

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2023/616

Jabalpur, Dated: 03-05-2023

Sub:- The matter regarding to publish the clarification / reply of pre-bid meeting dated: 28th April, 2023 regarding the tender for the Supply, Installation, Commissioning, Maintenance of Laptop Computers for Judges of District Judiciary in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2023/580, dated: 20-04-2023.

Ref:- Pre-Bid Meeting dated: 28th April, 2023.

Reply / clarification to the pre-bid queries

In this regard, it is to further submit that on the basis of query submitted by the bidders, the detailed reply / clarifications is prepared and the same enumerated as per details given below:-

Que ry No.	RFP Referenc e e (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
M/s VSN INTERNATIONAL PVT. LTD.				
1	Page No. 22	The successful bidder shall complete the assignment within 30 days from the date of issue of Letter of Acceptance / Letter of Intent.	As per the clause we would like to request you to kindly, amend the clause to "The successful bidder shall complete the assignment within 90 days from the date of issue of Letter of Acceptance / Letter of	Yes Changed. The assignment to be completed within 45 days.

			Intent."	
2	Page No. 35	Operating System:- Windows 11 Professional (64 bit) Operating System & Ubuntu Linux OS 20.04 (Dual Bootable) or better	As per the discussion during the pre bid meeting, our understanding on the clause is: Department require to select dual boot option in BIOS at the time of installation of the operating system So, as to enable the user to boot to windows or Linux as per their requirement. Kindly confirm on our understanding.	Yes changed. In case of any further query in this regard, please meet IT team of the High Court.
3	Page No. 35	Webcam: 1080P HD camera with temporal noise reduction and integrated dual array digital microphones	This clause is specific to one OEM we would request you to kindly, amend the clause to "Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones."	Yes Changed to Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones .
4	Page No. 35		As per the clause kindly include the new point i.e. Carry Case/ Bagpack (Required with laptop) in Specifications –“A” Laptop Computers	Yes the carry case / bag back is required along with the Laptop Computer of OEM make.
M/S Transline Technologies Limited				

5	Page No. 35	Specification-A Laptop Computer Webcam 1080P HD camera	Webcam 1080P is specific to very few OEMs, so we are requesting you to accept 720P" image sensor which is generic and available with most of the OEMs.	Yes Changed. Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones .
M/S BK Network Services Pvt. Ltd.				
6	Page No. 35	Webcam 1080P HD camera with temporal noise reduction and integrated dual array digital microphones.	This clause is specific to one OEM we would request you to kindly, amend the clause to "Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones."	Yes Changed. Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones .
M/s Acer India Pvt. Ltd.				
7	Page No. 35 (Processor)	Processor: - Intel Core i5 12th generation Processor 1240P (12 MB L3 Smart Cache, 10 cores, 12 threads, upto 4.40 GHz turbo) or better with Integrated Graphics.	Processor: - Intel Core i5 12th generation Processor 1240P/1240U (12 MB L3 Smart Cache, 10 cores, 12 threads, upto 4.40 GHz turbo) or better with Integrated Graphics.	No change. The bidder can quote higher side.
8	Page No. 35	WLAN: 802.11 b/g/n/ac and	802.11 AX and BT 5.2	No change. The bidder

	(Connectivity)	integrated module with Bluetooth		can quote higher side.
9	Page No. 35 (Ports)	I/O (Input / Output) Ports Minimum three USB ports (2x USB 3.2 or higher), Audio/Mic Combo, 1 HDMI 2.1, At least 1 USB type C with power delivery etc.	I/O (Input / Output) Ports Minimum three USB ports (2x USB 3.2 or higher), Audio/Mic Combo, 1 HDMI 2.0, At least 1 USB type C with power delivery etc.	No change. The bidder can quote higher side.
M/s. Technosys Security Systems Private Limited				
10	Page No. 4, Point No. 2	2. Bidders can submit its tender online at https://mptenders.gov.in/ on or before the key dates given above. The Physical copy of the Technical Bid along with copy of online EMD should also be submitted at the address below latest by 16th May, 2023.	As per the RFP clause regarding Hard Bound of physical document, as It takes time to prepare all the technical bid, So request you to please allow bidder to submit Physical copy of the Technical Bid along with copy of online EMD at least after Two days from the bid submission date. The Physical copy of the Technical Bid along with copy of online EMD should also be submitted at the address below latest by 18th May, 2023.	No change.
11	Page No. 21 to 22, Point No. 4.5.1.1, 4.5.1.2	4.5.1 For the supply, installation, commissioning, testing and warranty maintenance of all laptop computers for the period of 60 months:- Payments will be	Since this is a CAPEX Model so to avoid the bottle neck for the bidders in their cash flow request you to please allow the payment on the PRO-rata basis 4.5.1 For the supply,	No change.

		<p>made in Indian Rupees only. The payment will be made by the High Court of Madhya Pradesh, Jabalpur (centralized).</p> <p>4.5.1.1 80% of total price against delivery of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the Office of District and Session Judge of District Courts.</p> <p>4.5.1.2 20% of total price against successful installation and getting Sign-off from all the District Courts.</p>	<p>installation, commissioning, testing and warranty maintenance of all laptop computers for the period of 60 months:- Payments will be made in Indian Rupees only. The payment will be made by the High Court of Madhya Pradesh, Jabalpur (centralized).</p> <p>4.5.1.1 80% on Pro-Rata Basis of total price against delivery of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the Office of District and Session Judge of District Courts.</p> <p>4.5.1.2 20% on Pro-Rata Basis of total price against successful installation and getting Sign-off from all the District Courts.</p>	
12	Page No. 22, Point No. 4.8.1	4.8.1 The successful bidder shall complete the assignment within 30 days from the date of issue of Letter of Acceptance / Letter of Intent.	<p>Due to Global increase in demand for IT Infrastructure, OEM are unable to deliver in these timelines, thus request you to please consider below timelines.</p> <p>4.8.1 The successful bidder shall complete the assignment within</p>	Yes Changed. The assignment to be completed within 45 days.

			60 days from the date of issue of Letter of Acceptance / Letter of Intent.	
13	Page No. 29, Point No. 5.4	<p>5.4 CONSIGNEE AND SECURITY OF MATERIAL:-</p> <p>Security of all material at the site where the work is in progress shall be the contractor's responsibility and he shall arrange to guard the same from theft/ pilferage/ vandalism. In the event of any loss the contractor shall be responsible for the same. Any stores lost, prior to formally taking over by the Purchaser, shall be made good by the contractor at no cost to the Purchaser.</p>	<p>In the event that any Damages to items due to vandalism (physical Majeure attack by public, tampering of equipment by customer staff and damage due to accidents) or due to Force Majeure events (such as earthquake, fire, natural calamities, pandemic, war, act of God) of any kind during Warranty Period and Maintenance Period shall be the liability of High Court of Madhya Pradesh, Jabalpur. In such case, High Court of Madhya Pradesh, Jabalpur /Authority shall request the System Integrator to repair/replace the damaged unit and reinstall the same. All costs towards the same shall be reimbursed by High Court of Madhya Pradesh, Jabalpur /Authority to the System Integrator less of insurance proceeds if need of replacement so arise then replacement shall be on tender rates only.</p>	No change.
M/s HP INDIA SALES PVT LTD				

14	Page No. 35	Webcam: 1080P HD camera with temporal noise reduction and integrated dual array digital microphones.	This clause is specific to one OEM we would request you to kindly, amend the clause to "Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones."	Yes Changed. Webcam: 720P HD camera with temporal noise reduction and integrated dual array digital microphones
M/s MDP INFRA (INDIA) PVT. LTD.				
15	Page No. 11	Experience in Supply, Installation, commissioning, Maintenance of Laptop Computers, Servers, Desktop Computers, Printers, UPS systems during last 5 years (<i>The vendor has to quote experience of minimum 05 years, in this regard, the work /purchase orders copies of five years is required from the bidder</i>) ending last day of month previous to the month of publication of this tender (<i>31st March, 2023</i>)	As per RFP, we have an experience of Supply, Installation, commissioning, Maintenance of Laptop Computers, Servers, Desktop Computers, Printers, UPS systems. But, the existing clause is asking for 5 years of experience which is restricting us to participate in the bid even after having technical and financial capabilities. To make this clause generic and bid competitive, requested to consider our query.	No change.

Note:-

1. The specifications mentioned in tender document are minimum and vendor may quote better or higher specifications.
2. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officer/person of the company / vendor.
3. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
4. The Original equipment manufacturer (OEM) may authorize more than one partner for participation in the bid.
5. **Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.**
6. The High Court of Madhya Pradesh have full right to accept or reject any bid, without assigning any reason.
7. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues.
8. The above clarifications / addendum are for all the prospective bidders' for tender reference and necessary action.
9. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.
10. If any variations in specifications then please mention the same in compliance sheet.
11. The decision of the High Court in selection / finalization of items / products shall be final and no objection in this regard shall be entertained.
12. All future clarification / corrigendum shall be made available in the official website of the High Court.

**Sd/-
REGISTRAR GENERAL**