

# HIGH COURT OF MADHYA PRADESH: JABALPUR

## // CLARIFICATION //

No. Reg(IT)(SA)/2024/120

Jabalpur, Dated:23.01.2024

**Sub:- Clarifications / reply of pre-bid meeting dated: 16<sup>th</sup> January, 2024 regarding the “Supply, Installation, Commissioning and Maintenance of 24” (inch) rugged touch screen wall mount panels / display panels, for District Judiciary in the State of Madhya Pradesh.” with reference to tender no. Reg(IT)(SA)/2024/02, dated: 05.01.2024.**

**Ref:- Pre-Bid Meeting dated: 16<sup>th</sup> January, 2024.**

### Reply / clarification to the pre-bid queries

On the basis of query submitted by the bidders, the detailed reply / clarifications is prepared and the same is enumerated as per details given below:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarifications	Query of the bidders / Remarks of the bidders	Reply / clarifications to the query /Remarks by the High Court.
<b>M/s Nidhi Industries Pvt. Ltd.</b>				
1	Specification A (Point 4) Page No. 42	Display Technology - active matrix, TFT LCD with LED backlight	Please Remove, Active Matrix	Yes Changed to TFT LCD with LED backlight or better.
2	Point No. 12 Page No. 42	Video input - DV1-D, USB 3.0 x 2 , HDMI 1.4 x2	Please change USB/HDMI	Changed to 1 x HDMI port, USB 3.0 x 2 ports or better.

3	Touch Screen / Technology (Point No. 23) Page No. 42	Signal Input - DVI-D (Digital, HDCP) Display Port 1.2,HDMI 1.4	Remove	As above
<b>M/s BK Network Services Pvt. Ltd.</b>				
1		Response Time - 5 MS -	Change Required - 6MS	Yes Changed
2		MTBF - 50000Hours -	Change Required - 30000 Hours	Yes Changed
3		Warranty - 5 years	Change Required - 3 years	No Change
4		Operating System - Ubuntu Certified	Change Required - Bidder scope, not certified with Ubuntu	Yes Changed
5		Processor - 13th Gen Intel Core i5-13500 series (24 MB cache, 12 cores, 16 threads, 2.50 GHz to 3.50 GHz Turbo)	Change Required - Intel® Core™ i5-13500 processor with Intel® UHD Graphics 770 (P-core Max turbo frequency up to 4.8 GHz, 24 MB cache, 14 cores)	No Change, the vendor can quote higher specifications.
<b>M/s VSN INTERNATIONAL PVT. LTD</b>				
1	"SPECIFICAT ION – A" 21" (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Technical Specifications	As per the mentioned Technical specification of Display panels you have also mention the Specification of Processor and memory required in the display panels. From the specifications it seems to be All-in-One machine required for the Tender. Kindly confirm that your requirement is for branded All-in-One machine or Customized solution or display panels and Processor machine separately. we would like to	For better participation, both the options are opened for all bidders i.e. All-in-one machine or Customized Solution. The bidder can quote display panels and processor machine separately, but preference may be given to one composite machine / unit.

			inform that most of the Branded OEM's do not have such solutions readily available in integrated form.	
2	“SPECIFICATION – A” 21” (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Type: Table Top	As per the clause mentioned technical Specification description as "Technical Specification of Table Top Touch Screen Display". But, in column no.2 you have mention "Type: Wall Mount". As both these points are conflicting. Request you to clarify which Type is required either Wall Mount or Table Top display for the requirement.	Wall mount along with wall mounting kit for installation purpose.
3	“SPECIFICATION – A” 21” (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Video input / signal input: DV1-D, USB 3.0 x 2 , HDMI 1.4 x2	The specification mentioned is of Rugged Display in which multiple HDMI ports are not available so, we would request to amend the clause "Video input / signal input: USB 3.0 x 2 , HDMI 1.4 x1".	Already clarified above i.e. USB 3.0X2, 1xHDMI port.
4s	“SPECIFICATION – A” 21” (inch) rugged touch screen wall mount panels / display panels (Page no.42) Processor details	Processor: 13th Gen Intel Core i5-13500 series (24 MB cache, 12 cores, 16 threads, 2.50 GHz to 3.50 GHz Turbo)	As per the clause we would like to request you to kindly, amend the clause to "Processor: 11th Gen Intel Core i5 or Higher". As the 13th Generation series will increase the overall cost of the project drastically.	No Change
5	“SPECIFICATION – A” 21” (inch) rugged touch	Certificates: CE/FCC+ CCC , BIS certified	As per the clause BIS is not mandatory for Rugged Display	Certificates BIS made optional. Rest certificate CE/FCC+ CCC

	screen wall mount panels / display panels (Page no.43)		Panels so, we would like to request to kindly remove the BIS certificate & amend the clause to "Certificates: CE/FCC+ CCC" for better participation.	is to be there.
6	"SPECIFICAT ION – A" 21" (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Touch method: Stylus , Finger, Glove*	As per the clause Glove touch method is not available with most of the OEM's commonly used touch methods by most of the OEM's is Finger or Stylus only we request you to kindly amend the clause to "Touch method: Stylus /Finger/Glove."	Yes Changed the touch method to finger and no glove is required.
7	"SPECIFICAT ION – A" 21" (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Touch glass hardness: 7H	We would request to amend the clause to "Touch glass hardness: 3H" for better participation & competition in the Bid.	Yes Changed to 3H or more but the vendor has to ensure it ruggedness.
8	"SPECIFICAT ION – A" 21" (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Ingress protection: IP65	We would request to remove the "Ingress protection: IP65" as this clause is restrictive clause and will not allow better participation in the Tender.	No Change. The IP65 is for display panel.
9	"SPECIFICAT ION – A" 21" (inch) rugged touch screen wall mount panels / display panels (Page no.42)	Built-in Speakers: 2 W x 2	We would request to remove the "Built-in Speakers: 2 W x 2" as this clause is restrictive clause and will not allow better participation in the Tender.	No Change
10	"SPECIFICATI ON – A" 21" (inch) rugged touch	MTBF: 50000 hours	As this clause is not mandatory for Rugged Display. We would request to	MTBF Changed to MTBF :30000 Hours.

	screen wall mount panels / display panels (Page no.42)		kindly remove the clause i.e."MTBF: 50000 hours."	
<b>M/s Lipi Data Systems Ltd</b>				
1		Video input / signal input - DV1-D, USB 3.0 x 2 , HDMI 1.4 x2	Request to consider HDMI and VGA only. This is sufficient for Kiosk function. And cost effective.	Already changed above.
2		Touch Screen / Technology - Ingress protection - IP65	As we understand this is only for screen. Not for complete Kiosk.	Yes for Display Panel.
3		Touch Screen / Technology - Signal Input (Connectivity) - DVI-D (Digital, HDCP) Display Port 1.2 HDMI 1.4	This is not touch screen requirement. Please remove. Touch screens works on USB only	Yes changed as USB 3.0 x 2, 1xHDMI ports.
4		Touch Screen / Technology - Built-in Speakers - 2 W x 2	We will provide inbuilt speakers in Kiosk. (Not as per of screen)	Yes accepted
5		Touch Screen / Technology - MTBF - 50000 hours	Request to consider 30000 as standard	Yes Changed to 30000 hours
6		Operating System - Ubuntu Operating System	Please confirm version details to consider. As we understand this if free OS.	Ubuntu 20.04 or above. This is free OS.
7		Certificates - CE/FCC+ CCC , BIS certified	Please remove this requirement. We will provide Lipi assembled CPU with standard OEM Mother boards, HDD , RAM etc.	Yes Changed to CE/FCC+ CCC (BIS is made optional).

**Note:-**

1. The specifications mentioned in the tender are minimum and vendor can quote higher side.
2. The above clarifications are for all the prospective bidders' for their tender reference and necessary action.
3. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. [www.mphc.gov.in](http://www.mphc.gov.in) and Government e-procurement portal [www.mptenders.gov.in](http://www.mptenders.gov.in).
4. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
5. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
6. The decision of the High Court of Madhya Pradesh in selection/ finalization of firm/vendor shall be final and no objection in this regard shall be entertained.
7. The date for online tender submission is extended to 15<sup>th</sup> February, 2024 by 6:00 PM, hard copy submission by 16<sup>th</sup> February, 2024 by 5:00 PM and technical bid opening on 19<sup>th</sup> February, 2024 at 11:30 AM.

**Sd/-  
REGISTRAR GENERAL**