

# HIGH COURT OF MADHYA PRADESH: JABALPUR

## // CLARIFICATION //

No. Reg(IT)(SA)/2024/1235

Jabalpur, Dated: 16.08.2024

Sub: - Clarifications / reply of pre-bid meeting dated: 09<sup>th</sup> August, 2024 regarding the “Hiring of Technical Manpower Services / Manpower Services at High Court and District Courts in the State of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2024/1024, dated: 27.07.2024.

Ref: - Pre-Bid Meeting dated: 09<sup>th</sup> August, 2024.

### Reply / clarifications to the pre-bid queries

On the basis of queries submitted by the bidders, the detailed reply / clarifications are prepared and the same is enumerated as per details given below for all prospective bidders:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
<b>1. M/s Affluence IT Solutions Private Limited</b>				
01	SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS  Sr. No.: 04 Page No.: 10	4. The interested “Service Providers” submit the tender document complete in all respects along with only online application fee of Rs.10,000/- (Rupees Ten Thousand only) and Earnest Money Deposit (EMD) of Rs.50,00,000/- (Rupees Fifty Lakh Only) in the form of online mode	1. As per General Financial Rules 2017 under Rule No. 170, to safeguard against a bidder’s withdrawing or altering its bid during the bid validity period in the case of advertised or limited tender enquiry, Bid Security is to be obtained from the bidder except Micro and Small Enterprises as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises.  2. As per Public Procurement Policy of Ministry of MSME under Section 10, MSMEs are exempted from furnishing of	No change.

			<p>tender fee and EMD.</p> <p>3. As per letter no. एफ 6 -14 /2012 /अ-ग्यारह dated 28/7/2015 of Govt. of Madhya Pradesh, Micro and Small Enterprises of MP are eligible to get exemption from submission of tender fee and EMD. Copy of the letter issued by Govt. of Madhya Pradesh is enclosed for your kind perusal. We request you to kindly amend the EMD conditions accordingly.</p> <p>Moreover, recently Government of India through its Office Memorandum No. F.9/4/2020-PPD Dated the 12th of November 2020 instructed the entire government department of India &amp; PSUs that any department will not ask to submit EMD but only for Bid Security Declaration. Copy of this memorandum is attached herewith for your kind perusal.</p>	
02	<p>SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS</p> <p>Sr. No.: 19</p> <p>Page No.: 13</p>	19. Joint consortium is not allowed to participate in the said bid. The Firm as an individual has to qualify all eligibility criteria.	Kindly please allow the consortium for this bid.	No change.
<b>2. M/s Ascent Cyber Solutions, Pune</b>				
01	NOTICE INVITING TENDER Page 3	The Registrar General, on behalf of High Court of Madhya Pradesh invites e-tenders /online tenders	Given the scale of 957 IT professionals across multiple districts, including Jabalpur, minimum 2-year	Initially for the period of one year which can be further

		under two bid system from reputed service provider with experience in providing IT Personnel /Technical Manpower for a period of one year w.e.f. the date of effectiveness of the agreement in the High Court and District Courts in the State of Madhya Pradesh	contract duration is essential for effective recruitment and project implementation.  We request you to change contract period from one year to two/three years.	extended for another period of one year on mutual agreeable basis.
02	SCOPE OF WORK AND GENERAL INSTRUCTIONS FOR BIDDERS Point No 02	The Registrar General, however, reserves right to terminate this contract at any time after giving one month notice to the Service Provider. The required manpower to be deployed within 15 days from the date of contract.	It is impossible for any reputed IT firm / company to deploy 957 IT Professional in 15 days time period. Only current vendor who is having resources on payroll can manage, In IT minimum 02-03 Months are required for both Hiring and Notice Period.  Request you to kindly consider.	Yes changed to one month.
03	FINANCIAL Page no 27 Point No 33	The Earnest Money Deposit in respect of the Service Provider who does not qualify the Technical Bid (First Stage) shall be returned to them without any interest. In case of successful tenderer, if the Service Provider fails to deploy the required manpower against the initial requirement within 15 days from date of placing the order, the EMD shall stand forfeited without giving any further notice.	It is Practically impossible to conduct hiring and on boarding of 957 nos. of IT Professional to deploy in 15 Days.  Kindly keep 2-3 Months period for initial Deployment and also for replacement.	Yes changed to one month. In case the manpower is not deputed in two months then the EMD shall stand forfeited.
04	FINANCIAL Page no 28 Point No 38	38. Penalty will be levied and recovered @ Rs.500/- (Five Hundred Rupees Only) per day per candidate for delay in providing the manpower either on initial deployment or as replacement subsequently.	Given the scale of 957 IT professionals and geographical spread, including Jabalpur and remote districts, a 15-day hiring timeframe is unrealistic and would lead to excessive penalties due to understaffing. Kindly re-look and Keep penalty in case resources not deployed beyond 03 months period. Similar in case of replacement.	Yes changed to one month. Penalty shall be imposed after period of two months.

05	BOQ - Excel Columns	There are 02 Inputs in Financial BOQ Excel Format Column 13 & 14- Estimated Rate in Figures and Commission on Services in %	Question: What is the Maximum or Minimum range of commission of Services in %? Please mention clearly so that bidder can calculate all expenses in service commission %.	To be decided by the bidder.
06	BOQ - Excel Columns	There are 02 Inputs in Financial BOQ Excel Format Column 13 & 14- Estimated Rate in Figures and Commission on Services in %	Question: in BOQ it is mentioned estimated rates and asked quotation on Estimate Rate. What if resource is hired on rates higher than Quoted rate? Please understand all are Contractual Positions, estimated rates are very low for temporary one year term. Kindly revise your estimated rates as per market standards.	This is the amount overall paid to outsourced manpower at present.
07	TECHNICAL REQUIREMENTS FOR MANPOWER TO BE DEPLOYED BY THE SUCCESSFUL SERVICE PROVIDER IN THE HIGH COURT AND DISTRICT COURTS IN THE STATE OF MADHYA PRADESH.  Page no 15	(1) Sr. / Technical Officer:- (a) BE/B. Tech/MCA/M.Sc. with specialization in Computer Science / Electronics/ IT with 3 years experience in Server Administration / LAN / DBA/ Technical Troubleshooting & Support in Hardware.	03 years is very less experience for Senior Technical Officer position. Also estimated Rates are not as per market standard or what MPSEDC or MAP-IT or any other departments are offering for contractual positions.  Kindly keep at least 05 years experience for this position	No change.
08	TECHNICAL REQUIREMENTS	(3) Sr. Developer:- (a) BE/ B. Tech/ M.Sc./MCA with specialization in Computer	03 years is very less experience for Senior Developer position Also estimated Rates are not as	No change.

	FOR MANPOWER TO BE DEPLOYED BY THE SUCCESSFUL SERVICE PROVIDER IN THE HIGH COURT AND DISTRICT COURTS IN THE STATE OF MADHYA PRADESH.  Page no 15	Science / Electronics / IT with 3 years experience in software development in PHP + Postgresql / MySQL environment).	per market standard or what MPSEDC or MAP-IT or any other departments are offering for contractual positions.  Kindly keep at least 05 years experience for this position	
<b>3. M/s Globtier Infotech Private Limited</b>				
01	TERMS AND CONDITIONS FOR E-TENDERING  Page No -08	The firms registered under NSIC and MSME (both are to Registered) are exempted for submission of tender fees only. But they have to enclose duly verified valid documents in the support of the bid and to submit the EMD as per the tender Document.	The firms required to register in Both or Only registered under MSME will also get the EMD Exemption.  Because NSIC is a corporation that falls under the Ministry of MSME – hence the scope of MSME is wider. Additionally, MSME firms should be exempt from EMD requirements.	No change.
<b>4. M/s SBC Exports Limited</b>				
01	Page No. 8	Clause 1.13 “The firms registered under NSIC and MSME (both are to register) are exempted for submission of tender fees only. But they have to enclose duly verified valid documents in the support of the bid and to submit the EMD as per the tender document.”	We are requested to you that as per GFR rules – 2017 a company registered micro and small enterprises as per the MSME Act 2006), there is a provision Public Procurement Policy for MSEs Order, 2012 has been notified under section 11 of MSMED Act, 2006. Tender sets free of cost and exemption from payment of	No change.

			earnest money to registered MSEs. (Circular enclosed)  Kindly allow exemption under registration of MSME (Udaym Certificates) for EMD amount Rs. 50,00,000/-	
02	Page No. 14	"Clause 22. The insurance as shall be as standard Government guidelines.	Please clarify insurance amount it should be medical policy and accidental policy for 4 lacs individual and High Court will reimburse the amount of premium.	All insurance expenses to be bear by the vendor.
03	Page No. 22	"Clause 17. The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower. It may also be noted that in order to eliminate frivolous bids and disguised charges / deduction form salary of personal service providers bidding at zero percent service charges shall be disqualified (i.e. 0 to 0.9999)."	As per new guidelines In compliance of O.M. No. F.6/1/2023 Dt. 06.01.2023 issued by Procurement Policy Division, Dept. of Expenditure, Ministry of Finance, Government of India, the minimum service charges in the procurement of Manpower Outsourcing Service is fixed as 3.85%(3% profit plus transaction charges, which are 0.85% at present) such charges should not exceed 7% (including transaction charges) in any case. In case any bidder/Contractor quotes service charge lesser than 3.85% and more than 7% bid shall be rejected. (Circular enclosed) Kindly amend the service charges minimum quotes 3.85%.	Yes changed as per new guidelines.
04	Page No. 29	Clause No. 37. The agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it or for any accident caused to them and the High Court shall not be liable to bear any expense in this regard. The Agency shall make	Please clarify the Bonus amount will be on reimbursement basis as per policy of High Court and it should be applicable on below Rs. 21000/- salaries as per bonus Act.	No change. The vendor is having sole responsibility for compliance to the process of various laws mentioned in the bid / as per the tender document.

		<p>payment of wages of a month to the personnel engaged by it by 07th working day of the succeeding month irrespective of any delay in settlement of its bill by the High Court for whatever reason. The Agency shall also be responsible for the insurance of its personnel. Insurance fees can be taken from the employees on choice basis.</p>		
<b>5. M/s URMILA INTERNATIONAL SERVICES PRIVATE LIMITED</b>				
01	<p>Scope of work and general instruction for bidders, point no. – 04, Page no. - 10</p>	<p>4. The interested “Service Providers” submit the tender document complete in all respects along with only online application fee of Rs.10,000/- (Rupees Ten Thousand only) and Earnest Money Deposit (EMD) of Rs.50,00,000/- (Rupees Fifty Lakh Only) in the form of <b>online mode</b> through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> in favour of “Registrar General, High Court of Madhya Pradesh, Jabalpur” valid for the period of 6 months. The Bid submitted without EMD and/or the application fee shall be summarily rejected.</p>	<p>Request you to give exemption from submission of EMD. Justification: - As per provision of General terms and Conditions on GeM dated 29th November 2023 point 4 Enabling provisions of Rule 149 of General Financial Rules-2017 clause (xiii)(m)(v) sellers / Service Providers having annual turnover of INR 500 Crore or more, at least in one of the past three completed financial year(s) shall be exempted from BID Security/EMD.</p>	No change.
02	<p>Scope of work and general instruction for bidders, point no. – 04, Page no. - 10</p>	<p>4. The interested “Service Providers” submit the tender document complete in all respects along with only online application fee of Rs.10,000/- (Rupees Ten Thousand only) and Earnest Money Deposit (EMD) of Rs.50,00,000/- (Rupees Fifty Lakh Only) in the form of online mode through e-procurement tender portal <a href="http://www.mptenders.gov.in">www.mptenders.gov.in</a> in favour of “Registrar General, High Court of Madhya Pradesh, Jabalpur”</p>	<p>Request you to kindly consider EMD/ Bid security in form of Bank guarantee instead of online payment only.  Justification:- As per GeM portal Provisions, the bidder shall be permitted to submit the original bank guarantee in Hard Copy within 5 days from the last date of Bid Submission.</p>	No change.

		valid for the period of 6 months. The Bid submitted without EMD and/or the application fee shall be summarily rejected.		
03	FINANCIAL BID, Point no. - 17, Page no. - 21	17. The bidder will have to specify the amount to be charged towards Service charges for providing the technical manpower. It may also be noted that in order to eliminate frivolous bids and disguised charges / deduction form salary of personal service providers Bidding at zero percent service charges shall be disqualified ( <i>i.e. 0 to 0.9999</i> ).	Request you to revise the minimum service charge from 1% to 3.85% Justification: - Circular of Procurement Policy Division-Department of Expenditure, Ministry of Finance (No. F.6/1/2023-PPD Dated 6th January 2023) regarding fixation of minimum service charges in procurement of manpower outsourcing services to a minimum of 3.85% and maximum of 7%.	Yes changed as per new guidelines.
04	FINANCIAL BID, Point no. - 2, Page no. - 19	Monthly Remuneration (in Rs)	Request you to please clarify that remuneration indicated in financial bid includes wages, allowances, compensations, EPF, Bonus, Gratuity, ESI, other statutory dues if any.	Quote as per tender document. The amount is lump sum.
05	Financial, Point no.- 37, Page no.-28	37. The agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances, compensations, EPF, Bonus, Gratuity, ESI etc. relating to personnel deployed by it or for any accident caused to them and the High Court shall not be liable to bear any expense in this regard. The Agency shall make payment of wages of a month to the personnel engaged by it by <b>07th working day</b> of the succeeding month irrespective of any delay in settlement of its bill by the High Court for whatever reason. The Agency shall also be responsible for the insurance of its personnel. Insurance fees can be	Request you to please clarify that remuneration indicated in financial bid includes wages, allowances, compensations, EPF, Bonus, Gratuity, ESI, other statutory dues if any.	Quote as per tender document. The amount is lump sum.



		taken from the employees on choice basis.		
<b>6. MDP INFRA (INDIA) PRIVATE LIMITED</b>				
01	Scope of work and General Instruction of Bidder, Point no. 2 , Page no. 9	The required manpower to be deployed within 15 days from the date of contract	The minimum notice period required for deploying resources on the project should be at least two months, as the minimum notice period of a IT company is 2-3 months. For maintaining resources effectively and the high standards of service excellence. It is requested to kindly consider the clause as:  The required manpower to be deployed within 60 days from the date of contract	Yes changed to one month.
02	Scope of work and General Instruction of Bidder, Point no. 18 , Page no. 13	The annual average financial turnover of the firm / company during last 03 financial years i.e. 2021-22, 2022-2023 and 2023-2024 should be at least Rs. 12 Crores in providing technical manpower services to the Government Organization / Reputed private firms.	Request to change the clause as below, as it would better reflect the capabilities and strengths of companies ensuring the participants with relevant experience.  The annual average financial turnover of the firm / company during last 03 financial years i.e. 2021-22, 2022-2023 and 2023-2024 should be at least Rs. 12 Crores from IT/ITES domain.	No change.
03	Scope of work and General Instruction of Bidder, Point no. 20 , Page no. 13	The firm should have valid ISO 9001 certification in providing technical manpower services / IT professionals.	For wider participation in the tender, it is requested to consider the clause as:  The firm should have valid ISO 9001 certification in providing technical manpower services / IT professionals OR ISO 9001 for Quality Management System.	No change.
04	Financial bid, Note, Point no. 6, Page no. 20	Only those firms shall be considered eligible who is having more than 05 years of experience in providing technical manpower services of pure IT technical persons.	Request to change the clause as below, as it would better reflect the capabilities and strengths of companies ensuring the participants with relevant experience. Only those firms shall be considered eligible who is	Only those firms shall be considered eligible who is having more than 05 years of experience in providing

			having experience of providing technical manpower services of pure IT technical persons within last 5 years.	technical manpower services of IT technical persons /IT professionals /Highly skilled manpower.
<b>7. BVG India Limited.</b>				
01	-	-	We respectfully request that you consider allowing the EMD fees Rs. 50,00,000/- to be submitted via Bank Guarantee or Demand Draft. We kindly request that you consider our proposal to modify the EMD submission method. This adjustment would allow us to participate more easily in the tender process while maintaining the security and integrity of the procedure.	The EMD & tender fees to be submitted in online mode as per tender / tender requirement.
<b>8. KAPSTON Services Ltd.</b>				
01	SECTION No 21, Page No.13	The TA/DA expenses which may be incurred by the respective manpower shall be paid by the High Court to the service provider and the service provider shall reimburse the same to the respective manpower. The reimbursement will on actual basis to the service provider.	Please clarify that service fee will be applicable on reimbursement( TA/DA)	As per rules.
02	SECTION No 21, Page No.13	The insurance as shall be as standard Government guidelines.	Please specify the Standard Government Guidance for Insurance.	Please look into company insurance policy.
03	Section No 6, Page No.20	Only those firms shall be considered eligible who is having more than 05 years of experience in providing technical manpower services of pure IT technical persons.	We are having of 10+ year's experience of providing technical & non technical manpower. It will be considered or not. We are not having experience in providing manpower pure IT Technical persons. However, if requirement comes, we will recruit and provide the pure IT Technical persons also	If fulfill the bid condition then apply in tender process. Only those firms shall be considered eligible who is having more than 05 years of experience in providing technical manpower

				services of IT technical persons /IT professionals /Highly skilled manpower.
04	Section No 17, Page No.21	The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower. It may also be noted that in order to eliminate frivolous bids and disguised charges / deduction form salary of personal service providers bidding at zero percent service charges shall be disqualified (i.e. 0 to 0.9999).	Please clarify that if any bidder is quoting the service fee of 1.1%, so this will ok or it will disqualify them?	Already clarified in the clarification in this document on <b>page no. 06 point no. 03.</b>
05	Section No 34, Page No.28	The successful tenderer will have to deposit a Performance Security Deposit of one month remuneration of manpower provided including statutory dues in the form of Bank Guarantee from any Nationalized Bank in favour of the Registrar General, High Court of Madhya Pradesh, Jabalpur, Madhya Pradesh covering the period of contract within 15 days from the date of signing of the agreement. In case, the contract is further extended beyond the initial period, the Bank guarantee will have to be accordingly renewed by the successful tenders. The amount of performance security deposit may be revised by the Authority taking into account the contractual obligation of the Service Provider.	In Financials clause no 34. It is mentioned that we have to deposit the EMD of 50 lakh, but again in clause no. 37. It is mentioned that <u>"tenderer will have to deposit a Performance Security Deposit of one month remuneration of manpower provided including statutory dues in the form of Bank Guarantee". so Please clarify.</u>	(i) EMD to be submitted online with tender document. (ii) Performance Security deposit in the form of Performance Bank Guarantee (PBG) to be deposited as per the tender, during performance of the contract period / duration. (iii) EMD will be returned after processing of the bids.
06	Section No 37, Page No.28	The agency shall be solely responsible for compliance to the provisions of various labour and industrial laws, such as, wages, allowances,	Please clarify that Bonus & Gratuity were factored in the costing? As per your costing sheet these components are not factored	It is all inclusive.

		compensations, EPF, Bonus, Gratuity, ESI etc.		
07	Section No 36, Page No.28	The Service Provider shall raise the bill, in triplicate, along with attendance sheet duly verified by the High Court / District Court / Tehsil Court or Office /Officer concerned in respect of the persons deployed and submits the same to the High Court in the first week of the succeeding month. The High Court shall pay the agreed amount on production of monthly bill. No other charges of any kind shall be payable.	Please clarify the point that for Attendance we need to collect it from all 175 location or we get consolidated attendance from some selected location.	In coordination with High Court team to compile the attendance of deputed manpower on monthly basis at central location Jabalpur.
<b>9. Staqo World Private Ltd</b>				
01	FINANCIAL BID NOTE: Point-6	Only those firms shall be considered eligible who is having more than 05 years of experience in providing technical manpower services of pure IT technical persons.	Only those firms shall be considered eligible who is having more than 04 years of experience in providing technical manpower services of pure IT technical persons.	Already clarified above on <b>page no. 09 point no. 04.</b>
02	TECHNO-COMMERICAL BID Point-9	Experience Certificates /details of last 05 Years of experience in providing IT professional/ personnel services in Government Organization / Reputed Pvt. Firms. The IT personnel means Programmers, Database Administrator, System Administrator, Networking Engineers, Technical support engineer, System Analyst, Technical Solution Consultant and equivalent category of engineer post. Necessary proof in this regard is to be enclosed with the bid.	Experience Certificates /details of last 04 Years of experience in providing IT professional/ personnel services in Government Organization / Reputed Pvt. Firms. The IT personnel means Programmers, Database Administrator, System Administrator, Networking Engineers, Technical support engineer, System Analyst, Technical Solution Consultant and equivalent category of engineer post. Necessary proof in this regard is to be enclosed with the bid.	No change.
<b>10. Balaji Security Services</b>				
01	-	The tender document does not specify a minimum service charge for the procurement of manpower outsourcing services.	We would like to refer to the Office Memorandum issued by the Government of India, Ministry of Finance, Department of Expenditure, and Procurement Policy Division, which recommends that the minimum service	Already mentioned in clarifications above in the document on <b>page no. 06 point no. 03.</b>

			charge in the procurement of manpower outsourcing services should be fixed at 3.85 percent. We respectfully request you to consider incorporating the recommended minimum service charge in the tender to ensure fairness and transparency in the procurement process.	
<b>11. M/s T &amp; M Services Consulting Pvt. Ltd. Mumbai (MH)</b>				
01	Page No. 22 of 47, Condition No. 17	The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower. It may also be noted that in order to eliminate frivolous bids and disguised charges / deduction form salary of personal service providers bidding at zero percent service charges shall be disqualified (i.e. 0 to 0.9999).	As all the Government departments have fixed the minimum service charge at 3.85%, we request you to please fix it in your tender also so that good service provider companies can also take part in the tender process and are able to provide high quality service. Please refer attached Notification.No.F.6/1/2023-PPD Government of India Ministry of Finance Department of Expenditure Procurement Policy Division	Already mentioned in this document on <b>page no. 06 point no. 03.</b>
<b>12. Krystal Integrated Services Ltd</b>				
01	Page No. 13 Note No. 18	The annual average financial turnover of the firm / company during last 03 financial years i.e. 2021-22, 2022-2023 and 2023-2024 should be at least Rs. 12 Crores in providing technical manpower services to the Government Organization / Reputed private firms	Kindly request your good office incorporate the clause that Bidder is Profitable Company in last 5 Financial Years. Bidder need to submit Statutory Auditor Certificate for the same in their Bid. Negative Profit in more than 1 financial Year then that company's bid will not consider for evaluation & award of work.	No change.
02	Page No. 14 Note No. 2	There should be no case pending with the police against the Proprietor /Firm /Partner or the Company (Service Provider) and the Service Provider shall not have been blacklisted otherwise to be evidenced by attachment of an affidavit in this regard.	Kindly request your good office incorporate the clause that Bidder should not be Blacklisted, Debarred or contract terminated due to any reason by any State / Central Government Organization in last 5 Financial Year. Bidder need to submit Affidavit on Rs.	(i) There should be no case pending with the police against the Firm / Bidder (Service Provider) and the Service Provider shall

			<p>500/- Stamp Paper for the same in their Bid.</p> <p>Blacklisted, Debarred or Contract terminated due to any reason in last 5 Financial years then that company's bid will not consider for evaluation &amp; award of work.</p>	<p>not have been blacklisted otherwise to be evidenced by attachment of an affidavit in this regard.</p> <p>(ii) Blacklisted, Debarred or Contract terminated due to any reason in last 03 financial years then that company bid shall not be considered for evaluation.</p>
03	Page No. 20 Clause No. 6	Only those firms shall be considered eligible who is having more than <b>05 years of experience</b> in providing technical manpower services of pure IT technical persons.	Since this is Manpower Service Contract, so we request your good office to consider the any Experience of Skilled, Highly Skilled Manpower Services / Technical Manpower Services Only. Those firms shall be considered eligible who is having more than 05 years of experience in providing Highly Skilled / technical manpower services.	Already clarified above on <b>page no. 09 point no. 04.</b>
04	Page No. 21 Clause No. 17	The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower. It may also be noted that in order to eliminate Frivolous bids and disguised charges / deduction form salary of personal service providers bidding at zero percent service charges shall be	Since Government of Madhya Pradesh already published Government Resolution No. F-11-1/2023/Niyam/Char, Bhopal Dated: 31-03-2023 regarding Service Charge 10%. So we would request your office to do not consider the Bid who quoted Service Charge less than 10%.	Already mentioned in the clarifications on <b>page no. 06 point no. 03.</b>

		disqualified (i.e. 0 to 0.9999).		
<b>13. Indoriya Security Force</b>				
01	-	-	उपरोक्त निविदा में सर्विस चार्ज का उल्लेख नहीं किया गया है, जिसको संशोधित करते हुए वित्त विभाग मध्य प्रदेश शासन के सर्कुलर क्र. F-11-1/2023/नियम/ चार भोपाल, दिनांक 31.03.2023 में एजेंसी सर्विस चार्ज न्यूनतम 10 प्रतिशत अंकित कर लागू किया जाए जिसका पालन करना अनिवार्य है। अनेकों विभागों द्वारा उपयुक्त सर्कुलर का पालन कर 10 प्रतिशत सेवा शुल्क लागू कर एजेंसीयों को ठेका अवार्ड किया है।	Already clarified on page no. 06 point no. 03.
02	-	-	निविदा शर्त क्र. 18 में 12 करोड़ टर्नओवर की मांग की गई है और 50 लाख ईएमडी की मांग की गई है जिससे यह प्रतीत होता है कि किसी विशेष एजेंसी को ध्यान में रखते हुए शर्तों को निविदा में जोड़ा गया है।	EMD is as per store purchase rules.

**Note:-**

1. The name and list of Retired category manpower shall be shall be provided / shared by the High Court / District Courts.
2. The duration of the contract will be initially for the period of one year which can be further extended for another period of one year on mutual agreeable basis.
3. The bidder will have to specify the amount to be charged towards service charges for providing the technical manpower services as per new / latest guidelines of Government of India.

4. The High Court of Madhya Pradesh will have full rights to accept or reject any bid, without assigning any reason thereof.
5. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
6. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. [www.mphc.gov.in](http://www.mphc.gov.in) and Government e-procurement portal [www.mptenders.gov.in](http://www.mptenders.gov.in).
7. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
8. The High Court of Madhya Pradesh have right to alter the scope of work as per the requirement.
9. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner.
10. The above clarifications / addendum are for all prospective bidder's for tender reference and necessary action.
11. The decision of the High Court in selection/ finalization of Firm/Vendor shall be final and no objection in this regard shall be entertained by the High Court.
12. In case of any further query the bidders / vendors may contact the High Court of Madhya Pradesh, Jabalpur.

Sd/-  
REGISTRAR GENERAL