

# HIGH COURT OF MADHYA PRADESH: JABALPUR

## // CLARIFICATION //

No. Reg(IT)(SA)/2025/269

Jabalpur, Dated: 20/02/2025

**Sub: - Clarifications /reply regarding for the “Rate Contract for the Supply, Installation, Commissioning and Maintenance of Air Conditioners for the High Court and District Courts in the State of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2025/205, dated: 04.02.2025.**

**Ref: - Communication of Vendor dated: 07.02.2025 & 11.02.2025.**

### Reply / clarification to the pre-bid queries

On the basis of queries submitted by the bidders, the detailed reply / clarifications are prepared and the same is enumerated as per details given below:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
<b>1. M/s Weartech Engineers Pvt. Ltd.</b>				
1	Specification – “C”	5-Star rating	No air conditioners in the market meet this specific star rating for the required specifications. We respectfully request an amendment to the tender specification to allow 2-Ton, 3-Star rated air conditioners as an acceptable alternative to the 5-Star rated ones.	Yes accepted.
<b>2. M/s Godrej &amp; Boyce Mfg Co. Ltd.</b>				
1	Specification – “A” Cooling Capacity	Minimum 5200 Watts or above	Minimum 5050 Watts or above. Justification - In market practice, 5050 Watts cooling capacity considered as 1.5 TON and it is available in market. 5200 watts very few brands are having.	Yes accepted.
2	Specification – “A” ISEER Value	Yes Required minimum 4.5 or equivalent or better	Minimum ISEER Value of 5.0. Justification - As per BEE norms, minimum ISEER value should be 5.0. (Below level of ISEER 4.5 is not 5 Star Rating)	Yes accepted.
3	Suggestion for		The OEM/Bidder should have a	No change.

	Addition of "Service Set up of Quoted Brand"		well established after sales service set up with at least 40 Nos. Service center in Madhya Pradesh. The bidder needs to submit a list and detail of the Min 40 Nos. authorized service center the brands with address & contact detail. Justification - Since it is a high value tender and supply, installation & Commissioning is required in all over MP districts & Tehsil. The OEM should have proper service set up to quote and give after sales service as per tender terms.	
4	Specification – "B" Cooling Capacity	Minimum 5200 Watts or above	Minimum 6350 Watts or above. Justification - For 2.0 TON Nominal Cooling Capacity, a Minimum cooling capacity of 6350 Watts is recommended.	Yes accepted at 6200 watts.
5	Specification – "B" ISEER Value	Yes Required minimum 4.5 or equivalent or better	Minimum ISEER Value of 5.0 Justification - As per BEE norms, minimum ISEER value should be 5.0. (Below level of ISEER 4.5 is not 5 Star Rating)	Yes accepted.
6	Suggestion for Addition of "Service Set up of Quoted Brand"		The OEM/Bidder should have a well established after sales service set up with at least 40 Nos. Service center in Madhya Pradesh. The bidder needs to submit a list and detail of the Min 40 Nos. authorized service center the brands with address & contact detail. Justification - Since it is a high value tender and supply, installation & Commissioning is required in all over MP districts & Tehsil. The OEM should have proper service set up to quote and give after sales service as per tender terms.	No change.
7	Specification – "C" Capacity	2 ton or better	1.5 TON or Better Justification - Hot and Cold AC in not available in market for 2.0 TON, 5 Star categories AC. Generally It is available in 1.5 TON, 3 Star Category only.	Yes accepted.
8	Specification – "C" New BEE Star ratings	5 star latest ratings or better	3 star latest ratings or better Justification - Hot and Cold AC is available in 1.5 TON, 3 Star Category.	Yes accepted.

	Suggestion for Addition of "Service Set up of Quoted Brand"		<p>The OEM/Bidder should have a well established after sales service set up with at least 40 Nos. Service center in Madhya Pradesh. The bidder needs to submit a list and detail of the Min 40 Nos. authorized service center the brands with address &amp; contact detail.</p> <p>Justification - Since it is a high value tender and supply, installation &amp; Commissioning is required in all over MP districts &amp; Tehsil. The OEM should have proper service set up to quote and give after sales service as per tender terms.</p>	No change.
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**Note:-**

1. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
2. The specifications mentioned in tender document are minimum and the vendor may quote equivalent or higher specifications for the air conditioners.
3. The bidder at the time of filling of technical compliance sheet should fill the details as mentioned above in the clarifications (revised tables).
4. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same line item.
5. The Original equipment manufacturer (OEM) may authorize more than one partner for participation in the bid.
6. All prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues in sequenced manner, without fail.
7. If any variations in specifications then please mention the same in compliance sheet.
8. The above clarifications are for all the prospective bidders' for tender reference and necessary action.
9. On introduction of new levy / taxes / duties the rate / price of items shall be changed in same proportionate.

10. The total price of commercial bid inclusive of all taxes & expenses for 05 (Five) years onsite maintenance & support shall be taken as the basis for evaluation of commercial bids. In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of bids.
11. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. [www.mphc.gov.in](http://www.mphc.gov.in) and Government e-procurement portal [www.mptenders.gov.in](http://www.mptenders.gov.in).
12. The decision of the High Court of Madhya Pradesh in selection/finalization of firm/vendor shall be final and no objection in this regard shall be entertained.
13. The delivery and installation time is maximum 45 days to complete the project from date of Purchase Order / Work Order. In case of exceptional circumstances the time extension may be given.

**Sd/-**  
**PRINCIPAL REGISTRAR (V)**