



# HIGH COURT OF MADHYA PRADESH

PRINCIPAL SEAT – JABALPUR

No. Reg(IT)(SA)/2025/845

Jabalpur, Dated: 17/05/2025

## // CLARIFICATION //

**Sub:-** Publication of clarification /reply of Pre-Bid meeting dated: 08<sup>th</sup> May, 2025 regarding tender for Purchase of Computer Hardware Articles under “Buyback” for the High Court and District Courts in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2025/645, Dated: 17.04.2025.

**Ref: -** Pre-Bid Meeting dated: 08<sup>th</sup> May, 2025 and tender no. Reg(IT)(SA)/2025/645, Dated: 17.04.2025.

### Reply / clarifications to the pre-bid queries

On the basis of queries submitted by the bidders, the reply /clarifications are enumerated as per details given below for reference and further necessary action at vendor side:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
<b>1. M/s Veltronics India Pvt. Ltd.</b>				
1	Page no.31 Point No-2	Processor: x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better	12th gen is obsolete processor, Request you to change this to 13th gen or higher processor.	13 <sup>th</sup> Generation or higher processor.
2	Page No.32- Point No-9	External Ports: External Ports: 2 x USB 2.0 or higher and 2 x USB 3.0 or higher ports, 1 USB Type C, 1 HDMI port or 1 DP port. In case of Display port, the vendor has to provide display to HDMI converter.	Request to Keep both one HDMI and one DP port mandatory since this is useful in day to day use.	No change. Quote as per the tender document.
3	Page No.32- Point No-15	Power Management & DMI: System with Power management features & Desktop Management Interface implementation	Lenovo offer THINK Vantage What feature required in Power Mgmt and Desktop.	Quote as per the tender document.
4	Page No.32- Point No-16	Power efficiency: Minimum 85%	Request you to please modify this to 180W - 90% efficiency internal power supply (no adapter).	Quote as per the tender document.



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5	Page No.10 Point No- 2.15.2	Bidders that meet ALL of the following pre-qualification criteria need only apply. Average Annual Financial Turnover of the bidder during the last 03 years, ending 31st March, 2024 of previous financial year should be at least Rs. Twenty Crore.	Reduce average turnover requirement from ₹20 Cr to ₹8.5 Cr, since bidders may quote in any or both the categories.	Already clarified in this document / clarification.
6	Page No. 7 Point No-2.5.1.	2.5.1 The proposal should be submitted along with an online application fee of Rs.10,000/- (Rupees Ten Thousand Only) and online Earnest Money Deposit (EMD) of Rs.67,00,000/- (Rupees Sixty Seven Lakh Only) in the form of online mode through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> valid for the period of 06 months in favour of "Registrar General, High Court of Madhya Pradesh, Jabalpur". The Bid submitted without EMD and/or the application fee shall be summarily rejected.	Request to reduce EMD to 0.5–1% of quoted value and allow submission via Bank Guarantee (BG), as adopted by Rajasthan High Court.	The bidder can submit Bank Guarantee as per the tender document.
7	Page No.11 Point No- 2.15.3	Experience in Supplying and Installation of Computer Hardware articles during last 05 years ending last day of month previous to the month of publication of this tender, should be following: (a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. OR (b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. OR (c) One similar completed work costing not less than the amount equal to 80% of the estimated cost. Similar works means: Supplying and Installation of Computer Hardware articles at Government Organization/ Public Sector Companies and reputed private organizations.	Kindly consider experience/order value based on quoted categories instead of overall tender value.	Clarified in this document. (Please refer this document) (Line item basis).
8	Page No.21 Point No-4.8.1	The successful bidder shall complete the assignment within 60 days from the date of contract.	Request to extend delivery time from 8 to 12 weeks for smooth execution.	90 days delivery and installation.



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9			Kindly split the tender into two parts—All-in-One PCs and Printers—to allow MSMEs to participate category-wise.	Yes, the bidder can quote single line item wise.
<b>2. M/s ITI Ltd., Kolkata &amp; M/s Raj Info Enterprise Pvt. Ltd.</b>				
1	Page No. 03 Time for Completion of the entire work / project	Time for Completion of the entire work / project : 60 days	Time for Completion of the entire work / project: 120 days.	90 days.
2	Page No. 11 2.15 Eligibility / Pre-Qualification Criteria	Experience in Supplying and Installation of Computer Hardware articles during last 05 years ending last day of month previous to the month of publication of this tender, should be following: (a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. <b>OR</b> (b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. <b>OR</b> (c) One similar completed work costing not less than the amount equal to 80% of the estimated cost. Similar works means: Supplying and Installation of Computer Hardware articles at Government Organization/ Public Sector Companies and reputed private organizations.	Experience in Supplying and Installation of IT/ITeS or Computer Hardware articles during last 05 years ending last day of month previous to the month of publication of this tender, should be following: (a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. <b>OR</b> (b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. <b>OR</b> (c) One similar completed work costing not less than the amount equal to 70% of the estimated cost. Similar works means: Supplying and Installation of IT/ITeS equipment with or Computer Hardware articles at Government Organization / Public Sector Companies and reputed private organizations.	Quote as per the tender document.
3	Page No. 31/32 Section VII 7 Technical Specifications All-In-One	Specifications "A" All-In-One Others Clause to be included	(M/s ITI) - Antivirus must be ISO 27001 in data protection category and Anti Ransomware patent Technology with 5 years subscription. Antivirus OEM MAF mandatory. (M/s Raj) - Antivirus must be MII, certified in data protection and privacy, AV test certified in end point category with auto CFR back up feather with 5	Quote as per the tender document.



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			years subscription. Antivirus OEM MAF mandatory.	
4	Pg. No. 32 Section VII 7 Technical Specifications All-In-One - (M/s Raj)	Specifications "A": All-In-One OS Support: Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu certifications must be available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	Specifications "A": All-In-One OS Support: Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu / Linux certifications must be available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	Yes accepted.
5	Page No. 35 Form PQ 1 Techno Commercial Bid	Clause No. 9 Experience Certificates / details of minimum 5 years in supplying and installation of computer hardware articles in Central Government / State Government / Public Sector Undertakings / Autonomous Bodies / reputed private sector companies.	Clause No. 9 Experience Certificates / details of minimum 5 years in supplying and installation of IT/ITeS equipment with or computer hardware articles in Central Government / State Government / Public Sector Undertakings / Autonomous Bodies / reputed private sector companies.	Quote as per the tender document.
6	Page No. 45 Annexure B Approx. List of Locations	Annexure B Approx. List of Locations	We kindly request the department to provide the final list of locations, along with the quantity of AIOs and printers to be supplied at each site. This information is essential for accurate cost calculation.	List enclosed as per Annex- "A".
7		Bid Form of Contract : Item Wise	We kindly request the department to evaluate the bid on an item-wise basis rather than as a bunch bid.	Yes accepted.
<b>3. M/s AMD India Private Limited</b>				
1	Section – VII SPECIFICATI ONS – A Page No 31	2. Processor - x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better.	We request the department to change the specification as below: x86 Processor i.e. Intel i5, 14000 series / AMD Ryzen 5, 8000 series (Six Core and Twelve thread or higher), 5 GHz or higher turbo frequency) with Efficient core base frequency 1.9 GHz and Performance core base	<b>Changed to</b> "Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher



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			frequency 2.6 GHz or equivalent or better. As department is looking for advanced memory option of DDR5, hence we request the department to consider latest generation of processors from both the processor vendors, where department can leverage the benefits of latest technology in terms of performance.	turbo frequency or equivalent or better.”
2	Section – VII Specifications – A Page No 31	5. Memory - 8GB DDR-5 4400 MHz or higher expandable up to 64GB	We request the department to change the specification as below: 8GB DDR-5 5200 MHz or higher expandable up to 64GB. As 5200MHz memory offers 20% more bandwidth for faster responses, offers better performance. Hence we request the department to consider minimum of 5200MHz DDR5 memory	No change. The vendor can quote higher side.
3	Section – VII Specifications – A Page No 32	17. OS Support: Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu certifications must be available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	We request the department to change the specification as below: Latest Version of Windows, Linux OS. Windows and Any Linux certification must be available. There are several linux distribution available in market, and asking for single linux distribution will restrict OEM participation with the current available platform. Instead for asking for Ubuntu certification department can ask for any linux certification. Which will increase the number of participants?	Quote as per the tender document.
<b>4. M/s Newgen IT Technologies Limited</b>				
1	Section VII/7/Specificat ions A/ Page 33	Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu certifications must be	We would like to kindly bring to your attention that Ubuntu Certification is not widely available for many OEMs. In fact, even the Hon'ble e-	Quote as per the tender document.



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		available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal)	Committee, in last year's specifications, had already allowed some flexibility by accepting Ubuntu-complied systems instead of strictly certified ones. Many other courts are already using such systems successfully, and their feedback has been quite positive. With this in mind, we sincerely request the Hon'ble Court to consider allowing Ubuntu-complied systems where the operating system is pre-installed by the OEM at the factory. This ensures the devices are properly tested and configured before delivery. It would also help more OEMs and bidders to participate, which could improve both competition and availability.	
2	Section VII/7/Specifications A/ Page 33	Complete system should be BIS registered, BEE / Energy Star certified and RoHS Complied and EPR Complied	We are currently in the process of obtaining the BEE /Energy Star certification. We sincerely request the Hon'ble Court to kindly allow us times to submit the certificate by the time of L1 declaration. This would greatly support our participation without compromising compliance.	No change.
3	Section Iv/4.8/ Page 22 /Time Schedule To Complete The Contract	The successful bidder shall complete the assignment within 60 days from the date of contract.	Request you to please consider 90 days for delivery & installation.	90 days.
4	Section VII/Specification n B/Page no 34	Duplex Network Laser printer with Wi-Fi	Request you to please make this laser / Ink tank so that other OEMs can also qualify and department will get multiple competitive bids.  Ink Tank printers will give you low print cost i.e. Rs. 0.15 paisa color per page in A4 with 5% coverage with original ink. (In laser you will get cost of Rs. 1	Quote as per the tender document.





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			<p>in A4 with 5% coverage with original toner).</p> <p>Ink Tank will Economical and Eco Friendly.</p> <p>Print from Inktank will be water resistance and smudged free.</p> <p>Ink tank printer takes 15 watts of electricity during print and can run on UPS, whereas Laser takes 200 watts and cannot run on UPS.</p> <p>Refill cost in Inktank will be nearly Rs. 750 per ink bottle, which will give min. 5000 pages yield whereas refill cost of laser cartridge will be nearly Rs. 200 which will give 1000 pages yield and after 6 time refill, drum tonner need to change which will additional cost of Rs. 3,000 In case of original tonner it will cost you Rs.4,500 and page yield will be 3500.</p>	
5	Section VII /Specification B/Point No: 7 Page no 34	Automatic Duplex printing: A4, LEGAL, LETTER.	<p>These usually A4 printer supports A4 and Letter duplex, but not legal.</p> <p>Request you to please remove legal duplex so that other OEM can also comply and department will get multiple competitive bids.</p>	Legal is removed.
6	Section II /2.15.3 page no 12/Experience	One similar completed work costing not less than the amount equal to 80% of the estimated cost.	We have repeated orders from a single organization against a single RFP /Award of Contract executed within 18 months. Will this be considered a single order for eligibility?	Yes accepted.
7		Item-wise bidding.	We request clarification on whether item-wise bidding is permitted. If not, we kindly request the Hon'ble Court to allow it to encourage broader participation.	Yes, item-wise permitted.
<b>5. M/s Assorted Predicted Strategy Pvt. Ltd.</b>				
1	Section-VII	Technical specification	Request to change AMD Ryzen	<b>Changed to</b>



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	/Specification A (All In One Computer) Page No.31	Point No.1: PROCESSOR: - x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better	5 8000 Series latest and Higher and also request remove Efficient core base frequency 1.8 GHz as its specific ODM specification and creates ambiguity among processors. You can keep on Core Base Frequency of 2.5 Ghz which is anyway better way of evaluation of CPI	“Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better.”
2.	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.3: - MOTHERBOARD: -Motherboard to be from the AIO OEM. And the system must be capable for 64-bit operating system (Microsoft Windows and Ubuntu / Red hat /Suse Linux). Security: Integrated Hardware TPM 2.0 security module in the motherboard.	Request it should be OEM Motherboard capable for64-bit operating system (Microsoft Windows & BOSS Linux. Linux is open architecture it will be compatible with ubuntu. Boss Linux is India Developed Linux developed by CDAC (Govt. of India)	Quote as per the tender document.
3	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.4 Chipset: Intel Q Series or AMD Pro series or higher	Request to incorporate / allow B series Chipset also as B & Q both series both are commercial chipset and full fill other desired required specification asked in bid.	Quote as per the tender document.
4.	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No. 5: MEMORY: - 8GB DDR-5 4400 MHz or higher expandable up to 64GB	It should be 8GB DDR-5 4800 MHz or higher expandable up to 64GB. 4400 Mhz is lower and it will not provide required performance.	Quote as per the tender document.
5.	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.14: WEBCAME: - FULL HD with integrated mike.	Request it should be 5MP Camera (2592 x 1944) with Dual Digital Microphone and 2 *3 Watt Speakers for better visibility and sound quality.	Quote as per the tender document.
6.	Section-VII /Specification A (All In One Computer) Page No.32	Technical specification Point No.17: OS Support - Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux	It is suggested & requested that, instead of requiring OS certification for Ubuntu Linux, an OEM declaration of OS Ubuntu Linux compatibility along with the factory-	Quote as per the tender document.





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		(Ubuntu). Windows and Ubuntu certifications must be available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	preloaded OS should be accepted, so that the operating system also covered by the OEM under after-sales service. As specific Ubuntu Linux Certification allow only specific OEMS to participate in bid and restrict other brands to participate in bid.	
7.	Section-II/Clause 2.18 /Evaluation /Page No. 13	EVALUTION Point No. 2.18.3 The Commercial Proposal Evaluation will be based on the "Total Cost", which would be the total payouts including all taxes, duties and levies for the supply, installation, commissioning, maintenance of computer hardware articles under buyback of old computer hardware articles and maintenance cost. The bid shall be treated as a complete package.	We respectfully request that the evaluation be conducted item-wise for each product category under the buyback of old items. The two-line items-desktops and printers-belong to distinctly different categories, and evaluating them jointly could result the disqualification of several eligible bidders. We would like to bring to your kind attention that, despite our best efforts and request, we have not received any response or confirmation from the printer OEMs regarding participation. As printer OEMs are having their aligned vendors only with whom they are participating, This situation could lead to a monopolistic environment in terms of pricing and vendor selection, ultimately limiting healthy competition. We respectfully request your intervention to ensure a fair and transparent bidding process that encourages broader participation from all qualified vendors.	Line item is allowed.

## 6. M/s HP India Sales Pvt. Ltd.

Duplex Network Laser printer with Wi-Fi under buyback having Minimum Specification-B				
1	"Specifications – B" Duplex Network Laser Printer -- "Printer Speed"; Page No-34/51 Pdf	Print Speed-Minimum 25 ppm	Requesting to consider Minimum 40 PPM /34 IPM - Better productivity for the users.	Quote as per the tender document.



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2	"Specifications – B" Duplex Network Laser printer---- "Memory"; Page no-34/51 PDF	Memory-128MB	Requesting for 256MB; • Better memory allow the printer to spooling data fast without impacting printing speed if the computer is busy. • Higher memory avoids slowing down due to the computer's performance.	Quote as per the tender document.
3	"Specifications – B" Duplex Network Laser printer---"duty cycle"; Page no-34/51 PDF	duty cycle-Minimum 8000 pages per month	Request for 60000 pages or more. •We propose increasing the higher duty cycle /month to ensure reliable, high -volume printing for the users /depts. Operational efficiency.	Quote as per the tender document.
4	"Specifications – B" Duplex Network Laser printer---- Networking (Page no-34/51 PDF)	10 Base T/100 Base Tx networking ETHERNET Connectivity ,built-in Ethernet, WiFi 802.11ac /802.11 b/g/n.	requesting to consider 1 Hi-Speed USB 2.0; 1 host USB at rear side; Gigabit Ethernet 10/100/1000BASE-T network; WIFI 802.11b/g/n >>>> Faster network Speed	To be clarified that "10 Base T/100 Base Tx networking ETHERNET Connectivity, built-in Ethernet, WiFi 802.11ac or 802.11 b/g/n" or better.
5	"Specifications – B" Duplex Network Laser printer---- Resolution (Page no-34/51 PDF)	Resolution-600 x 600 dpi and above	Requesting to consider • Print Resolution 1200x1200dpi>> for better print quality	Quote as per the tender document.
6	Additional Point (need to consider as per guidelines)	The OEM turnover for last three years (every year) individually should be INR 150 CR. or more.	This is to ensure Hon'ble High Court receives quality products from responsible OEMS	No change.
7	Additional Point (need to consider as per guidelines)	The quoted model should be available in market for 1 or more years on the date of quoting and sold min. 3000 units in the last one year from the date of quote.	This will make sure to get robust & tested products for Hon'ble high court to enable users productivity and smooth functioning of the devices.	Quote as per the tender document.
8	Additional Point (need to consider as per guidelines)	Requesting to add	Composite cartridges technology	No change.



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All-in-One Computers (non-touch) under buyback having Minimum Specification–A					
9	Additional Point (need to consider as per guidelines)	GFR Clause required for Desktop, AIO touch non	Request: Please include GFR rules as if not included you will tend to get materials / Bidders who are Non Complaint to GFR rule which will also be in violation of the Department of Expenditure also the same procurement is happening across India in all the courts and no where there are bidders/ OEM's allowed who are not complaint to GFR rule. Justification: GFR rules Cited 2. GFR Rule No. 6/18/2019-PPD Dated: 23 <sup>rd</sup> July 2020: "As per the Order any bidder from such countries sharing a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority. The Competent Authority for registration will be the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT). Political and Security clearance from the Ministries of External and Home Affairs respectively will be mandatory". 3. GFR Rule No. 6/18/2019-PPD Dated: 23 <sup>rd</sup> July 2020: "Department of Expenditure may, by order in writing, impose restrictions, including prior registration and/or screening, on procurement from bidders from a country or countries, or a class of countries, on grounds of defense of India, or matter directly or indirectly related thereto including	GFR rule is applicable.	



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			national security; no procurement shall be made in violation of such restrictions'	
10	Additional Point (need to consider as per guidelines)	Ink Signed MAF from OEM and Compliance signed by OEM with Bid No.	Authorization letter /MAF from OEMs. Authorization letter/MAF from OEMs must contain the assurance of support as per subject RFP and ink signed stamp by Authorized signatory of the OEM on letterhead along with compliance to be signed by OEM. The same is required since it is RC and valid for 5 years OEM's compliance on Letter head binds to deliver the best in product and business continuity of the product for 5 years.	Digitally signed / Ink signed MAF required is permitted and compliance signed by OEM with bid documents.
11	"Specifications – A" All-in-One-Computers (non-touch), Page No.32, S.No.02	Processor: - x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better	We would request to kindly amend the clause to "Intel® Core™ i5-13500 processor with Intel® UHD Graphics 770 (P-core Max turbo frequency up to 4.8 GHz, 24 MB cache, 14 cores) / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.8 GHz or higher turbo frequency) or better." as AMD Ryzen5 7000 series is equivalent to Intel i5 12000 series>>> newer generation will give higher speed and performance	<b>Changed to</b> "Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better."
12	Additional Point (need to consider as per guidelines) AIO non touch	Kindly include Make In India clause for All in One Non touch	The "Make in India" initiative, launched by the Government of India in 2014, aims to boost domestic manufacturing, promote self-reliance, and foster innovation by encouraging the production of goods within the country. In the context of an "all-in-one desktop" (AIO PC) designed and manufactured under this initiative, The adoption of "Make in India" all-in-one desktops by high court organizations is strategically	Quote as per the tender document.



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			important for enhancing data security, reducing costs, supporting digital transformation, and aligning with national policies. By investing in locally manufactured technology, high courts can lead by example, fostering innovation and economic growth. There are more benefits as well to the same as mentioned below: 1. Data Security and Sovereignty 2. Cost-Effectiveness and Economic Benefits 3. Technological Advancements and Modernization 4. Reliability and Local Support 5. Alignment with Government Policies 6. Environmental and Sustainability Benefits	
13	Page no 34 Section VII	All-in-One Computers (non-touch) under buyback and Duplex Network Laser printer with Wi-Fi under buyback	The tender associated with the AIO 5504 and 3550 printer units. Specifically, could you confirm whether the L1 will be declared separately for each or if it will be declared as a combined commercial for both products?	Line item wise.
<b>7. M/s Pegasus Retail India Pvt. Ltd.</b>				
1	2.5.1 Page No. 07	The proposal should be submitted along with an online application fee of Rs.10,000/- (Rupees Ten Thousand Only) and online Earnest Money Deposit (EMD) of Rs.67,00,000/- (Rupees Sixty Seven Lakh Only) in the form of online mode through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> valid for the period of 06 months in favour of "Registrar General, High Court of Madhya Pradesh, Jabalpur". The Bid submitted without EMD and/or the application fee shall be	Justification – As per the clause, the amount of EMD is very high and holding it for 6 months as per clause will impact financially on bidder. We would request the Hon. High Court to also allow EMD in the form of Bank Guarantee. Request to change – The proposal should be submitted along with an online application fee of Rs.10,000/- (Rupees Ten Thousand Only) and online/ Bank Guarantee Earnest Money Deposit (EMD) of	Changes made in this clarifications / document. Please refer "note" section.



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		summarily rejected.	Rs.67,00,000/- (Rupees Sixty Seven Lakh Only) in the form of online mode through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> or in the form of bank guarantee to be submitted along with the physical Bid document valid for the period of 06 months in favour of "Registrar General, High Court of Madhya Pradesh, Jabalpur". The Bid submitted without EMD and/or the application fee shall be summarily rejected.	
2	2.15.3 Page No. 11	Experience in Supplying and Installation of Computer Hardware articles during last 05 years ending last day of month previous to the month of publication of this tender, should be following: (a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost. <b>OR</b> (b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost. <b>OR</b> (c) One similar completed work costing not less than the amount equal to 80% of the estimated cost. Similar works means: Supplying and Installation of Computer Hardware articles at Government Organization/ Public Sector Companies and reputed private organizations.	Justification - As per the clause, please confirm that total order value of multiple orders i.e. main order and repeat orders against same tender reference will be considered as overall value for qualification of experience criteria. Request to change - We would request to consider total order value of multiple orders i.e. main order and repeat orders against same tender reference as overall value for qualification of experience criteria	Yes accepted.
3	4.8.1 Page No. 21	The successful bidder shall complete the assignment within 60 days from the date of contract.	Justification - As per the clause we have to supply and install the tendered computer hardware article in approximate 258 locations in the state of Madhya Pradesh. 60 days to complete is very less. We would request to revise the clause and allow 90 days to	90 days to complete the supply and installation.





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			complete the assignment. Request to change - The successful bidder shall complete the assignment within 90 days from the date of contract.	
4	4.8.1 Page No. 21	The successful bidder shall complete the assignment within 60 days from the date of contract.	Justification - As per the clause to supply and install the tendered Computer hardware article timeline is mentioned. But there is no timeline mentioned to make available the buyback of old computer hardware. We would request to confirm the time line and deadlines to get the buyback material also as this requires lot of effort to collect the buy back. We would suggest to set 60 days' timeline after successful delivery to collect the buyback material Request to change - Kindly confirm the timeline for getting the buyback of old computer hardware also in the RFP. We would suggest to set 60 days' timeline after successful delivery to collect the buyback material	90 days to complete the supply and installation. In case of any issue / Act of God, the matter be referred to the High Court.  Changed to "90 days to collect the old computers / printers."
5	4.8.1 Page No. 21	The successful bidder shall complete the assignment within 60 days from the date of contract.	Justification - For collecting the buyback material, we have to collect the material from a single point or from multiple points. We would request to allow to collect the buyback material from a single point only. Request to change - We would request to allow to collect the buyback material from a single point only.	90 days. The material is to be collected from multiple locations.
6		Additional point	Justification - As per the RFP, there is no clause mentioning the applicability of MII rule or GFR rule for the RFP. Kindly include the MII rule and GFR rule so that only competent	GFR rule applied as per Govt. of India norms.



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			OEM's can participate Request to change - Kindly include the MII rule and GFR rule so that only competent OEM's can participate	
7	section VII, point no. 7 Page No. 31	"Specifications – A" All-in-One-Computers (non-touch) of reputed make and model under buy back of old Computers, point no. 1, x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better.	Justification – As per the clause the processor asked are of older version. Now a day's most of the OEM are providing latest 13 <sup>th</sup> and 14 <sup>th</sup> Gen processor in Intel and 7000 and 8000 series in AMD Ryzen. As the department is going to use this computer hardware for at least next 5 years, we would suggest to take latest available processors only. This will allow future upgradeability and expandability till the next 5 years at least. Request to change – "Specifications – A" All-in-One-Computers (non-touch) of reputed make and model under buy back of old Computers, point no. 1, x86 Processor i.e. Intel i5, 13 <sup>th</sup> Gen / AMD Ryzen5, 7500 series (Six Core and Twelve thread or higher), 4.4 GHz or better turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better.	<b>Changed to</b> "Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better."
<b>8. M/s Computer Bazar / M/s Acer India Pvt. Ltd.</b>				
1.	2.10.3 (Page No. 8) EMD	Earnest Money Deposit (EMD) of Rs. 67,00,000/- (Rupees Sixty Seven Lakh Only) valid for the period of six months.	Request you to change EMD Rs. 6700000.00 Sixty Seven Lakh to Rs. 1000000.00 Ten Lakh in Specification "B" Duplex Network Laser Printer.	Changed in these clarifications.
2.	2.15.2 (Page No. 10 )	Average Annual Financial Turnover of the bidder during the last 03 years, ending 31st March, 2024 of previous financial year should be at least Rs. Twenty Crore.	Request you to Change Bidder Turnover during the last 3 Years Rs. 3 Corer in Specification "B" Duplex Network Laser Printer.	Changed in these clarifications.
3.	Section-VII /Specification A	Technical specification Point No.1: PROCESSOR: - x86 Processor	Request to change AMD Ryzen 5 8000 Series latest and Higher and also request remove	<b>Changed to</b> "Processor - x86 Processor



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	(All In One Computer) Page No.31	i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better	Efficient core base frequency 1.8 GHz as its specific ODM specification and creates ambiguity among processors. You can keep on Core Base Frequency of 2.5 Ghz which is anyway better way of evaluation of CPI	i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better.”
4	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.3: - MOTHERBOARD: -Motherboard to be from the AIO OEM. And the system must be capable for 64-bit operating system (Microsoft Windows and Ubuntu / Red hat /Suse Linux). Security: Integrated Hardware TPM 2.0 security module in the motherboard.	Request it should be OEM Motherboard capable for 64-bit operating system (Microsoft Windows & BOSS Linux. Linux is open architecture it will be compatible with ubuntu. Boss Linux is India Developed Linux developed by CDAC (Govt. of India)	Quote as per the tender document.
5	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.4 Chipset: Intel Q Series or AMD Pro series or higher	Request to allow B series Chipset also as B series chipset is also commercial chipset and full fill all requirements at cost effective.	Quote as per the tender document.
6	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.5: MEMORY: - 8GB DDR-5 4400 MHz or higher expandable up to C4GB	It should be 8GB DDR-5 4800 MHz or higher expandable up to C4GB. 4400 Mhz is lower and it will not provide required performance.	Quote as per the tender document.
7	Section-VII /Specification A (All In One Computer) Page No.31	Technical specification Point No.14: WEBCAME: - FULL HD with integrated mike.	Request it should be 5MP Camera (2532 x 1944) / (2592 x 1944) with Dual Digital Microphone and 2*3 Watt Speakers for better visibility and sound quality.	Quote as per the tender document.
8	Section-VII /Specification A (All In One Computer) Page No.32	Technical specification Point No.17: OS Support - Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu certifications must be available in the public domain against the quoted AIO model name not for the quoted model	It is suggested & requested that, instead of requiring OS certification for Ubuntu Linux, an OEM declaration of OS Ubuntu Linux compatibility along with the factory-preloaded OS should be accepted, so that the operating system also covered by the OEM under after-sales service.	Quote as per the tender document.



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		series (certifications to be submitted along with the tender technical proposal).	As specific Ubuntu Linux Certification allow only specific OEMS to participate in bid and restrict other brands to participate in bid.	
9	Section-II/Clause 2.18 /Evaluation/ Page No. 13	EVALUTION Point No. 2.18.3 The Commercial Proposal Evaluation will be based on the "Total Cost", which would be the total payouts including all taxes, duties and levies for the supply, installation, commissioning, maintenance of computer hardware articles under buyback of old computer hardware articles and maintenance cost. The bid shall be treated as a complete package.	As an OEM for Acer Desktop Computers only, we respectfully request that the evaluation be conducted item-wise for each product category under the buyback of old items. The two-line items-desktops and printers- belong to distinctly different categories, and evaluating them jointly could result in an undue advantage to an OEM that manufactures both products."	Line item wise.
10	Specification-B Duplex Network Laser Printer Printer Speed Resolution Cartridge Yield	Maximum 25PPM 600 x 600 DPI.	Printer Speed Should be 34PPM Up to 1200 x 1200 DPI. Request you to mention minimum yield of Cartridge 2500-3000 Pages.	No change. The vendor can quote higher side.
<b>9. M/s Brother International (India) Pvt. Ltd.</b>				
1	4.4 / 4.4.1 / Warranty / 19	Warranty	Warranty required 5 Year. We request to change to 3 Year.	Quote as per the tender document.
2	6.5 / 6.5.1/ Comprehensive Warranty / 29	Comprehensive Warranty	Consumables (Toner /Drum) and Periodic Parts do not cover in Warranty.	It is clarified that only toner and drum (if applicable) will be considered as consumables; all other parts and services will be covered under the comprehensive warranty.
3	6.7 / 6.7.1/ Service Hours And Preventive Maintenance / 28	Preventive Maintenance	As we offer onsite service support in warranty period whenever machine gets down. Request you to remove yearly preventive maintenance.	Yes removed.



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4	7. / Specifications – B/ Technical Specifications/ Print Speed / 33	25 PPM	Printer speed can be increased to 30-34 PPM.	Quote as per the tender document. The vendor can quote higher side
5	7. / Specifications – B/ Technical Specifications/ Memory / 33	Memory 128 MB RAM	As per requirement 128 MB Memory is sufficient.	Quote as per the tender document.
6	7. / Specifications – B/ Technical Specifications / 33	Cartridge Yield	Cartridge yield not mentioned in Specification. Request you to mention minimum yield of Cartridge 2500- 3000 Pages	The yield to be as per ISO standard and guidelines.
<b>10. M/s Kyocera Document Solutions India Pvt. Ltd.</b>				
1.	Section No. Eligibility /Pre-Qualification Criteria/ Clause No: 2.15.3/ Page No 11	Three similar completed work costing not less than the amount equal to 40% of the estimated cost.	Four similar completed work costs not less than the amount equal to 25% of the estimated cost.	Quote as per the tender document and specifications.
2.	Section – VII/ Technical Specifications/ Specifications – B/ Duplex Network Laser Printer With Wi-Fi	-	Tray Paper size note mentioned, we request you mention the “ Tray paper size A4, LEGAL, LETTER as in RFP duplex print require in A4, LEGAL, LETTER	Changed to “A4, Letter. Legal is removed.”
3	Section – VII/ Technical Specifications/ Specifications – B/ Duplex Network Laser Printer With Wi-Fi/ Sr. No 3	Require Memory : 128 MB	We request to change it to 512 MB. As all these printers is duplex, Network and Wi- Fi enable. This must require for the smooth functioning the printer otherwise if low RAM then the printer may lag and take time to print.	No change. The vendor can quote higher side.
<b>11.M/s VSN International Pvt. Ltd. Indore / M/s Dell Technologies</b>				
1	2.5 Earnest Money Deposit (Emd):- Page No.7	2.5.1 The proposal should be submitted along with an online application fee of Rs.10,000/- (Rupees Ten Thousand Only) and online Earnest Money Deposit	Request: Please modify the EMD submission requirement of Rs. 67 Lakhs to allow for Online submission or Bank Guarantee in favor of the	Already clarified in this document.



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		(EMD) of Rs.67,00,000/- (Rupees Sixty Seven Lakh Only) in the form of online mode through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> valid for the period of 06 months in favour of "Registrar General, High Court of Madhya Pradesh, Jabalpur". The Bid submitted without EMD and/or the application fee shall be summarily rejected.	"Registrar General of High Court Madhya Pradesh, Jabalpur." Justification: The bid process at the High Court, including final order determination till EMD release, spans nearly 6 months. Requiring EMD in cash (online) for such a substantial amount makes it impractical for MSME bidders to lock funds for such an extended period. Therefore, we request the Hon'ble High Court to permit Bank Guarantee as an alternative mode for EMD submission. Thus enabling broader bidder participation. Additionally, cash EMD was a requirement during COVID-19 due to document handling restrictions, but these restrictions have now been lifted. As such, allowing Bank Guarantee for EMD would be a more feasible approach and reduces the cost of bidding on all bidders.	
2	4.8 Time Schedule To Complete The Contract:- Page No.21	4.8.1 The successful bidder shall complete the assignment within 60 days from the date of contract.	As the quoted products will be commercial products and will be procured Back to Back from OEM as per Order received, We would suggest keeping the delivery and supplying timeline of 90 days only as per tender delivery conditions.	90 days.
3	Additional Point	GFR Clause	Request : Please include GFR rules as if not included you will tend to get materials / Bidders who are Non-compliant to GFR rule which will also be in violation of the Department of Expenditure also the same procurement is happening across India in all the courts and no where there are bidders/ OEM's allowed who are not compliant to GFR rule.	Included / applicable.





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			<p>Justification: GFR rules Cited 2. GFR Rule No. 6/18/2019-PPD Dated: 23rd July 2020: "As per the Order any bidder from such countries sharing a land border with India will be eligible to bid in any procurement whether of goods, services (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent Authority. The Competent Authority for registration will be the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT). Political and Security clearance from the Ministries of External and Home Affairs respectively will be mandatory".</p> <p>3. GFR Rule No. 6/18/2019-PPD Dated: 23rd July 2020: "Department of Expenditure may, by order in writing, impose restrictions, including prior registration and/or screening, on procurement from bidders from a country or countries, or a class of countries, on grounds of defense of India, or matter directly or indirectly related thereto including national security; no procurement shall be made in violation of such restrictions."</p>	
4	Additional Point	GFR Compliance	<p>Compliance Regarding Order no. F.NO. 6/18/2019-PPD dated 23.07.2020 issued by Ministry of Finance Department of Expenditure public Procurement Division regarding the restriction under rule 144(xi) of GFR 2017. OEM shall require to submit the</p>	Included.



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			compliance as their letter head regarding compliance of Order no. F.NO. 6/18/2019-PPD dated 23.07.2020 (Any Govt. amendment /Guidelines /instruction issued from time to time shall also be applicable).	
5	Additional Point	Ink Signed MAF from OEM and Compliance signed by OEM with Bid No.	Authorization letter/MAF from OEMs. Authorization letter/MAF from OEMs must contain the assurance of support as per subject RFP and ink signed with rubber stamp by Authorized signatory of the OEM on letterhead along with compliance to be signed by OEM. Sir this is required since these are very large bids and valid for 5 years OEM's compliance on Letter head binds them to deliver the product and service continuity of the product for 5 years. In the past we have seen OEM's denies on the service on the base of their interpretation and such MAF's and Compliance on letterhead binds them to deliver the products and services continuity for the 5 years.	Already clarified.
6	Additional Point	Back-to-Back support letter is to be submitted by OEM regarding support of their quoted products.	We would request to kindly ask for Back-to-Back support letter on OEM letterhead regarding support of their quoted products as this will binds the bidders to deliver the product and service continuity of the product for 5 years. This requirement is critical to ensure that bidders are bound to deliver the proposed products and guarantee continued service and support throughout the product warranty period.	Quote as per the tender document. 05 years support and warranty to be mentioned in MAF.
7	Additional Point	Collection of Buyback machines	We would request the Hon'ble High Court to direct that the existing machines be made available at the district level, in	The machines to be get collected from the respective



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			order to reduce the cost and efforts required from the bidders.	site / location.
8	"Specifications – A" All-In-One-Computers (Non-Touch), Page No.32, S.No.2	Processor:- x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better.	Request for Change:- x86 Processor i.e. Intel i5, 14000 series / AMD Ryzen5, 8000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.2 GHz and Performance core base frequency 1.7 GHz or equivalent or better launched on or after 2024. Justification - 14th Generation Intel processor and AMD Ryzen PRO 8000 series are the latest processor available launched in 2024. Mentioned 12th Generation processor was launched in 2022, three years old low performing processor compared to 14th gen processor. Also, we recommend altering the Base Frequency for both Performance & Efficiency Cores to values mentioned as Current Specifications rules out Intel 14th Gen Energy Efficient Processors meant for compact form factors like All-in-One	<b>Changed to</b> "Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better."
9	"Specifications – A" All-In-One-Computers (Non-Touch), Page No.32, S.No.19	Complete systems with minimum Five Years OEM onsite comprehensive warranty support. MAF from OEM is a must.	Request for Change:- Complete system should be BIS registered, BEE / Energy Star certified, Microsoft certified, Ubuntu Linux Certified and RoHS Complied and EPR Complied Justification:- Since the Operating System support is requested for Microsoft and Ubuntu Linux, request to ensure the quoted model is certified for both Microsoft and Ubuntu Linux and to be verified	Quote as per the tender document.



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			in their official portal.	
10	"Specifications – B" Duplex Network Laser Printer With Wi-Fi, Page No.34, S.No.3	Memory:- 128 MB RAM	We would request to change the RAM memory from 128MB to 256MB to enhance the printer's performance, especially in networked and high-volume printing environments. Justification: - The increased RAM memory of printer will ensure better handling of print jobs, reduce lag in network printing, and improve overall efficiency and reliability. Better Memory allow the printer to spooling data fast without impacting printing speed & avoids slowing down due to the computer's performance.	Quote as per the tender document.
<b>12. M/s INP Technologies Ltd.</b>				
1	Section 7 /Clause7 /Technical Specifications/ Pg 32 /All in One Computers /Sr1	x86 Processor i.e. Intel i5, 12000 series / AMD Ryzen5, 5000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency) with Efficient core base frequency 1.8 GHz and Performance core base frequency 2.5 GHz or equivalent or better.	AMD Ryzen 5 5000 Series does not support DDR5 RAM and as it has to be changed to AMD Ryzen 5 8000(6 Core/12threads, 3.5 Ghz base frequency, Turbo frequency upto 5.0Ghz.	<b>Changed to</b> "Processor - x86 Processor i.e. Intel i5, 13000 series / AMD Ryzen5, 7000 series (Six Core and Twelve thread or higher), 4.4 GHz or higher turbo frequency or equivalent or better."
2	Section 7 /Clause7 /Technical Specifications/ Pg 32 /All in One Computers /Sr17	Latest version of Windows, Linux (Ubuntu Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu certifications must be available in the public domain against the quoted AIO model name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	Linux is Open source software and all the Motherboards and components support Ubuntu Linux along with the Drivers. However, different OEMS, will have different Linux certifications. By specifying Ubuntu Certification the bid is restricted only to 2 MNC OEMS and prohibits other OEMs from participating in the Bid. As such you are requested to modify this requirement and only to ask for Ubuntu compatibility.	Quote as per the tender document.



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			Recent bid from Telengana High court can be taken as reference.	
3	Page No. 31 Section VII 7 Technical Specifications All-In-One	Specifications "A" - All-In-One Others Clause to be included	Latest version of Windows, Linux (Ubuntu /Linux) OS. Supplier to provide latest drivers for Windows, Linux (Ubuntu). Windows and Ubuntu /Linux Boss certifications must be available in the public domain against the quoted AIO model name not for the quoted model series name not for the quoted model series (certifications to be submitted along with the tender technical proposal).	Quote as per the tender document.
<b>13. M/s Epson India Pvt. Ltd.</b>				
1	Section - VII Page No. 31 Specifications - B - Printer	Duplex Network Laser Printer	We request you to please make this as - Duplex Network Laser / Ink tank Printer. Ink Tank printers will give you low print cost i.e. Rs. 0.20 paisa mono per page in A4 with 5% coverage with original ink. (In laser you will get cost of Rs. 2.5 in A4 with 5% coverage with original toner). Ink Tank will Economical and Eco friendly. Print from Ink tank will be water resistance and smudged free. Ink tank printer takes 15 watts of electricity during print and can run on UPS, whereas Laser takes 200 watts and cannot run on UPS. Refille cost in Ink tank will be nearly Rs. 700 per bottle which will give min. 5000 pages yield whereas refille cost of laser cartridge will be nearly Rs.3000/- Rs. 4,000/- which will give 2500 pages yield.	Quote as per the tender document.
2	Section - VII Page No. 31 Specifications - B - Printer	Memory - 128 MB RAM	We request you to please make this as - 256 MB RAM Being duplex printing with heavy duty, min. 256 MB RAM required which general and	No change. The vendor can quote higher side.



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			available with all OEMs.	
3	Section - VII Page No. 31 Specifications - B - Printer	Printing - Automatic duplex - A4, Legal. Letter	We request you to please make this as - A4, Letter etc. Legal duplex print now does not come in A4 model these days and as per honorable supreme court legal duplex is not mandatory.	Yes changed to "Printing - Automatic duplex - A4, Letter." Legal is removed.
4	Section - VII Page No. 31 Specifications - B - Printer	Add on Point	We request you to please ask for bundled ink / cartridge yield as 3000 pages (Same has to be mentioned in OEM MAF) Bundled ink / cartridge will give easiness to user and user will get free from multiple time refill.	Quote as per the tender document.
<b>14. M/s Canon India Pvt. Ltd.</b>				
1	Section 7/page 33/ Point 3	"Specifications – B" Memory 128 MB RAM	As Discussed, in the Pre-Bid Meeting, requesting you to please change to Min requirement of RAM 256MB, as 128 MB memory is quite low, so we request you to please change it to Min 256MB RAM.	No change. The vendor can quote higher side.
<b>15. M/s Team Computers Pvt. Ltd.</b>				
1	Section – VII, Page No 31-33	Technical Specifications	As per the tender required please take Item wise evaluation and allow bidder to quote to Single product.	Yes permitted.
2	Section – I, Page No 03	EMD	In the tender Respected High Court asked to pay 67 Lakh EMD through online payment, we request you to please make it for item wise payment.	Already clarified in this document /clarifications. Please refer to "note" section.
3	Form: PQ-1 Techno- commercial Bid Clause 06, page no 35	ISO 9001 Certificate	In the tender respected High court asked for ISO 9001 which is a generic standard for Quality Management Systems (QMS), applicable to any organization, while ISO/IEC 20000-1 is specifically for Service Management Systems (SMS), particularly in IT service delivery as per the scope of work of your tender. Kindly consider ISO 9001 along with ISO 20001 for Bidder participation.	Quote as per the tender document.





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4		EMD Amount	We understand that the EMD is currently on the higher side for those who wish to participate only for the SFP category. As per the response from the HC side, they will amend this and consider the EMD as per the quoted amount.	Already clarified.
5		Delivery Schedule	While the current tender mentions a 60-day delivery timeline, the HC side has agreed to amend this to 90 days.	90 days.
6		MAF (Manufacturer Authorization Form)	HC has confirmed they will request a bid-specific MAF as required.	Yes required.
7		GFR Rule (Land Border Certification)	Although not mentioned in the tender, HC has stated they will include a request for this certification in line with GFR rules.	Yes included.
8		Toner Pricing	HC has raised concerns about the higher price of toner. To address this, we have suggested considering a lease option. HC has requested a detailed offer for the lease proposal to be shared by email.	No change.
9		Warranty Requirement	A 5-year warranty will need to be provided by the OEM, as per tender requirements.	Yes accepted.

All above specifications should be read as equivalent or better / higher side. The vendor may quote equivalent or better / higher specifications and please mention the same in compliance column of compliance sheet. In finalization of specifications' the decision of the High Court of Madhya Pradesh, Jabalpur will be final and binding on all.

## Note:-

1. If the bidder is quoting both the products i.e. All-in-One Computers and Printers in the tender, then they have to submit the EMD of **Rs. 67 Lakh** and tender fees of **Rs.10,000/-** and to meet the PQ conditions as per the tender document.
2. If the bidder is quoting only All-in-One Computers in the bid, then the bidder has to submit the EMD of **Rs. 58 Lakh** and tender fees of Rs.10,000/- along with the tender document and the PQ condition 2.15.2 may change in same ratio. In this Average Annual Financial turnover of the bidder during last 03 financial



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years, ending 31<sup>st</sup> March of financial year i.e. 2023-2024 should be at least **Rs. 17 Crore. Total estimated cost of All-in-Computers as mentioned in the tender document is approximately Rs. 29 Crore.**

3. If the bidder is quoting only printers category in the bid, then then the bidder has to submit the EMD of **Rs. 09 Lakh** and tender fees of Rs.10,000/- along with the tender document and the PQ condition 2.15.2 may change in same ratio. In this Average Annual Financial turnover of the bidder during last 03 financial years, ending 31<sup>st</sup> March of financial year i.e. 2023-2024 should be at least **Rs. 03 Crore. Total estimated cost of Printers as mentioned in the tender document is approximately Rs. 4.50 Crore.**
4. The Bidder can quote the bid on line Item basis.
5. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
6. The above clarifications / addendum are for all the prospective bidders' for their tender reference.
7. The submission of hardcopy of EMD (original) is compulsory along with the technical bid.
8. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. [www.mphc.gov.in](http://www.mphc.gov.in) and Government e-Procurement portal [www.mptenders.gov.in](http://www.mptenders.gov.in).
9. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
10. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
11. In case of further query /clarification, please visit at High Court of Madhya Pradesh, Jabalpur.
12. On introduction of new levy / taxes / duties the rate / price of items shall be changed in same proportionate.



# **HIGH COURT OF MADHYA PRADESH**

**PRINCIPAL SEAT – JABALPUR**

**No. Reg(IT)(SA)/2025/845**

**Jabalpur, Dated: 17/05/2025**

13. In addition to online EMD, also the EMD may be submitted in the form of demand draft / pay order / FDR / unconditional Bank Guarantee drawn in favour of “**Registrar General, High Court of Madhya Pradesh, Jabalpur**” of any Nationalized / Scheduled bank payable at **Jabalpur**. **The photocopy of the said EMD is to be attached / enclosed** in the tender portal i.e. [www.mptenders.gov.in](http://www.mptenders.gov.in). The Bid submitted without EMD and the application / tender fee shall be summarily rejected. In case of BG/ EMD/ Demand Draft / Pay Order the original EMD is to be submitted along with technical bid, without fail.
14. The total price of commercial bid inclusive of all taxes & expenses for 05 (Five) years on-site maintenance & support shall be taken as the basis for evaluation of commercial bids. In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids.
15. The delivery and installation time is maximum 90 days to complete the project from date of Purchase Order / Work Order. In case of exceptional circumstances/ Act of God, the time extension may be given by the High Court of Madhya Pradesh on case basis.
- 16. The last date for online tender submission is hereby extended till 29<sup>th</sup> May, 2025 by 6:00 P.M., hard copy submission is 30<sup>th</sup> May, 2025 by 5:00 P.M. and technical bid opening on 31<sup>st</sup> May, 2025 at 11:30 A.M.**

**Sd/-**

**REGISTRAR GENERAL**