can / visit <https://mptenders.gov.in/> . In case of any assistance please call Help desk numbers 0120-4200462, 0120-4001002. Support timings: Monday to Saturday from 10:00 AM to 7:00 PM.

- 3.11** Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.
- 3.12** The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.
- 3.13** *The firms registered under NSIC and MSME (The vendor to be registered with both NSIC and MSME for claiming exemption of tender fees) are exempted for submission of tender fees only. But they have to submit valid EMD as per the tender requirement.*

## Section – IV

### **4 GENERAL CONDITIONS OF THE CONTRACT (GCC):-**

#### **4.1 GENERAL:-**

The Products/equipments supplied under this contract shall conform to the Technical Specifications given in this tender under **Section VII**.

#### **4.2 PERFORMANCE GUARANTEE:-**

4.2.1 The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 10% of the Contract Value valid for a period of **62 months** within **30 days from the date of issue of Letter of Award / acceptance**.

#### **4.2.2 BANK GUARANTEE:-**

The Bank Guarantee issued by following banks would be accepted. SBI or its subsidiaries, any Indian Nationalized Bank/Scheduled Bank, Export Import Bank of India, a foreign bank (issued by a branch outside India) with counter guarantee from SBI or its subsidiaries or any Indian Nationalized Bank, and any scheduled commercial bank approved by RBI having a net worth of not less than Rs.500 Crores as per the latest annual report of the bank.

4.2.3 The Performance Guarantee shall be as per the format approved by the Registrar General, High Court of M.P., Jabalpur.

4.2.4 The Performance Guarantee shall be payable to the Purchaser as a compensation for any loss resulting from the Bidder's failure to complete its obligations under the contract. The Purchaser will discharge the Performance Guarantee

after completion of the Bidder's performance obligations, including any warranty obligations, under the contract.

#### **4.3 DELIVERY OF MATERIALS AND RELATED DOCUMENTATION:-**

4.3.1 Delivery, Installation and Commissioning of the materials along with the related documents as per the tender document and technical specification section (**Section VII**) are the responsibility of the Bidder.

4.3.2 The Successful Bidder shall ensure that all Products/equipment is supplied within the Implementation schedule mentioned in the tender document under Section V.

4.3.3 The Successful Bidder shall submit all the Software Kits (CDs), License Papers, Warranty Papers and any other relevant documentation related to the supplied products to the Purchaser along with the supplied products/equipments.

#### **4.4 WARRANTY:-**

4.4.1 The Bidder is required to provide on-site comprehensive warranty **valid for 60 months for all supplied hardware item from the date of installation.**

4.4.2 The Bidder shall warrant that all the equipment supplied under the contract is newly manufactured and shall have no defect arising out of design, materials or workmanship or from any act or omission of the Bidder that may develop under normal use of the supplied equipments in the conditions prevailing across the country.

4.4.3 The Bidder shall warrant that the services provided under the contract shall be as per the Warranty Service Level Requirements given under **Section-VI**. During the warranty, the Bidder shall perform all the functions as enunciated in Section-VI at no extra cost to the Purchaser. All the penalty clauses shall be applicable during the period of warranty in

case of failure on part of Bidder. The terms and conditions for Warranty are given in **Section-VI**.

- 4.4.4 The bidder shall quote for **comprehensive On-Site warranty and support for FIVE years**, which shall become effective after the Final Acceptance Sign-off. The cost, including visits of the engineers etc. shall be quoted as part of the individual equipment prices. No separate charges shall be paid for visit of engineers or attending to faults and repairs or supply of spare parts.
- 4.4.5 The Registrar General, High Court of Madhya Pradesh shall promptly notify the Bidder about any claims arising under this warranty. Upon receipt of such notice, the Bidder shall repair / replace / reconfigure / re-provisions the defective equipments or service. Replacement under warranty clause shall be made by the Successful Bidder free of all charges at site including freight, insurance and other incidental charges.
- 4.4.6 **The Bidder shall, at the time of submitting the bid submit the Technical Proposal specifying how the Bidder proposes to carry out repair under Warranty. The Bidder shall also indicate what spares will be kept for immediate replacement. The infrastructure planned to be created by the Bidder to fulfill his obligations under Warranty and his action plan to deal with the various situations arising out of hardware and software faults shall be clearly indicated.**
- 4.4.7 If the Bidder, having been notified, fails to remedy the defect(s) within the period specified in the Service Level Agreement, the Registrar General, High Court of Madhya Pradesh may proceed to take such remedial action as may be necessary at the Bidder's risk and expense and without prejudice to any other rights, which Registrar General, High Court of Madhya Pradesh may have against the Bidder under the contract.

#### **4.5 PAYMENT TERMS:-**

4.5.1 For the supply, installation, commissioning, testing and warranty maintenance of all hardware items for the period of 60 months:-

Payments will be made in **Indian Rupees only**

4.5.1.1 **80% of total price against delivery** of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the Office of District and Session Judge of District Courts.

4.5.1.2 **20% of total price against** successful installation and getting Sign-off from all the District Courts.

#### **4.6 PRICES:-**

4.6.1 The rate contract of all the quoted items shall be valid for the period of 01 year from the date of agreement/contract.

4.6.2 The rates and prices quoted by the bidder shall be fixed for the duration of the contract and shall not be subjected to adjustment. The rates shall be valid for the period of one year from the date of agreement. However on introduction of new taxes / duties , the rates of the quoted items shall be change in same proportionate.

#### **4.7 PURCHASER'S RIGHTS:-**

**4.7.1 The Purchaser reserves the right to make changes within the scope of the work and Contract and configuration of items at any point of time.**

4.7.2 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the

affected bidder or bidders on the grounds of purchaser's action.

#### **4.8 TIME SCHEDULE TO COMPLETE THE CONTRACT:-**

4.8.1 The successful bidder shall complete the assignment within **60 days from the date of issue of Letter of Acceptance / Letter of Intent.**

4.8.2 In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.

4.8.3 The Successful Bidder shall ensure that the delivery of Products/ equipment and/or the delivery of the services are in accordance with the time schedules specified in tender documents. In case of any deviation from the schedule, the Purchaser reserves the right to either cancel the Contract and/or recover Liquidated Damage charges.

4.8.4 The Successful Bidder, if faced with problems in timely delivery of services, which have dependencies on the Service Provider and/or the Purchaser, which are beyond their control at any time before the Final Acceptance Signoff, shall immediately inform the Purchaser in writing, about the causes of the delay and tentative duration of such delay etc. The Purchaser, on receipt of such notice, shall analyze the facts at the earliest and may at its sole discretion, extend the contract period as deemed reasonable.

4.8.5 Any delay by the Successful Bidder in the delivery of Products/ equipment and/or the services will make the Successful Bidder liable to any or all of the following:

- i. Forfeiture of Performance Bank Guarantee
- ii. Imposition of Liquidated Damage charges
- iii. Termination of the contract for default.
- iv. Blacklisting of the vendor.

#### **4.9 LIQUIDATED DAMAGES (LD):-**

If the Bidder fails to deliver any or all of the equipment or to perform the services within the time period(s) as mentioned in tender document. Registrar General, High Court of Madhya Pradesh shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 1% of the contract price for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the contract price. Once the maximum is reached, Registrar General, High Court of Madhya Pradesh may consider termination of the contract.

#### **4.10 FORCE MAJEURE:-**

4.10.1 Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, Acts of God or any governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions.

4.10.2 If a Force Majeure arises, the Bidder shall promptly notify the Registrar General, High Court of Madhya Pradesh in writing of such condition and the cause thereof. Unless otherwise directed by the Registrar General, High Court of Madhya Pradesh the Bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The Bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.



#### **4.11 TERMINATION:-**

- 4.11.1 Termination on expiry of the CONTRACT: The Agreement shall be deemed to have been automatically terminated on the expiry of the Contract period unless the Registrar General, High Court of Madhya Pradesh has exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.
- 4.11.2 Termination on account of Force Majeure: Either party shall have the right to terminate the Contract on account of Force Majeure.
- 4.11.3 Termination on account of insolvency: In the event the Successful Bidder at any time during the term of the Contract becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Registrar General, High Court of Madhya Pradesh shall, by a notice in writing have the right to terminate the Contract and all the Successful Bidder's rights and privileges hereunder, shall stand terminated forthwith.
- 4.11.4 Termination for breach of contract: A breach by the Successful Bidder of its obligations hereunder and such breach not being rectified by the Successful Bidder within 30 days of receipt of the Purchaser's notice intimating such breach. Upon termination, the Successful Bidder shall surrender all the data and materials belonging to the Purchaser.
- 4.11.5 Termination for delay: Successful Bidder shall be required to perform all activities/services as per tender document. If the Successful Bidder fails to do so, the Contract may be terminated by the Registrar General, High Court of Madhya Pradesh by giving 30 days written notice unless the Registrar General, High Court of Madhya Pradesh has extended the period with levy of Liquidated Damages, as per conditions of the tender.

4.11.6 The Registrar General, High Court of Madhya Pradesh may at any time terminate the Contract by giving 30 days notice without assigning any reason.

4.11.7 Consequences of termination: In all cases of termination herein set forth, the obligation of the Registrar General, High Court of Madhya Pradesh to pay shall be limited to the period upto the date of effective termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.

4.11.8 In case of termination of Contract herein conditions of the tender document the Contractor shall be put on holiday [*i.e. neither any enquiry will be issued to the party by the Registrar General, High Court of Madhya Pradesh against any type of tender nor their offer will be considered by the Registrar General, High Court of Madhya Pradesh against any ongoing tender(s) where contract between the Registrar General, High Court of Madhya Pradesh and that particular Contractor (as a bidder) has not been finalized*] for two years from the date of termination by the Registrar General, High Court of Madhya Pradesh to such Contractor.

#### **4.12 ARBITRATION:-**

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the Registrar General, High Court of Madhya Pradesh or his nominee. The sole arbitrator will be appointed by Hon'ble the Chief Justice, High Court of M.P. and the decision of the Arbitrator shall be final and binding on the parties. The arbitration shall be in Jabalpur and

the Arbitrator shall give his award in accordance with “***The Arbitration and Conciliation Act, 1996***”.

**4.13 GOVERNING LAWS AND JURISDICTION:-**

The Agreement shall be governed by the laws in force in India. Any dispute arising in relation to the Agreement shall be subject to the Jurisdiction of the Court at Jabalpur.

## Section – V

### **5. SPECIAL CONDITIONS OF THE CONTRACT (SCC):-**

#### **5.1 GENERAL:-**

The conditions given in this Section V, supplement the “Instructions to the Bidders” given in Section II & “GCC” given in Section IV and in case of any conflict, the conditions given herein shall prevail over those in Sections II and IV.

#### **5.2 EQUIPMENTS AND SUPPORTING SOFTWARE:-**

5.2.1 All the equipments / system and related software to be supplied shall conform to the relevant technical specifications as mentioned in Section VII of this document.

#### **5.3 SITE ACCEPTANCE TESTS (SAT):-**

5.3.1 The Purchaser shall carry out the entire test detailed in the Acceptance test schedule to be furnished by the Contractor to confirm that the performance of the different modules, sub-systems and the entire installation satisfies the specification requirements. The Purchaser reserves the right to include any other tests which in his opinion is necessary to ensure that the equipment meets the specifications.

5.3.2 The Purchaser reserves the right to ask for modifications/additions to the Site Acceptance Test Procedure at any point of time till the Site Acceptance signoff at each location.

5.3.3 The Site Acceptance Tests shall cover the intended functioning of the equipments with proper integration with other sub components and software's.

5.3.4 The contractor shall carry out the Site Acceptance Tests in the presence and supervision of the Purchaser or its designated Officer / agency at the site. The contractor, at its own cost, shall provide the testing equipment/instruments/software

programs necessary for performing and demonstrating the Site Acceptance Tests.

5.3.5 The Purchaser or its appointed testing authority shall supervise the tests at each site, as described in the Site Acceptance Test Procedure and performed by the contractor to confirm that the complete solution at each site satisfies the requirement of specifications including the service performance.

5.3.6 The contractor shall rectify all deficiencies immediately, if found, in the performance of the system as per the requirement during the Site Acceptance Tests, at no cost to High Court of Madhya Pradesh, Jabalpur.

5.3.7 Any components or parts failing during the acceptance tests shall be replaced free of cost by the Contractor. These replacements shall not be made out of spares supplied by the Contractor as part of supplies under this Contract. This shall also not entitle the contractor to any extension of completion time.

5.3.8 The cost of all test and / or analysis shall be fully borne by the contractor. Material put up for inspection shall be those to be supplied and in quantities laid down in the Schedule of Quantities. Any variation shall require the prior approval of the Purchaser before the material is manufactured/ offered for inspection.

5.3.9 All material brought to site shall be permitted to be installed only after inspection and acceptance by the Purchaser.

5.3.10 The completed installation at all stages shall be subjected to checks and tests as decided by Purchaser. The contractor shall be liable to remedy all of such defects as discovered during these checks and test and make good all deficiencies brought out. The complete installation shall be taken over finally on successful commissioning in entirety.

#### **5.4 CONSIGNEE AND SECURITY OF MATERIAL:-**

Security of all material at the site where the work is in progress shall be the contractor's responsibility and he shall arrange to guard the same from theft/pilferage/vandalism. In the event of any loss the contractor shall be responsible for the same. Any stores lost, prior to formally taking over by the Purchaser, shall be made good by the contractor at no cost to the Purchaser.

## Section – VI

### **6. SCOPE OF WORK:-**

**6.1** The Registrar General, High Court of Madhya Pradesh Jabalpur is interested to assign the task for Supply, Installation, Commissioning, Maintenance and Rate Contract of the Computer Hardware Articles/ IT Equipments to the High Court Subordinate Courts (District Courts and Tehsil Courts and Family Courts) in the State of Madhya Pradesh.

### **6.2 SUPPLY:-**

Supply of all equipments, materials, components, accessories, mounting hardware, software, wires and cable for connection, etc. as per requirement of High Court and Subordinate Courts in the State of Madhya Pradesh. The Subordinate Courts will include all 50 numbers of District Courts and near about (approx) 171 number of Tehsil Courts.

### **6.3 INSTALLATION & WIRING:-**

6.3.1 Installation & wiring of all equipments, components and accessories. Installation of all necessary software's and drivers.

### **6.4 INSTALLATION PRACTICE AND METHOD OF WORK:-**

6.4.1 The work shall be executed to the highest standards using best quality material. The system design shall use state-of-the art techniques/tools. The contractor shall ensure that the entire specification is complied with the technical specifications. It shall be the responsibility of the contractor to demonstrate compliance of technical as well as functional specifications. Meeting individual requirements shall not be deemed as meeting the overall efficient functioning of the total system.

6.4.2 The completed installation shall be subject to checks at all stages and tests as prescribed in the bid or as deemed

necessary by the Registrar General. The same shall be done by the Purchaser and the contractor shall be liable to rectify such defects as brought out by the Purchaser during these checks and tests and make good all deficiencies at his own cost.

#### **6.5 COMPREHENSIVE WARRANTY:-**

The contractor will be required to maintain the installed systems for the period of **FIVE years after the taking-over certificate / installation certificate.**

#### **6.6 WARRANTY TERMS AND CONDITIONS:-**

6.6.1 The Contractor shall be solely responsible for the maintenance, repair of the whole equipments / items supplied and integrated and the Registrar General; High Court of Madhya Pradesh shall not be liable to interact with any of the partners/ collaborators of the Contractor.

6.6.2 The Contractor shall have adequate Technical Support Center to meet the criteria for fault restoration/faulty unit repair times as mentioned in the Section-VI. The Contractor shall furnish the names, locations, complete postal address, telephone numbers and FAX numbers of all Technical support Centers at the time of signing the Contract.

6.6.3 The Contractor shall also provide the name of alternate contact person or Technical Support Center with address & telephone / fax numbers / E-mail which may be contacted by the Registrar General, High Court of Madhya Pradesh or its authorized Officer / staff for support in case of no response/poor response from the designated Technical support center. This however shall not preclude from imposing the penalties, if any, as applicable as per the terms & conditions of this tender.

6.6.4 Any change in Address, Phone number, FAX Number, e-mail etc., shall have to be intimated in writing by the Contractor to



the Registrar General, High Court of Madhya Pradesh, Jabalpur

6.6.5 The Contractor shall ensure that all the Technical support centers are manned by fully competent and responsible Engineers and are capable of attending faults / supporting their engineers at the High Court of Madhya Pradesh and Subordinate Courts

## **6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA:-**

### **6.7.1 Service Hours:-**

*The Service window for all the equipments would be all working days from 09:00 A.M. to 06:00 P.M.*

### **6.7.2 Scheduled Downtime:-**

(a) Scheduled downtime is defined as the period of time when software application will remain unavailable for conducting necessary preventive maintenance, urgent repairs etc. This is the maximum duration, which the Contractor can take for scheduled downtime purposes.

(b) It will be expressed in hours.

(c) The maximum scheduled downtime for any equipment would be 2 days in every calendar month.

(d) The preventive maintenance would be carried out with a minimum advance notice of 24 hours in writing and subsequent acceptance of the same by Registrar General, High Court of Madhya Pradesh or officer who will execute the contract.

### **6.7.3 Mean Time To Resolve / solve the problem (MTTR) :-**

(a) MTTR is defined as the arithmetic average of the time taken to attend to resolve the issues logged over a defined period of time.

(b) The Severity Levels for measuring MTTR are provided in the following table:-

<b>S. No.</b>	<b>Severity Level</b>
1	High
2	Low

6.7.4 The various Service Level Requirements and related penalties for default are given below:-

<b>Parameter</b>	<b>Details</b>	<b>Measurement Criteria</b>	<b>Penalties per day of delay / per fault / per occasion</b>
<i>Mean time to resolve (MTTR)</i>	<p>(i) Within 48 working Hours from the call logging time – for all High Severity events</p> <p>(ii) Within 72 working hours from the time of attending the problem for all Low severity events</p>	<i>Calculation of fault duration per instance based on Fault Docket</i>	<p>(i) For High Severity events, <b>Rs.1000/-</b>.</p> <p>(ii) For Low Severity events, <b>Rs.500/-</b> Delay will be counted in steps of one hour.</p>

6.7.4.1 The Successful Bidder needs to maintain the Service Levels as follows:

- (a) 99% of the times for the MTTR of High Severity Events
- (b) 95% of the times for the MTTR of Low Severity Events

6.7.4.2 The penalty will be applicable on per fault basis even if there is a commonality of fault at any point causing full or part failure of services.

6.7.4.3 After the expiry of warranty, it shall be optional for Registrar General, High Court of Madhya Pradesh not to enter the contract further with the contractor. If Registrar General, High Court of Madhya Pradesh is not satisfied with the performance of the Contractor during Warranty it reserves the right to terminate the same during its currency, after **giving a notice** to the Contractor.

6.7.4.4 The Contractor has to maintain adequate spares for maintaining the SLA (Service Level Agreement) parameters as mentioned below. Any cost involved to meet

the service level requirements specified above is to be borne by the Bidder.

6.7.4.5 In case the Service Level Requirements are violated continuously for a period of three months, the Purchaser reserves the right to terminate the Contract by giving a notice to the Successful Bidder.

6.7.4.6 **The preventive maintenance of all the installed equipments / products to be carried on yearly basis during the warranty period and the report is to be submitted to the Registrar General, High Court of Madhya Pradesh.**

## Section – VII

### 7. TECHNICAL SPECIFICATIONS:-

All the products/equipment/items supplied should be quoted with:-

- (i) *Five years comprehensive Onsite Warranty and support on all Computer Hardware items / articles.*
- (ii) All the necessary required cables and other accessories.
- (iii) Enclose all product catalogues and technical brochures of the products / items along with MANUFACTURER AUTHORIZATION FORM (MAF) addressed to the "Registrar General, High Court of Madhya Pradesh", Jabalpur (M.P.)
- (iv) The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
- (v) The Original equipment manufacturer can authorize more than one partner for participation in the bid.
- (vi) Back-to-Back support letter is to be submitted by OEM regarding support of their quoted products.

The detail of the Hardware articles along with technical specifications is enumerated as given below:-

S. No	Items	Minimum Specifications* / Make
01	PROJECTORS WITH SCREEN	Minimum Specification - A
02	EXTERNAL USB HARD DISKS (2 TB)	Minimum Specification - B
03	DOCUMENT VISUALIZER	Minimum Specification - C
04	CAMERA AND MIKE	Minimum Specification – D
05	DESKTOP BASED VIDEO CONFERENCING SYSTEM (SR. NO. 1 TO 5 AS A PACKAGE)	Minimum Specification – E
06	UPS 2 KVA	Minimum Specification – F

**Note: - Please submit the product catalogue / brochure in above serial ORDER only.**

**“SPECIFICATION –A”**

**PROJECTORS WITH SCREEN FOR COURT COMPLEXES**

S.No.	Specification		Technical Compliance Yes / No (to be filled by bidder)
1	Technology	LCD / DLP	
2	Projection Method	Front & Rear Both	
3	Native Resolution	1024 x 768 (XGA) or 1366 x 768 or better	
4	Brightness	3200 Lumens or more	
5	Contrast Ratio (Minimum)	12000:1	
6	Zoom	Manual Zoom(x1.2x) %	
7	Throw Ratio	1.37:1 to 1.80:1	
8	Aspect Ratio	4:3	
9	Keystone Correction	Automatic	
10	Minimum Life Of Projection Lamp	5,000 Hours (In Normal Mode)	
11	Counter	Lamp Hour Counter (In-Built)	
12	Video Compatibility	PAL/NTSC	
13	Ports	HDMI with MHL support, <u>HDMI Port</u> , Audio In, Audio Out, Video In, Analog RGB In, Analog RGB Out and Storage Media Port (USB - Type A)	
14	Connectivity	LAN, WiFi (inbuilt / external)	
15	Noise Level	Upto 35 dB (Sleep Mode), Upto 38 dB(Normal Mode )	
16	Power Supply	210V-240V, 50 Hz	
17	Other features	Remote Control, Speaker, Auto lens off, Energy Saving Compliance of prescribed standard	
18	OEM	Original Equipment Manufacturer (OEM) Product	
19	Warranty Period	5 Years on Site	
<b>SCREEN FOR COURT COMPLEXES</b>			
20	Size (feet)	8 X 6 or more	
21	Type	MAP (Calendar) / Wall / Stand Mount (Tripod Type)	
22	Format	4:3	
23	Actual Screen size	85 X 65 Inches or more	
24	Material	High Gain Fabric - Treated Matte - Low Reflection -Wide Angle - Anti UV coating	
<b>ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS <u>EQUIVALENT OR BETTER.</u></b>			

**“SPECIFICATION –B”**

**EXTERNAL USB HARD DISKS FOR COURT COMPLEXES**

<b>S.No.</b>	<b>Specification</b>		<b>Technical Compliance Yes/ No (to be filled by bidder)</b>
	<b>2 TB USB Hard Disk (with external power adapter) for Court Complexes</b>		
<b>1</b>	<b>Memory Storage Capacity</b>	<b>2 TB USB with external power adaptor</b>	
<b>2</b>	<b>Connectivity</b>	<b>USB 3.0 with backward compatibility for USB 2.0, Gigabit Ethernet (RJ45)</b>	
<b>3</b>	<b>Operating Systems Compatibility</b>	<b>Compliance with Linux &amp; Windows partition types</b>	
<b>4</b>	<b>Accessories</b>	<b>USB 3.0 cable, AC Power Adaptor</b>	
<b>5</b>	<b>Power Adaptor</b>	<b>External</b>	
<b>6</b>	<b>Features</b>	<b>Read &amp; Write Storage access through network protocols like samba, cifs etc.</b>	
<b>7</b>	<b>Warranty</b>	<b>5 Years</b>	
	<b>ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER.</b>		

**"SPECIFICATIONS-C"**

**SPECIFICATIONS OF DOCUMENT VISUALIZER**

<b>S.No.</b>	<b>Specifications</b>		<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	Type	Desktop	
2	Technology	CMOS or better	
3	Resolution (Pixels)	HD (1280 x 720) or better	
4	Image Pickup Device	3 inch or better	
5	Video Frame Rates (fps)	30 or more	
6	Optical Zoon	20 or more	
7	Shooting Area (mm)	A4	
8	Focusing Arrangement	Auto & Manual Both	
9	Layout	Landscape	
10	Digital magnification	8 or better	
11	Image Memory (Number of Images)	32 or better	
12	Image Rotation Facility (Degree C)	(Tilt, rotate) 90°, 180°, 270°	
13	Light Source	White LED	
14	Life OF Lamp used (Years)	05 years	
15	USB Port (Number)	1	
16	VGA Port (Number)	1	
17	HDMI Port (Number)	1	
18	Network Connectivity	Yes required	
19	Full Function Remote Control	Yes required	
20	Light Box	Yes	
21	Input/ Output	USB, Plug-n-Play	
22	White Balance	Auto / Manual	
23	Warranty	05 Years	
	<b>ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER.</b>		

**“SPECIFICATIONS-D”**

**MIKE & CAMERA**

**1. USB BASED MIRCOPHONES CUM SPEAKER WITH BUILT-IN ECHO CANCELLER FOR DESKTOP BASED VC SYSTEM**

<b>S. No.</b>	<b>Specifications of Desktop based Video Conferencing Equipments</b>	<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	USB based plug-n-play device to operate with various Linux OS including Ubuntu Linux & Windows Operation System	
2	Good pickup of about 1.5 meters (6-7 feet) distance from the Microphone coverage of 360 Degree	
3	Full Duplex Operation (Speak and listen simultaneously)	
4	Built-in Echo Cancellation	
5	Volume Control button for increase and decrease according to local preferences	
6	Local Microphone Mute/Un-mute button with visual indication such as bi-colour LED	
7	Frequency response for microphone - 200 Hz - 7 KHz or better	
8	HD quality speaker output	
9	3.5 mm mini phone connector to connect to external devices such as speaker and Microphones with echo cancellation	
10	Upgradable Firm-ware	
11	With 10 feet additional USB extension connecting cable	
12	5 years Onsite Warranty	

**2. USB BASED PTZ WEB CAMERA FOR DESKTOP BASED VC SYSTEM**

<b>S. No.</b>	<b>Specifications</b>	<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	USB based plug-n-play device to operate with various PCs/Laptops	
2	Motorized PTZ (Pan, Tilt, Zoom)	
3	180 Degrees PAN, 50 Degrees tilt and 70 Degrees Field View	
4	Compliance to USB 2.0 or better	
5	Full HD 1080p30 video calling (up to 1920 x 1080 pixels)	
6	Thermal stabilized Lens such as Carl Zeiss lens with autofocus/ High Precision Lens for clear picture	
7	Compliant with software for video recording using H.264 codec	
8	Compliant with various Linux OS including Ubuntu Linux, Windows and Mac OS systems Minimum 5 feet USB connecting cable	
9	Compliant low lighting environment	
10	Built-in microphones for audio pickup from distance of 5 feet	
11	Remote Controller to PTZ functions	
12	10 feet additional USB extension connecting cable	
13	5 years Onsite Warranty	



**“SPECIFICATIONS-E”**

**DESKTOP BASED VIDEO CONFERENCING SYSTEM (AS A PACKAGE SR. NO. 1 to 5)**

**1. USB BASED MIRCOPHONES CUM SPEAKER WITH BUILT-IN ECHO CANCELLER FOR DESKTOP BASED VC SYSTEM**

<b>S. No.</b>	<b>Specifications of Desktop based Video Conferencing Equipments</b>	<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	USB based plug-n-play device to operate with various Linux OS including Ubuntu Linux & Windows Operation System	
2	Good pickup of about 1.5 meters (6-7 feet) distance from the Microphone coverage of 360 Degree	
3	Full Duplex Operation (Speak and listen simultaneously)	
4	Built-in Echo Cancellation	
5	Volume Control button for increase and decrease according to local preferences	
6	Local Microphone Mute/Un-mute button with visual indication such as bi-colour LED	
7	Frequency response for microphone - 200 Hz - 7 KHz or better	
8	HD quality speaker output	
9	3.5 mm mini phone connector to connect to external devices such as speaker and Microphones with echo cancellation	
10	Upgradable Firm-ware	
11	With 10 feet additional USB extension connecting cable	
12	5 years Onsite Warranty	

**2. USB BASED PTZ WEB CAMERA FOR DESKTOP BASED VC SYSTEM**

<b>S. No.</b>	<b>Specifications</b>	<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	USB based plug-n-play device to operate with various PCs/Laptops	
2	Motorized PTZ (Pan, Tilt, Zoom)	
3	180 Degrees PAN, 50 Degrees tilt and 70 Degrees Field View	
4	Compliance to USB 2.0 or better	
5	Full HD 1080p30 video calling (up to 1920 x 1080 pixels)	
6	Thermal stabilized Lens such as Carl Zeiss lens with autofocus/ High Precision Lens for clear picture	
7	Compliant with software for video recording using H.264 codec	
8	Compliant with various Linux OS including Ubuntu Linux, Windows and Mac OS systems Minimum 5 feet USB connecting cable	
9	Compliant low lighting environment	
10	Built-in microphones for audio pickup from distance of 5 feet	
11	Remote Controller to PTZ functions	
12	10 feet additional USB extension connecting cable	
13	5 years Onsite Warranty	

**3. DISPLAY UNIT FOR VC SYSTEM WITH BRANDED HDMI CABLE**

<b>S. No.</b>	<b>Specifications</b>	<b>Technical Compliance Yes/No (to be filled by bidder)</b>
1	40 or more inches FHD (Full High Definition) LED Monitor compatible with VC SYSTEM as given at Item 1 above	
2	Two or more HDMI In Ports with 10 meters HDMI Cable	
3	One D-Sub (No.15) Input for PC Input including for Audio	
4	One Component Video In with audio	
5	Built In Stereo Speakers with Amplifier with 10W x 2 capacity	
6	Tablet Top Stand / Wall Mount Kit	
7	Remote Control with Display Unit Functionalities	
8	Input Power 230 +/- 5% with 50 Hz	
9	Energy Star (EPA) ver 5.0 / BEE India Star ver 1 or above.	
10	BIS certification.	
11	5 years onsite warranty	
12	Brightness:- minimum 350 cd / m2 NITS or better	

4. UPS FOR VC SYSTEM

Sr. No.	Specifications	Technical Compliance Yes/No
1	Capacity	1 KVA LINE INTERACTIVE
2	Input Voltage and Frequency	140-270 V, 47 to 53 Hz
3	Output Voltage and Frequency (On Mains)	230 volt + / - 10% with 50 Hz or better
4	Output Voltage and Frequency (On Battery)	230 volt + / - 10% with 50 Hz or better
5	Backup Time	60 minutes
6	Battery Type	Maintenance-free sealed Lead-Acid battery with suspended electrolyte: leak proof
7	Overload Capacity	110%
8	Efficiency	80% or more
9	Output Wave type	Quasi Sine wave or better
10	Transfer Time	< 5 mili seconds
11	Load Power Factor	0.6
12	Other Features	Cold Start, Auto Start, Generator Compatible, No Load Shutdown
13	Protections from	Surge, Short Circuit, Spikes, DC Under voltage and Overload
14	Indicators	Mains, On Battery, Charge, Overload
15	Alarms	Low Battery, Mains Off, Tripping
16	Operating Environment	0 - 40 °C
17	Operating Relative Humidity	0 - 95%
18	Audible noise at 1 meter from surface of unit	Not more than 50.00 dBA
19	Output Sockets	3 or more with 3 pin
20	Warranty	5 years Onsite including batteries

5. ALL-IN-ONE COMPUTER SYSTEM

S.No.	Description	Specification	Technical Compliance YES/NO
01	Category	Business (for work) segment (not Home Segment)(full commercial)	
02	Form Factor	All in one	
03	Make, Mode/ Part No.	(to be given by the bidder- At the time of Technical Evaluation)	
04	Processor Family	10th Generation Intel Core i5-10400T, 12 MB Cache, 6 Cores, 12 Threads, 2.0 GHz to 3.6 GHz or equivalent or better.	
05	Base Frequency	10th Generation Intel Core i5-10400T, 12 MB Cache, 6	

		Cores, 12 Threads, 2.0 GHz to 3.6 GHz or equivalent or better	
06	Processor Cache	As per Processor	
07	Motherboard & Chipset	Intel B460 Chipset or equivalent or higher or above	
08	TDP (Thermal Design)	Not More than 65 W	
09	System Memory (RAM)	8 GB, 2400 Mhz DDR-IV Memory or Higher	
10	Expandable Memory	Upto 32 GB, at least 2 slots	
11	Hard Disk	Integrated Dual Port SATA III controller, HDD 1 TB, 7200 RPM or more / above	
12	Preloaded Operating System	Ubuntu / Free DOS / Without OS (Ubuntu with all required drivers & plug-in)	
13	Operating System certificate	Ubuntu-Linux 18.04 LTS and declaration/ certificate is to be obtained from OEM.	
14	System Architecture	64- Bit	
15	Screen Size & Resolution	Non touch Screen with 21.5" (Full HD Resolution) or higher with OEM certification	
16	Screen Type	Full HD Wide Screen Backlit LED Anti-Glare Display	
17	Graphic Processor	Intel HD or equivalent Integrated HD Graphic & sound Controller.	
18	Monitor Mounting Support	Vesa Screws Cover for Wall Mount (OPTIONAL)	
19	Web Camera	2.0 Megapixel HD Built In Webcam or Higher side	
20	Pointer Device & Keyboard	OEM USB Optical scrolling Mouse, OEM USB Standard 104 Keys Keyboard	
21	Microphone	Digital Microphone	
22	Speakers	Stereo Sound Speakers (Built-In)	
23	Ethernet	Integrated Gigabit Ethernet Controller with Ipv6 Complaint	
24	Wireless	IEEE 802.11 ac	
25	USB Port	4 x USB 2.0, 2 x USB 3.0/3.1 / 3.2 or better	
26	Other Ports	Mic In, Speaker Out, Rj45, VGA/HDMI/Display Port Out	
27	Power Supply/ Adaptor	External Power A.C. Adaptor	
28	Energy Certification	Energy Star (EPA) version 5.0 or later/ BEE India Star version 1 or later	
29	EPEAT Certified	Yes Required	
30	Power Management	ACPI Complaint	
31	USB Ports Security	USB Port Disable (through BIOS)	
32	Security Lock	optional	
33	Hardware Drivers	18.04 LTS" or better. (The vendor have to ensure that the provided hardware should be fully supported /compatible with OS)	
34	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM	
35	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM	
36	Service Centre	Must have Company Authorized Service Centre in Capital City / High Court Place	

**“SPECIFICATIONS-F”**  
**SPECIFICATIONS OF UPS 2 KVA FOR NETWORK/ SERVER ROOMS**

S.No.	Specifications	Technical Compliance Yes/No
1	Capacity	2 KVA ONLINE
2	Input Voltage and Frequency	140-270 V, 47 to 53 Hz
3	Output Voltage and Frequency (On Mains)	230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 hz +/- synchronized with Input Power Frequency
4	Output Voltage and Frequency (On Battery)	230 V +/- 3% with 50 Hz
5	Backup Time	120 minutes
6	Battery Type	Maintenance-free sealed Lead-Acid battery with suspended electrolyte : leak proof. 2 KVA UPS with 02 hour back up. Minimum 8600 VAH is required
7	Overload Capacity	110%
8	Efficiency	84% or more at Full Load 80% at Half Load
9	Output Wave type	Pure Sine wave
10	Other Features	Cold Start, Auto Start, Generator Compatible, No Load Shutdown, RS232 communication, Display,
11	Protections from	Surge, Short Circuit, Spikes, DC Under voltage and Overload
12	Indicators	Mains, On Battery, Charge, Overload
13	Alarms	Low Battery, Mains Off, Tripping
14	Operating Environment	0 - 40 °C
15	Operating Relative Humidity	0 - 95%
16	Audible noise at 1 meter from surface of unit	Not more than 45.00 dBA
17	Output Sockets	4 or more with 3 pin
18	OEM	Original Equipment Manufacturer (OEM) Product
19	Warranty	5 years Onsite including batteries of reputed Make like Exide/ Amron Quanta/ Panasonic etc.
20	Inbuilt charger	Inbuilt battery charger capacity should be minimum 10% for higher battery life.
	<b>ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER.</b>	

**Note:-**

1. The specifications mentioned in tender document are minimum and the vendor can quote higher specifications items.
2. In case of VC system the UPS systems of reputed brand like Emerson, APC, Numeric or better is to be quoted by the bidders with 05 years onsite warranty and support on batteries & UPS system having minimum 60 minutes power backup for running one set of All-In-One computer, USB based microphones cum speaker with built-In echo canceller, USB PTZ web camera and display unit.
3. If the vendor is going to provide external batteries with the UPS systems than the **rack / housing of good quality** is to be provided by the vendor.
4. All the network points' connectivity shall be provided by respective District Courts / offices, however the vendor has to cooperate for completion of the said task / project.
5. The brightness of the supplied display panels should be minimum 350  $\text{cd} / \text{m}^2$  or better and it should have Energy Star (EPA) ver 5.0 / BEE India Star ver (1) and BIS certification.
6. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.

7. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
8. The Original equipment manufacturer may authorize more than one partner for participation in the bid.
9. **Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products for the period of five years on their letter head duly sealed and signed by authorized representative.**

## Section – VIII

### Detail Break up of Cost\*

Name of the Bidder:

Rate contract of Hardware items

S. No.	Item Description	Make and Model	Unit Price (Rs.)	GST Applicable (Rs.)	Sales / Service Tax (Rs.) as applicable any other duties / taxes	Total Unit Price (All inclusive) with 05 on-site warranty for items (Rs.)	*Approximately number of Items*/Rate Contract	Total Cost (Rs.)	
01	02	03	04	05	06	07	08	09 = 08x07	
01	PROJECTORS WITH SCREEN						20		
02	EXTERNAL USB HARD DISK (2TB)						18		
03	DOCUMENT VISUALIZER						126		
04	MIKE & CAMERA						169+126=295		
05	DESKTOP BASED VIDEO CONFERENCING SYSTEM (SR. NO. 1 TO 5 AS A PACKAGE)						80		
06	UPS 2 KVA (ONLINE UPS)						15		
	<b>TOTAL VALUE in Rs.</b>								

**Note:- The financial bids are to be submitted online and no hard sheet/ copy is to be submitted along with the bid.**

**Form: PQ-1**

**Techno-commercial Bid**

<b>S. No.</b>	<b>Description</b>	<b>Indicate also page number where clearly the document attached</b>
1.	Name, address & telephone number of the agency/firm	
2.	Name, designation, address & telephone number of authorized person	
3.	Please specify as to whether Tenderer is sole Proprietor/Partnership Firm/Private or Limited Company.	
4.	Name, address & telephone number of Directors/Partners, Fax No., e-mail address.	
5.	Copy of PAN Card, Copy of previous 3 Financial Year's Income tax return <b>(ITR) Year17-18, 18-19 &amp; 19-20.</b>	
6.	Valid ISO Certificate of products (Please attach copy) ISO 9001 as per the tender document.	
7.	GST Registration No. (Please attach copy).	
8.	Latest GST Return (Please attach copy of latest month GST return certificate).	
9.	Experience Certificates / details of last 5 years in providing services / supply of Computer Hardware in Central Government/State Government/Public Sector Undertakings/Autonomous Bodies/Reputed Private organizations. (Please attach copy)	
10.	Online Bid Security/Earnest Money Deposit: a) Amount: Rs..... b) Reference No. : c) Date of issue:	
11.	Online Tender Fees details a) Amount: ..... b) Reference No. : c) Date of issue:	



**Form: PQ-2**

**BIDDER'S ANNUAL TURNOVER**

\_\_\_\_\_ (Location)

\_\_\_\_\_ (Date)

From (Name & Address of the Auditor)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

To

The Registrar General,  
High Court of Madhya Pradesh,  
Jabalpur

**Ref.:** \_\_\_\_\_

Dear Sir/Madam,

We hereby certify that the average annual turnover of M/s.  
\_\_\_\_\_ (name of the bidder) is not less than Rs. **05**  
**Crores** during the last three financial years.

Sl No.	Firm	Year 17-18	Year 18-19	Year 19-20
		Amount	Amount	Amount
1.				

**Yours Sincerely,**

***(Signature of Authorized Auditor)***

***Name of the Authorized Auditor:***

***Seal:***

**Form: PQ-3**

**SIMILAR WORK EXPERIENCE**

\_\_\_\_\_ (Location)  
\_\_\_\_\_ (Date)

From (Name & Address of the Bidder)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ To,  
\_\_\_\_\_  
\_\_\_\_\_ The Registrar General,  
\_\_\_\_\_ High Court of Madhya Pradesh,  
\_\_\_\_\_ Jabalpur

**Subject:** Supply, Installation, Commissioning, Maintenance of the Computer Hardware to the High Court and Subordinate Courts in the State of Madhya Pradesh.

**Ref.:** \_\_\_\_\_

1. We hereby declare and confirm that we, \_\_\_\_\_ (Name of the Bidder), having registered office at \_\_\_\_\_ (address) have successfully executed following projects. We are providing the details below: (Note: add rows as required).

Sl. No.	Name of the client organization	Purchase Order (P.O) No. & Date of issue of P.O.	Project Value	Brief Scope of Work	Whether the copies of the purchase orders / contracts from the client as required, is attached?	
					Yes/No	Pg. No. on the Proposal

**Yours Sincerely,**  
**(Signature of Authorized Signatory)**  
**Name and Designation of the Authorized Signatory:**  
**Name and address of the Bidder Company:**  
**Seal:**

**Note:-Please clearly indicate the page numbers with documents.**

**Annexure - 1**

Clause by Clause compliance statement on the technical specification as prescribed in the section VII of this document.

<b>Sl. No.</b>	<b>Clause no.</b>	<b>Complied / Not complied</b>

**Annexure - 2**

**DEVIATION STATEMENT FORMAT**

The Bidder is required to provide the details of the deviations of the tender clauses **(in any section of the tender)** in the following format.

<b>Sl. No.</b>	<b>Section No.</b>	<b>Clause No</b>	<b>Clause Description</b>	<b>Non Compliance/ Partial Compliance</b>	<b>Remarks</b>

**PART – I**

**BID FORM (1 sheet)**

**Tender No. :**

**Date :**

**To,**

**The Registrar General  
High Court of M.P.,  
Jabalpur (M.P.)**

**Respected Sir,**

1. Having examined the conditions of contract and specifications in the tender document and annexure, the receipt of which is hereby duly acknowledged, we, undersigned, offer to Supply, Installation, Commissioning Maintenance of Computer Hardware items for the sum shown in the schedule of prices attached herewith and made part of this Bid.
2. We undertake, if our Bid is accepted, to complete delivery of all the items specified in the contract within the delivery schedule specified in the tender.
3. If our Bid is accepted, we will obtain the unconditional performance guarantees of a Nationalized/Scheduled Bank for a sum 10% of the purchase / contract value.
4. We agree to abide by this Bid for a period of **180 days** from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Purchase Order of Contract is prepared and a contract is executed accordingly, this Bid together with your written acceptance thereof in your notification of award shall constitute a contract binding on us, subject to terms and conditions mentioned in the tender document.

6. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
7. We understand that you are not bound to accept the lowest or any bid, you may receive and you may reject any bid without assigning reason therefore and you may vary, amend or alter any terms and conditions of the Tender Document at the time of execution of the Contract.

**Dated this ..... day of ..... 2021**

**Name and Signature** .....

**In the capacity of** .....

**Duly authorized to sign the bid  
for and on behalf of** .....

**Witness** .....

**Address** .....

**Signature**

## **CERTIFICATES**

### ***WE CERTIFY THAT:-***

1. We will not LEAK / DISCLOSE any information of High Court of Madhya Pradesh to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.
2. The rate of TAXES / DUTIES mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.
3. The material / items and software offered shall be of the best quality strictly in accordance with the specifications and particulars as detailed in the tender.
4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.
5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.
6. We will meet 100% Confidentiality and Integrity of High Court Database and software.

***Authorized Signatory***

*(Seal of the Company)*

## TENTATIVE LIST OF LOCATIONS

S. NO	NAME OF THE JUDICIAL DISTRICT	NAME OF COURT COMPLEX	TYPE OF COURT COMPLEX I.E. DISTRICT/ TEHSIL (DC/TC)
1	ALIRAJPUR	DISTRICT & SESSIONS COURT, ALIRAJPUR	DISTRICT
2	ALIRAJPUR	CIVIL COURT , JOBAT	TEHSIL
3	ANUPPUR	DISTRICT & SESSIONS COURT, ANUPPUR	DISTRICT
4	ANUPPUR	CIVIL COURT , KOTMA	TEHSIL
5	ANUPPUR	CIVIL COURT ,RAJENDRAGRAM	TEHSIL
6	ASHOKNAGAR	DISTRICT COURT ASHOKNAGAR	DISTRICT
7	ASHOKNAGAR	CIVIL COURT ,MUNGAOLI	TEHSIL
8	ASHOKNAGAR	CIVIL COURT ,CHANDERI	TEHSIL
9	ASHOKNAGAR	CIVIL COURT, ESAGRAH	LINK
10	BALAGHAT	DISTRICT & SESSIONS COURT BALAGHAT	DISTRICT
11	BALAGHAT	CIVIL COURT ,BAIHAR	TEHSIL
12	BALAGHAT	CIVIL COURT ,KATANGI	TEHSIL
13	BALAGHAT	CIVIL COURT ,WARASEONI	TEHSIL
14	BALAGHAT	CIVIL COURT , LANJI	TEHSIL
15	BARWANI	DISTRICT & SESSIONS COURT ,BARWANI	DISTRICT
16	BARWANI	CIVIL COURT ,ANJAD	TEHSIL
17	BARWANI	CIVIL COURT ,KHETIYA	TEHSIL
18	BARWANI	CIVIL COURT ,RAJPUR	TEHSIL
19	BARWANI	CIVIL COURT ,SENDHWA	TEHSIL
20	BETUL	DISTRICT & SESSIONS COURT BETUL	DISTRICT
21	BETUL	CIVIL COURT ,BHAINSDEHI	TEHSIL
22	BETUL	CIVIL COURT ,MULTAI	TEHSIL
23	BETUL	CIVIL COURT ,AAMLA	TEHSIL
24	BHIND	DISTRICT & SESSIONS COURT BHIND	DISTRICT
25	BHIND	CIVIL COURT ,LAHAR	TEHSIL
26	BHIND	CIVIL COURT ,MEHGAON	TEHSIL
27	BHIND	CIVIL COURT ,GOHAD	TEHSIL
28	BHOPAL	DISTRICT & SESSIONS COURT BHOPAL	DISTRICT
29	BHOPAL	CIVIL COURT ,BARASIA	TEHSIL
30	BURHANPUR	DISTRICT & SESSIONS COURT BURHANPUR	DISTRICT
31	BURHANPUR	CIVIL COURT ,NEPANAGAR	TEHSIL
32	CHHATARPUR	DISTRICT & SESSIONS COURT CHHATARPUR	DISTRICT
33	CHHATARPUR	CIVIL COURT ,BADAMALHARA	TEHSIL
34	CHHATARPUR	CIVIL COURT ,BIJAWAR	TEHSIL
35	CHHATARPUR	CIVIL COURT ,LAUNDI	TEHSIL
36	CHHATARPUR	CIVIL COURT ,NOWGONG	TEHSIL
37	CHHATARPUR	CIVIL COURT ,RAJNAGAR	TEHSIL
38	CHHATARPUR	CIVIL COURT ,BAXWAHA	TEHSIL LINK COURT
39	CHHINDWARA	DISTRICT & SESSIONS COURT CHHINDWARA	DISTRICT
40	CHHINDWARA	CIVIL COURT ,AMARWARA	TEHSIL
41	CHHINDWARA	CIVIL COURT ,CHURAI	TEHSIL
42	CHHINDWARA	CIVIL COURT ,JUNARDEO	TEHSIL
43	CHHINDWARA	CIVIL COURT ,PANDURNA	TEHSIL
44	CHHINDWARA	CIVIL COURT ,PARASIYA	TEHSIL
45	CHHINDWARA	CIVIL COURT ,SAUSAR	TEHSIL
46	CHHINDWARA	CIVIL COURT ,Harrai	REGULAR COURT
47	CHHINDWARA	CIVIL COURT ,Tamia	REGULAR COURT
48	DAMOH	DISTRICT & SESSIONS COURT DAMOH	DISTRICT
49	DAMOH	CIVIL COURT,HATTA DISTRICT	TEHSIL



		DAMOH	
50	DAMOH	CIVIL COURT PATHARIYA DISTRICT DAMOH	TEHSIL
51	DAMOH	CIVIL COURT TENDUKHEDA DISTRICT DAMOH	TEHSIL
52	DATIA	DISTRICT & SESSIONS COURT DATIA	DISTRICT
53	DATIA	CIVIL COURT, BHANDER DISTRICT DATIA	TEHSIL
54	DATIA	CIVIL COURT, SEONDHA DISTRICT DATIA	TEHSIL
55	DEWAS	DISTRICT & SESSIONS COURT DEWAS	DISTRICT
56	DEWAS	CIVIL COURT, BAGLI	TEHSIL
57	DEWAS	CIVIL COURT, KANNOD	TEHSIL
58	DEWAS	CIVIL COURT, KHATEGAON	TEHSIL
59	DEWAS	CIVIL COURT, SONKATCH	TEHSIL
60	DEWAS	CIVIL COURT, TONKHURD	TEHSIL
61	DHAR	DISTRICT & SESSIONS COURT , DHAR	DISTRICT
62	DHAR	CIVIL COURT ,BADNAWAR	TEHSIL
63	DHAR	CIVIL COURT ,DHARAMPURI	TEHSIL
64	DHAR	CIVIL COURT ,KUKSHI	TEHSIL
65	DHAR	CIVIL COURT, MANAWAR	TEHSIL
66	DHAR	CIVIL COURT, SARDARPUR	TEHSIL
67	DINDORI	DISTRICT & SESSIONS COURT, DINDORI	DISTRICT
68	DINDORI	CIVIL COURT, SHAHPURA	TEHSIL
69	GUNA	DISTRICT & SESSIONS COURT GUNA	DISTRICT
70	GUNA	CIVIL COURT ,AARON	TEHSIL
71	GUNA	CIVIL COURT ,CHACHODA	TEHSIL
72	GUNA	CIVIL COURT ,RAGHOGARH	TEHSIL
73	GWALIOR	DISTRICT & SESSIONS COURT GWALIOR	DISTRICT
74	GWALIOR	CIVIL COURT ,BHITARWAR	TEHSIL
75	GWALIOR	CIVIL COURT ,DABRA	TEHSIL
76	HARDA	DISTRICT & SESSIONS COURT, HARDA	DISTRICT
77	HARDA	CIVIL COURT ,TIMARNI	TEHSIL
78	HARDA	CIVIL COURT , KHIRKIYA	TEHSIL
79	HOSHANGABAD	DISTRICT & SESSIONS COURT HOSHANGABAD	DISTRICT
80	HOSHANGABAD	CIVIL COURT ,PACHMARHI	TEHSIL
81	HOSHANGABAD	CIVIL COURT, ITARSI	TEHSIL
82	HOSHANGABAD	CIVIL COURT, PIPARIYA	TEHSIL
83	HOSHANGABAD	CIVIL COURT, SEONI MALWA	TEHSIL
84	HOSHANGABAD	CIVIL COURT, SOHAGPUR	TEHSIL
85	INDORE	DISTRICT & SESSIONS COURT, INDORE	DISTRICT
86	INDORE	CIVIL COURT ,DEPALPUR	TEHSIL
87	INDORE	CIVIL COURT ,HATOD	TEHSIL
88	INDORE	CIVIL COURT ,MHOW	TEHSIL
89	INDORE	CIVIL COURT ,SANWER	TEHSIL
90	JABALPUR	DISTRICT & SESSIONS COURT, JABALPUR	DISTRICT
91	JABALPUR	CIVIL COURT ,PATAN	TEHSIL
92	JABALPUR	CIVIL COURT ,SIHORA	TEHSIL
93	JHABUA	DISTRICT & SESSIONS COURT JHABUA	DISTRICT
94	JHABUA	CIVIL COURT ,PETLAWAD	TEHSIL
95	JHABUA	CIVIL COURT ,THANDLA	TEHSIL
96	KATNI	DISTRICT & SESSIONS COURT KATNI	DISTRICT
97	KATNI	CIVIL COURT ,VIJAYRAGHAVGARH	TEHSIL
98	KATNI	CIVIL COURT ,BARHI	TEHSIL

99	KATNI	CIVIL COURT ,DHIMARKHEDA	TEHSIL
100	KHANDWA	DISTRICT & SESSIONS COURT KHANDWA	DISTRICT
101	KHANDWA	CIVIL COURT ,HARSUD	TEHSIL
102	KHANDWA	CIVIL COURT PUNASA District Khandwa	TEHSIL
103	KHANDWA	CIVIL COURT MANDHATA	LINK
104	MANDLA	DISTRICT & SESSIONS COURT MANDLA	DISTRICT
105	MANDLA	CIVIL COURT ,NAINPUR	TEHSIL
106	MANDLA	CIVIL COURT ,NIWAS	TEHSIL
107	MANDLA	CIVIL COURT ,BICHHIYA	TEHSIL
108	MANDLESHWAR	DISTRICT & SESSIONS COURT MANDLESHWAR	DISTRICT
109	MANDLESHWAR	CIVIL COURT ,KHARGONE	TEHSIL
110	MANDLESHWAR	CIVIL COURT ,SANAWAD	TEHSIL
111	MANDLESHWAR	CIVIL COURT ,BARWAHA	TEHSIL
112	MANDLESHWAR	CIVIL COURT ,BHIKANGAON	TEHSIL
113	MANDLESHWAR	CIVIL COURT ,KASRAWAD	TEHSIL
114	MANDLESHWAR	CIVIL COURT ,MAHESHWAR	TEHSIL
115	MANDSAUR	DISTRICT & SESSIONS COURT MANDSAUR	DISTRICT
116	MANDSAUR	CIVIL COURT ,BHANPURA	TEHSIL
117	MANDSAUR	CIVIL COURT ,GAROTH	TEHSIL
118	MANDSAUR	CIVIL COURT ,NARAYANGARH	TEHSIL
119	MANDSAUR	CIVIL COURT ,SITAMAU	TEHSIL
120	MORENA	DISTRICT & SESSIONS COURT MORENA	DISTRICT
121	MORENA	CIVIL COURT ,AMBAH	TEHSIL
122	MORENA	CIVIL COURT ,JORA	TEHSIL
123	MORENA	CIVIL COURT ,SABALGARH	TEHSIL
124	NARSINGHPUR	<i>DISTRICT &amp; SESSIONS COURT NARSINGHPUR</i>	<i>DISTRICT</i>
125	NARSINGHPUR	<i>CIVIL COURT ,GADARWARA</i>	<i>TEHSIL</i>
126	NARSINGHPUR	<i>CIVIL COURT TENDUKHEDA DISTRICT NARSINGHPUR</i>	<i>TEHSIL</i>
127	NEEMUCH	CIVIL COURT ,JAWAD	TEHSIL
128	NEEMUCH	CIVIL COURT ,MANASA	TEHSIL
129	NEEMUCH	DISTRICT & SESSIONS COURT ,NEEMUCH	DISTRICT
130	PANNA	DISTRICT & SESSIONS COURT PANNA	DISTRICT
131	PANNA	CIVIL COURT ,AJAYGARH	TEHSIL
132	PANNA	CIVIL COURT ,PAWAI	TEHSIL
133	RAISEN	DISTRICT & SESSIONS COURT RAISEN	DISTRICT
134	RAISEN	CIVIL COURT ,BARELI	TEHSIL
135	RAISEN	CIVIL COURT ,BEGUMGANJ	TEHSIL
136	RAISEN	CIVIL COURT ,GAIRATGANJ	TEHSIL
137	RAISEN	CIVIL COURT ,GOHARGANJ	TEHSIL
138	RAISEN	CIVIL COURT ,SILWANI	TEHSIL
139	RAISEN	CIVIL COURT ,UDAIPURA	TEHSIL
140	RAJGARH	DISTRICT & SESSIONS COURT RAJGARH	DISTRICT
141	RAJGARH	CIVIL COURT ,BIAORA	TEHSIL
142	RAJGARH	CIVIL COURT ,KHILCHIPUR	TEHSIL
143	RAJGARH	CIVIL COURT , NARSINGHGARH	TEHSIL
144	RAJGARH	CIVIL COURT ,ZIRAPUR	TEHSIL
145	RAJGARH	CIVIL COURT ,SARANGPUR	TEHSIL
146	RATLAM	CIVIL COURT ,ALOTE	TEHSIL
147	RATLAM	CIVIL COURT ,JAORA	TEHSIL
148	RATLAM	CIVIL COURT ,SAILANA	TEHSIL
149	RATLAM	DISTRICT & SESSIONS COURT ,RATLAM	DISTRICT
150	REWA	DISTRICT & SESSIONS COURT REWA	DISTRICT

151	REWA	CIVIL COURT , MAUGANJ	TEHSIL
152	REWA	CIVIL COURT , SIRMOUR	TEHSIL
153	REWA	CIVIL COURT , TEONTHAR	TEHSIL
154	REWA	CIVIL COURT , HANUMANA	TEHSIL
155	SAGAR	DISTRICT & SESSIONS COURT SAGAR	DISTRICT
156	SAGAR	CIVIL COURT , BANDA	TEHSIL
157	SAGAR	CIVIL COURT , BINA	TEHSIL
158	SAGAR	CIVIL COURT , DEORI	TEHSIL
159	SAGAR	CIVIL COURT , KHURAI	TEHSIL
160	SAGAR	CIVIL COURT , Rehli	TEHSIL
161	SAGAR	CIVIL COURT , GARACOTA	TEHSIL
162	Sagar	CIVIL COURT , MALTHONE	TEHSIL LINK COURT
163	Sagar	CIVIL COURT , SHAHGARH	TEHSIL LINK COURT
164	Sagar	CIVIL COURT , KESLI	TEHSIL LINK COURT
165	SATNA	DISTRICT & SESSIONS COURT SATNA	DISTRICT
166	SATNA	CIVIL COURT , AMARPATAN	TEHSIL
167	SATNA	CIVIL COURT , MAIHAR	TEHSIL
168	SATNA	CIVIL COURT , NAGOD	TEHSIL
169	SATNA	CIVIL COURT , RAMPUR BAGHELA	TEHSIL
170	SATNA	CIVIL COURT , CHITRAKOOT	TEHSIL
171	SATNA	CIVIL COURT , UNCHEHRA	TEHSIL
172	SEHORE	DISTRICT & SESSIONS COURT , SEHORE	DISTRICT
173	SEHORE	CIVIL COURT , ASHTA	TEHSIL
174	SEHORE	CIVIL COURT , BUDHNI	TEHSIL
175	SEHORE	CIVIL COURT , ICHHAWAR	TEHSIL
176	SEHORE	CIVIL COURT , NASRULLAGANJ	TEHSIL
177	SEONI	DISTRICT & SESSIONS COURT SEONI	DISTRICT
178	SEONI	CIVIL COURT , LAKHNADON	TEHSIL
179	SEONI	CIVIL COURT , GHANSAUR	LINK
180	SHAH DOL	DISTRICT & SESSIONS COURT SHAHDOL	DISTRICT
181	SHAH DOL	CIVIL COURT , BEOHARI BEOHARI	TEHSIL
182	SHAH DOL	CIVIL COURT , BURHAR	TEHSIL
183	SHAH DOL	CIVIL COURT , JAISINGHNAGAR	TEHSIL
184	SHAH DOL	CIVIL COURT , JAIPUR	TEHSIL LINK COURT
185	SHAJAPUR	DISTRICT & SESSIONS COURT SHAJAPUR	DISTRICT
186	SHAJAPUR	CIVIL COURT , AGAR	TEHSIL
187	SHAJAPUR	CIVIL COURT , NALKHEDA	TEHSIL
188	SHAJAPUR	CIVIL COURT , SHUJALPUR	TEHSIL
189	SHAJAPUR	CIVIL COURT , SUSNER	TEHSIL
190	SHEOPUR	DISTRICT & SESSIONS COURT SHEOPUR	DISTRICT
191	SHEOPUR	CIVIL COURT , VIJAYPUR	TEHSIL
192	SHIVPURI	DISTRICT & SESSIONS COURT SHIVPURI	DISTRICT
193	SHIVPURI	CIVIL COURT , KARERA	TEHSIL
194	SHIVPURI	CIVIL COURT , KOLARAS	TEHSIL
195	SHIVPURI	CIVIL COURT , PICHHORE	TEHSIL
196	SHIVPURI	CIVIL COURT , POHARI	TEHSIL
197	SHIVPURI	CIVIL COURT , KHANIADHANA	TEHSIL
198	SIDHI	DISTRICT & SESSIONS COURT SIDHI	DISTRICT
199	SIDHI	CIVIL COURT , CHURHAT	TEHSIL
200	SIDHI	CIVIL COURT RAMPUR NAIKIN	TEHSIL
201	SIDHI	CIVIL COURT , MAJHOULI	TEHSIL
202	SINGRAULI	DISTRICT & SESSIONS COURT SINGRAULI WAIHDAN	DISTRICT
203	SINGRAULI	CIVIL COURT , DEOSAR	TEHSIL
204	TIKAMGARH	DISTRICT & SESSIONS COURT	DISTRICT

		TIKAMGARH	
205	TIKAMGARH	CIVIL COURT ,JATARA	TEHSIL
206	TIKAMGARH	CIVIL COURT ,NIWARI	TEHSIL
207	TIKAMGARH	CIVIL COURT ,ORCHHA	TEHSIL
208	UJJAIN	DISTRICT & SESSIONS COURT UJJAIN	DISTRICT
209	UJJAIN	CIVIL COURT ,BADNAGAR	TEHSIL
210	UJJAIN	CIVIL COURT ,KHACHRAUD	TEHSIL
211	UJJAIN	CIVIL COURT ,MAHIDPUR	TEHSIL
212	UJJAIN	CIVIL COURT ,NAGDA	TEHSIL
213	UJJAIN	CIVIL COURT ,TARANA	TEHSIL
214	UMARIA	DISTRICT & SESSIONS COURT UMARIA	DISTRICT
215	UMARIA	CIVIL COURT ,BIRSINGHPUR- PALI	TEHSIL
216	UMARIA	CIVIL COURT ,MANPUR	TEHSIL
217	VIDISHA	DISTRICT & SESSIONS COURT VIDISHA	DISTRICT
218	VIDISHA	CIVIL COURT ,KURWAI	TEHSIL
219	VIDISHA	CIVIL COURT ,BASODA	TEHSIL
220	VIDISHA	CIVIL COURT ,LATERI	TEHSIL
221	VIDISHA	CIVIL COURT ,SIRONJ	TEHSIL