

HIGH COURT OF MADHYA PRADESH, JABALPUR

No. Reg(IT)(SA)/2017/1133

Dated:06/10/2017



Bid Document for

***Supply, Installation, Commissioning and Maintenance of
Desktop based Video Conferencing System for Court
Complexes / Jail.***

Note:-This document contains total 53 pages including cover. No change and modification in the document by the bidder is permissible.

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Section – I

NOTICE INVITING TENDER

No. Reg(IT)(SA)/2017/1133

Dated: 06/10/2017

The Registrar General, on behalf of High Court of Madhya Pradesh invites *e-tenders / online tenders* from experienced and reputed firms/organizations/ Original equipments manufacturer (OEM) for the **“Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing Equipments for Court Complexes/ Jails”**.

S. No.	Estimated project cost	EMD (In Lakh Rupees)	Cost of Tender Document (in Rs.)	Last Date / Time of Submission	Date and Time of Opening of Technical Bid	Time for Completion of the entire work / project
1.	9 Crore	18 Lakh	10,000/-	07 th November, 2017 before 03:00 PM	07 th November, 2017 at 03:30 PM	60 days

1. Tender documents may be viewed or purchased online by interested and eligible bidders from the website www.mpeproc.gov.in after paying Tender fee of Rs.10,000/- and Processing Fee, as applicable . The tender document is also available in website <http://www.mphc.gov.in> and Government tender portal www.tenders.gov.in for reference.
2. Bidders can submit its tender online at www.mpeproc.gov.in on or before the key dates given above. The Physical copy of the Technical Bid along with original EMD should also be submitted at the address below latest by **07th November, 2017 at 3:00 P.M.**
3. All further notifications/amendments, if any shall be posted on www.mpeproc.gov.in , www.tenders.gov.in and www.mphc.gov.in only. No separate communication shall be made with individual Bidders.
4. **The financial bids are to be submitted online and no hard copy to be submitted along with the bid**

All other terms and conditions for submission of tender are contained in this document. If the date of submitting/opening of the Bid is declared as holiday then the bids shall be submitted / opened on next working day.

The Registrar General, High Court of Madhya Pradesh, Jabalpur (M.P.) reserves the right to accept or reject any or all bids without assigning any reason thereof.

Address for communication:

**Registrar General,
High Court of Madhya Pradesh
Jabalpur (M.P.) , Email: mphc@nic.in , Landline: 0761-2623358**

Seal and Signature of the Bidder

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Section – II

2. INSTRUCTIONS TO BIDDERS:-

2.1 DEFINITIONS:-

- a) **“The Employer”** or **“The Purchaser”** means the "Registrar General, High Court of Madhya Pradesh, Jabalpur" and the "District Judge" of the District Courts.
- b) **“The Bidder”** means a firm or Joint Venture or Consortium which participates in the tender and submits its proposal.
- c) **“Successful Bidder”** means the Bidder, who, after the complete evaluation process, gets the Letter of Award. The Successful Bidder shall be deemed as **“Contractor”** appearing anywhere in the document.
- d) **“The Letter of Award”** means the issue of a signed letter by the Purchaser of its intention to award the work mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- e) **“The Contract”** means the agreement entered into between the Employer and the Contractor, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- f) **“The Contractor”** means the individual or firm or OEM supplying the Goods / items and Services under this Contract.
- g) **“The Contract Price”** means the price payable to the Successful Bidder under the Letter of Award for the full and proper performance of its contractual obligations. The Contract Price shall be deemed as **“Contract Value”** appearing anywhere in the document.
- h) **“Site Acceptance Test (SAT)”** is a process of testing the contracted services provided by the Bidder at the locations

specified by the Registrar General, High Court of Madhya Pradesh. SAT comprises of Product Acceptance Tests with respect to Technical Specifications and Bill of Materials as specified in this tender, checking the installation, commissioning and integration of sub-components and integration with High Court software and acceptance of the Training at the site.

- i) **“Services”** means System Integration, Training and coordinating with the original equipment manufacturer (OEM) for installation, commissioning, system integration and maintenance for proper working of supplied equipments/items etc.
- j) **“NIT”** is the Notice Inviting Tender. It is essentially the Press Notification of the Tender.
- k) **“OEM”** - means Original Equipment Manufacturer and/or Original Software Developer.
- l) This tender is subject to availability of funds / Budget from the Government of India under e-Court project phase-II.

2.2 BID DOCUMENT:-

2.2.1 The process and procedures of bidding, the materials to be supplied and the various terms and conditions of this tender are provided in the Bid Document. The Bid Documents include:-

- i. Section I Notice Inviting Tender
- ii. Section II Instructions to Bidders
- iii. **Section III *Terms and Conditions for E-Tendering.***
- iv. Section IV General Conditions of Contract
- v. Section V Special Conditions of Contract
- vi. Section VI Scope of work
- vii. Section VII Technical Specifications
- viii. Section VIII Schedule of quantities and formats for Submission of Proposals

2.2.2 The Bidder should carefully read all the instructions, terms and conditions, specifications and various forms that are provided in the Bid Document. The tender may be rejected if any or all of the information asked for in this document are not furnished along with the tender or if the tender is not responsive with the Bid Document.

2.3 AMENDMENT OF BID DOCUMENTS:-

At any time, prior to the date of submission of Bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify bid documents by amendments by issuing corrigendum / addendum in the website of the High Court.

2.4 COST OF BIDDING:-

The Bidder has to bear all the costs associated with the preparation and submission of the bid. Purchaser will, in no case, be responsible or liable for any of the costs, regardless of the conduct or outcome of the bidding process.

2.5 EARNEST MONEY DEPOSIT (EMD):-

2.5.1 The proposal should be submitted along with **online** application fee of Rs. 10,000/- (Rs. Ten Thousand only) and Earnest Money Deposit (EMD) of Rs. 18,00,000/- (Rs Eighteen Lakh Only) in the form of a demand draft / pay order / FDR / unconditional Bank Guarantee drawn in favour of “**Registrar General, High Court of Madhya Pradesh, Jabalpur**” of any Nationalized / Scheduled bank payable at **Jabalpur**. The Bid submitted without EMD and/or the application fee shall be summarily rejected.

2.5.2 The EMD of the successful Bidder will be returned when the Bidder has signed the Contract Agreement with the purchaser and has furnished the required Performance Guarantee.

2.5.3 The EMD will be forfeited:

(i) *If a Bidder withdraws its bid during the period of bid validity.*

or

(ii) *If the Bidder fails to accept the Purchaser's corrections of arithmetic errors in the Bidder's bid (if any),*

or

(iii) *If the Successful Bidder fails to sign the contract agreement with the purchaser,*

or

(iv) *If the Successful Bidder fails to furnish the Performance Guarantee with in the stipulated time.*

2.6 BID PRICES:-

2.6.1 The Bidder shall give the pricing as individual and as a total composite price inclusive of all levies & taxes including packing, forwarding, freight and insurance etc.

2.7 DISCOUNTS:-

The Bidders are informed that discount, if any, should be included in the total price.

2.8 BID VALIDITY:-

The bids shall remain valid for the period of **180 days from the date of last submission.**

2.9 ONLY ONE BID PER PARTY:-

Each bidder is permitted to submit ONLY ONE BID irrespective of whether he is the sole bidder, or the Leader or Member of a duly formed JV (Joint Venture) or Consortium. In case it is found that any party has submitted more than one bid for the subject work(s) in any of the above capacities, all bids so submitted shall be summarily rejected and the EMPLOYER shall not entertain any further request/ correspondence in this matter.

2.10 SUBMISSION OF PROPOSALS:-

2.10.1 All physical proposals have to be submitted ONLY in HARD BOUND (**Hard bound implies such binding between two covers through stitching or otherwise whereby it may not be possible to replace any paper without disturbing the document**) form with all pages sequentially numbered either at the top or at the bottom right corner of each page. It should also have an index giving page wise information of above documents. Incomplete proposal or those received without hard bound will summarily be rejected. **All the Pages and Papers to be signed and sealed by the authorized signatory of the bidder.**

2.10.2 The Bidders are required to fill up and submit the **Section VIII** documents with their proposals.

2.10.3 The proposals shall be submitted in three parts, viz.,

(a) **Envelope-1:** Containing Earnest Money Deposit (EMD) of Rs. 18,00,000/- (Rs. Eighteen Lakh Only) valid for the period of six months. The envelope should be super scribed as “**Envelope-1: EMD**” at the top left corner of the envelope.

(b) **Envelope-2:** Pre-qualification Proposal and Technical Proposal super scribed as “**Envelope 2 – Pre-qualification and Technical Proposal**” (Containing duly signed PRE-QUALIFICATION PROPOSAL SUBMISSION FORM as prescribed in Section-VIII, Other required Prequalification documents, clause-by-clause compliance to the technical specifications of the equipments as prescribed in Section-VII, all technical literature, brochures etc.). In the technical proposal, there should not be any indication about the prices (printed or otherwise) of any of the products offered.

2.10.4 All the sealed envelopes should again be placed in a **single** sealed cover super scribed as “**Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing System for Court Complexes/ Jails**” bid from:

M/s -----” “NOT TO BE OPENED BEFORE 3:30 P.M. on 07th November, 2017 ”, which will be received as time mentioned in the Schedule of Events. The Bid is to be submitted to the **“Inward / Receipt Section of the High Court of M.P., Jabalpur”**.

2.10.5 The Bids and all correspondence and documents relating to the bids, shall be written in English language.

2.10.6 **The financial bids are to be submitted online and no hard copy to be submitted along with the bid**

2.11 LATE BIDS:-

Any bid received by the Purchaser after the time and date for receipt of bids prescribed by the Purchaser in the tender may be rejected and returned unopened to the Bidder.

2.12 MODIFICATION AND WITHDRAWAL OF BIDS:-

2.12.1 The Bidder is allowed to withdraw its submitted bid any time prior to the last date prescribed for receipt of bids, by giving a written notice to the Purchaser.

2.12.2 Subsequent to the last date for receipt of bids, no modification/ withdrawal of bids shall be allowed.

2.12.3 The Bidders cannot withdraw the bid in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the Bid. Such withdrawal may result in the forfeiture of its EMD from the Bidder.

2.13 LOCAL CONDITIONS:-

2.13.1 Each Bidder is expected to fully get acquainted with the local conditions and factors, which would have any effect on the performance of the contract and /or the cost.

2.13.2 The Bidder is expected to know all conditions and factors, which may have any effect on the execution of the contract after issue of Letter of Award as described in the bidding

documents. The Purchaser shall not entertain any request for clarification from the Bidder regarding such local conditions.

2.14 CONTACTING THE PURCHASER:-

Any effort by a Bidder influencing the Purchaser's bid evaluation, bid comparison or contract award decisions may result in the rejection of the bid.

2.15 ELIGIBILITY/ PRE-QUALIFICATION CRITERIA:-

Bidders that meet **ALL** of the following pre-qualification criteria need only apply.

- 2.15.1 (i) Annual Financial turnover of the bidder during the last 3 years, ending 31st March of previous financial year i.e. 2017 should be at least Rs. 05 Crore.

"Documentary proof in the form of balance sheet to be submitted for the above."

- 2.15.2 (ii) Experience in Supply, Installation, commissioning of IT equipment's and/or VC Equipments during the last 5 years ending last day of month previous to the month of publication of this tender, should be either of the following:-

- (a) Three similar completed work costing not less than the amount equal to 40% of the estimated cost.

OR

- (b) Two similar completed work costing not less than the amount equal to 50% of the estimated cost.

OR

- (c) One similar completed work costing not less than the amount equal to 80% of the estimated cost.

Similar works means: Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing System for Court Complexes/ Jails. The bidder has to quote the bid as a complete package.

2.16 SCHEDULE OF EVENTS:-

The tentative dates for the schedule of key events of this tender are given as under:-

Sl. No.	Events	Date
01	Date of Pre-Bid meeting	<u>23rd October, 2017</u> at 11:30 A.M. in the Conference Hall of the High Court.
02	Last date and time of online submission of proposal.	<u>07th November, 2017</u> at 3:00 P.M.
03	Date and time of opening of the technical Bids	<u>07th November, 2017</u> at 3:30 P.M.
04	Date and time of opening of the financial Bids at High Court of Madhya Pradesh, Jabalpur	Date and time of opening of financial bids will be intimated to qualified bidders via e-mail / letter / telephone.

2.17 OPENING OF PROPOSAL:-

The Evaluation Committee or its authorized representative will open the tenders.

2.18 EVALUATION:-

2.18.1 The Purchaser reserves the right to modify the Evaluation Process at any time during the Tender Process, without assigning any reason, whatsoever, and without any requirement of intimating the Bidders of any such change.

2.18.2 Any time during the process of evaluation, the Purchaser may seek for clarifications from any or all Bidders.

2.18.3 The tender has been invited under two bid system i.e. Technical Bid and Financial Bid. The interested agencies are advised to submit separate sealed envelopes super as mentioned above under clause **2.10.3**

Phase-1: Application Fee & EMD: First, the envelope containing Application fee and Earnest Money Deposit will be opened and if both are found furnished by the Bidders in the prescribed manner, then the second envelope containing Pre-Qualification & Technical Proposal documents shall be opened. At any stage during the

evaluation, if the EMD is found invalid, the respective Bidder's bid will be summarily rejected.

Phase-2: Pre-Qualification and Technical Proposal

Evaluation: The Bidder shall have to fulfill all the Pre-qualification Criteria. These documents will be scrutinized along with the Technical Proposal in this phase of evaluation. Those bidders who do not fulfill the terms and conditions of Pre-qualification Criteria as specified in this tender or whose Technical Proposal is non-responsive will not be eligible for further communication. Technical Proposals of the Bidders would be evaluated for the clause-by-clause compliance of the technical specifications as mentioned in the Bid document. Evaluation of Prequalification and Technical Proposal by Registrar General, High Court of Madhya Pradesh shall not be questioned by any of the Bidders. The Purchaser reserves the right to ask for a technical elaboration/clarification in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time during evaluation process. The proposals shall be opened in presence of their representatives who wish to attend.

Phase-3: Online Financial proposal of only qualified bidders will be opened for further evaluation.

The Commercial Proposal Evaluation will be based on the "individual cost", which would be the total payouts including all taxes, duties and levies for the supply, installation, commissioning, system integration of equipments and Maintenance cost.

2.19 DECIDING AWARD OF CONTRACT:-

- 2.19.1 The Purchaser reserves the right to ask for a **technical elaboration/clarification** in the form of a technical presentation from the Bidder on the already submitted Technical Proposal at any point of time before opening

after opening of the proposals. The Bidder has to present the required information to the Registrar General, High Court of Madhya Pradesh and its appointed representative on the date asked for, at no cost to the Purchaser.

- 2.19.2 Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the Bidder does not accept the correction of the errors, his bid will be rejected. If there is a discrepancy between words and figures, the amount mentioned in words will prevail.
- 2.19.3 The Purchaser will notify the Successful Bidder on its intention to award the work through “**Letter of Award/ acceptance**” mentioning the total Contract Value. The timeline for delivery of products and services will start from the date of issue of Letter of Award.
- 2.19.4 The Purchaser will subsequently send the Successful Bidder the Form of Contract Agreement provided in the Bidding Documents, incorporating all agreements between the parties.
- 2.19.5 As soon as practically possible, following receipt of the Form of Contract Agreement, the successful Bidder shall sign and date the Form of Contract Agreement and return it to the Purchaser. This is deemed as the “Contract” or “Contract Agreement” defined elsewhere in this tender document.
- 2.20.5 The Registrar General, High Court of Madhya Pradesh, Jabalpur may award the entire contract to a single firm or to multiple firms depending upon rates available with the bid.

2.20 GENERAL INSTRUCTIONS TO THE BIDDERS:-

- 2.20.1 The cost of preparing the proposal, cost involved for the technical presentation and of visit to the High Court of Madhya Pradesh is not reimbursable.
- 2.20.2 All cutting, overwriting in the proposal should be authenticated by the initials of the authorized signatory. In case of any calculation error the unit rates would prevail. The amount will also have to be written in words.
- 2.20.3 **Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh at High Court Level and State Capital for post-installation services and support of Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing System for Court Complexes/ Jails.**
- 2.20.4 Canvassing in any form will lead to disqualification of the bid.

2.21 CONFIDENTIALITY:-

- 2.21.1 The Bidder shall keep confidential any information related to this tender with the same degree of care as it would treat its own confidential information. The Bidders shall note that the confidential information will be used only for the purposes of this tender and shall not be disclosed to any third party for any reason whatsoever.
- 2.21.2 As used herein, the term "Confidential Information" means any written information, including without intimation, information created by or for the other party, which relates to internal controls, computer or data processing programs, algorithms, electronic data processing applications, routines, subroutines, techniques or systems, or information concerning the financial affairs and methods of operation or proposed methods of operation, accounts,

transactions, proposed transactions or security procedures of either party or any of its affiliates, or any client of either party, except such information which is in the public domain at the time of its disclosure or thereafter enters the public domain other than as a result of a breach of duty on the part of the party receiving such information. It is the express intent of the parties that all the business process and methods used by the Bidder in rendering the services hereunder are the Confidential Information of the Bidder.

- 2.21.3 At all times during the performance of the Services, the Bidder shall abide by all applicable High Court of Madhya Pradesh security rules, policies, standards, guidelines and procedures. The Bidder should note that before any of its employees or assignees is given access to the Confidential Information, each such employee and assignees shall agree to be bound by the term of this tender and such rules, policies, standards, guidelines and procedures by its employees or agents.
- 2.21.4 The Bidder should not disclose to any other party and keep confidential the terms and conditions of this tender, any amendment hereof, and any Attachment or Annexure hereof.
- 2.21.5 The obligations of confidentiality under this section shall survive rejection/termination/expiry of the contract for a **period of five years.**

Section – III

3. Terms and Conditions for e-Tendering:-

- 3.1** For participation in e-tendering module, it is mandatory for prospective bidders to get registration on website **www.mpeproc.gov.in** . Therefore, it is advised to all prospective bidders to get registration by making on line registration fees payment at the earliest.
- 3.2** Tender documents can be purchased *only online* on payment of tender fees and downloaded from website **www.mpeproc.gov.in** by making online payment for the tender document fee.
- 3.3** Service and gateway charges shall be borne by the bidders.
- 3.4** Since the bidders are required to sign their bids online using class – III Digital Signature Certificate, they are advised to obtain the same at the earliest.
- 3.5** For further information regarding issue of Digital Signature Certificate, the bidders are requested to visit website **www.mpeproc.gov.in** . Please note that it may take upto 7 to 10 working days for issue of Digital Signature Certificate. Department will not be responsible for delay in issue of Digital Signature Certificate.
- 3.6** If bidder is going first time for e-tendering, then it is obligatory on the part of bidder to fulfill all formalities such as registration, obtaining Digital Signature Certificate etc. well in advance.
- 3.7** Bidders are requested to visit our e-tendering website regularly for any clarification and / or due date extension.
- 3.8** Bidder must positively complete online e-tendering procedure at **www.mpeproc.gov.in**
- 3.9** Department shall not be responsible in any way for delay /difficulties /inaccessibility of the downloading facility from the website for any reason whatever.
- 3.10** For any type of clarification bidders can / visit **www.mpeproc.gov.in** and help desk contract no. 18002588684 Mail id: **eproc_helpdesk@mpsdc.gov.in** Support timings: Monday to Saturday from **10:00 AM to 7:00 PM**.
- 3.11** Interested bidders may attend the free training programme in Bhopal at their own cost. For further query please contact help desk.
- 3.12** The bidder who so ever is submitting the tender by his Digital Signature Certificate shall invariably upload the scanned copy of the authority letter as well as submit the copy of same in physical form with the offer of particular tender.
- 3.13** *The firms registered under NSIC are exempted for submission of tender fees and EMD. But they have to enclose valid documents in this regard.*

Section – IV

4 GENERAL CONDITIONS OF THE CONTRACT (GCC):-

4.1 GENERAL:-

The Products/equipments supplied under this contract shall conform to the Technical Specifications given in this tender under **Section VII**.

4.2 PERFORMANCE GUARANTEE:-

4.2.1 The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 10% of the Contract Value valid for a period of **62 months** within **30 days from the date of issue of Letter of Award / acceptance**.

4.2.2 BANK GUARANTEE:-

The Bank Guarantee issued by following banks would be accepted. SBI or its subsidiaries, any Indian Nationalized Bank/Scheduled Bank, Export Import Bank of India, a foreign bank (issued by a branch outside India) with counter guarantee from SBI or its subsidiaries or any Indian Nationalized Bank, and any scheduled commercial bank approved by RBI having a net worth of not less than Rs.500 Crores as per the latest annual report of the bank.

4.2.3 The Performance Guarantee shall be as per the format approved by the Registrar General, High Court of M.P., Jabalpur.

4.2.4 The Performance Guarantee shall be payable to the Purchaser as a compensation for any loss resulting from the Bidder's failure to complete its obligations under the contract. The Purchaser will discharge the Performance Guarantee after completion of the Bidder's performance obligations, including any warranty obligations, under the contract.

4.3 DELIVERY OF MATERIALS AND RELATED DOCUMENTATION:-

- 4.3.1 Delivery, Installation and Commissioning of the materials along with the related documents as per the tender document and technical specification section **(Section VII)** are the responsibility of the Bidder.
- 4.3.2 The Successful Bidder shall ensure that all Products/equipment is supplied within the Implementation schedule mentioned in the tender document under Section V.
- 4.3.3 The Successful Bidder shall submit all the Software Kits (CDs), License Papers, Warranty Papers and any other relevant documentation related to the supplied products to the Purchaser along with the supplied products/equipments.

4.4 WARRANTY:-

- 4.4.1 The Bidder is required to provide on-site comprehensive warranty valid for 60 months for all supplied hardware from the date of installation.
- 4.4.2 The Bidder shall warrant that all the equipment supplied under the contract is newly manufactured and shall have no defect arising out of design, materials or workmanship or from any act or omission of the Bidder that may develop under normal use of the supplied equipments in the conditions prevailing across the country.
- 4.4.3 The Bidder shall warrant that the services provided under the contract shall be as per the Warranty Service Level Requirements given under **Section-VI**. During the warranty, the Bidder shall perform all the functions as enunciated in Section-VI at no extra cost to the Purchaser. All the penalty clauses shall be applicable during the period of warranty in case of failure on part of Bidder. The terms and conditions for Warranty are given in **Section-VI**.

- 4.4.4 The bidder shall quote for **comprehensive On-Site warranty and support for FIVE years**, which shall become effective after the Final Acceptance Sign-off. The cost, including visits of the engineers etc. shall be quoted as part of the individual equipment prices. No separate charges shall be paid for visit of engineers or attending to faults and repairs or supply of spare parts.
- 4.4.5 The Registrar General, High Court of Madhya Pradesh shall promptly notify the Bidder about any claims arising under this warranty. Upon receipt of such notice, the Bidder shall repair / replace / reconfigure / re-provisions the defective equipments or service. Replacement under warranty clause shall be made by the Successful Bidder free of all charges at site including freight, insurance and other incidental charges.
- 4.4.6 **The Bidder shall, at the time of submitting the bid submit the Technical Proposal specifying how the Bidder proposes to carry out repair under Warranty. The Bidder shall also indicate what spares will be kept for immediate replacement. The infrastructure planned to be created by the Bidder to fulfill his obligations under Warranty and his action plan to deal with the various situations arising out of hardware and software faults shall be clearly indicated.**
- 4.4.7 If the Bidder, having been notified, fails to remedy the defect(s) within the period specified in the Service Level Agreement, the Registrar General, High Court of Madhya Pradesh may proceed to take such remedial action as may be necessary at the Bidder's risk and expense and without prejudice to any other rights, which Registrar General, High Court of Madhya Pradesh may have against the Bidder under the contract.

4.5 PAYMENT TERMS:-

4.5.1 For the supply, installation, commissioning, testing and warranty maintenance of all hardware items for the period of 60 months:-

Payments will be made in **Indian Rupees only**

4.5.1.1 80% of total price against delivery of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by the Office of District and Session Judge of District Courts as mentioned under scope of work in the tender document.

4.5.1.2 20% of total price against successful installation and getting Sign-off from all the District Courts as mentioned under scope of work in the tender document.

4.6 PRICES:-

The rates and prices quoted by the bidder shall be fixed for the duration of the contract and shall not be subjected to adjustment. **The rate shall be valid for the period of one year from the date of agreement.** The High Court reserves the right to place the orders for additional quantities as and when required during the period of contract . However on introduction of new taxes / duties , the rates of the quoted items shall be change in same proportionate.

4.7 PURCHASER'S RIGHTS:-

4.7.1 *The Purchaser reserves the right to make changes within the scope of the work and Contract and configuration of items at any point of time.*

4.7.2 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the

affected bidder or bidders on the grounds of purchaser's action.

4.8 TIME SCHEDULE TO COMPLETE THE CONTRACT:-

4.8.1 The successful bidder shall complete the assignment within **60 days from the date of issue of Letter of Acceptance / Letter of Intent.**

4.8.2 In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.

4.8.3 The Successful Bidder shall ensure that the delivery of Products/ equipment and/or the delivery of the services are in accordance with the time schedules specified in tender documents. In case of any deviation from the schedule, the Purchaser reserves the right to either cancel the Contract and/or recover Liquidated Damage charges.

4.8.4 The Successful Bidder, if faced with problems in timely delivery of services, which have dependencies on the Service Provider and/or the Purchaser, which are beyond their control at any time before the Final Acceptance Signoff, shall immediately inform the Purchaser in writing, about the causes of the delay and tentative duration of such delay etc. The Purchaser, on receipt of such notice, shall analyze the facts at the earliest and may at its sole discretion, extend the contract period as deemed reasonable.

4.8.5 Any delay by the Successful Bidder in the delivery of Products/ equipment and/or the services will make the Successful Bidder liable to any or all of the following:

- i. Forfeiture of Performance Bank Guarantee
- ii. Imposition of Liquidated Damage charges
- iii. Termination of the contract for default.
- iv. Blacklisting of the vendor.

4.9 LIQUIDATED DAMAGES (LD):-

If the Bidder fails to deliver any or all of the equipment or to perform the services within the time period(s) as mentioned in tender document. Registrar General, High Court of Madhya Pradesh shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 1% of the contract price for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the contract price. Once the maximum is reached, Registrar General, High Court of Madhya Pradesh may consider termination of the contract.

4.10 FORCE MAJEURE:-

4.10.1 Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, Acts of God or any governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions.

4.10.2 If a Force Majeure arises, the Bidder shall promptly notify the Registrar General, High Court of Madhya Pradesh in writing of such condition and the cause thereof. Unless otherwise directed by the Registrar General, High Court of Madhya Pradesh the Bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The Bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.

4.11 TERMINATION:-

- 4.11.1 Termination on expiry of the CONTRACT: The Agreement shall be deemed to have been automatically terminated on the expiry of the Contract period unless the Registrar General, High Court of Madhya Pradesh has exercised its option to extend the Contract in accordance with the provisions, if any, of the Contract.
- 4.11.2 Termination on account of Force Majeure: Either party shall have the right to terminate the Contract on account of Force Majeure.
- 4.11.3 Termination on account of insolvency: In the event the Successful Bidder at any time during the term of the Contract becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt, then the Registrar General, High Court of Madhya Pradesh shall, by a notice in writing have the right to terminate the Contract and all the Successful Bidder's rights and privileges hereunder, shall stand terminated forthwith.
- 4.11.4 Termination for breach of contract: A breach by the Successful Bidder of its obligations hereunder and such breach not being rectified by the Successful Bidder within 30 days of receipt of the Purchaser's notice intimating such breach. Upon termination, the Successful Bidder shall surrender all the data and materials belonging to the Purchaser.
- 4.11.5 Termination for delay: Successful Bidder shall be required to perform all activities/services as per tender document. If the Successful Bidder fails to do so, the Contract may be terminated by the Registrar General, High Court of Madhya Pradesh by giving 30 days written notice unless the Registrar General, High Court of Madhya Pradesh has extended the period with levy of Liquidated Damages, as per conditions of the tender.

4.11.6 The Registrar General, High Court of Madhya Pradesh may at any time terminate the Contract by giving 30 days notice without assigning any reason.

4.11.7 Consequences of termination: In all cases of termination herein set forth, the obligation of the Registrar General, High Court of Madhya Pradesh to pay shall be limited to the period upto the date of effective termination. Notwithstanding the termination of the Agreement, the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.

4.11.8 In case of termination of Contract herein conditions of the tender document the Contractor shall be put on holiday [*i.e. neither any enquiry will be issued to the party by the Registrar General, High Court of Madhya Pradesh against any type of tender nor their offer will be considered by the Registrar General, High Court of Madhya Pradesh against any ongoing tender(s) where contract between the Registrar General, High Court of Madhya Pradesh and that particular Contractor (as a bidder) has not been finalized*] for two years from the date of termination by the Registrar General, High Court of Madhya Pradesh to such Contractor.

4.12 ARBITRATION:-

In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the Registrar General, High Court of Madhya Pradesh or his nominee. The sole arbitrator will be appointed by Hon'ble the Chief Justice, High Court of M.P. and the decision of the Arbitrator shall be final and binding on the parties. The arbitration shall be in Jabalpur and

the Arbitrator shall give his award in accordance with “***The Arbitration and Conciliation Act, 1996***”.

4.13 GOVERNING LAWS AND JURISDICTION:-

The Agreement shall be governed by the laws in force in India. Any dispute arising in relation to the Agreement shall be subject to the Jurisdiction of the Court at Jabalpur.

Section – V

5. SPECIAL CONDITIONS OF THE CONTRACT (SCC):-

5.1 GENERAL:-

The conditions given in this Section V, supplement the “Instructions to the Bidders” given in Section II & “GCC” given in Section IV and in case of any conflict, the conditions given herein shall prevail over those in Sections II and IV.

5.2 EQUIPMENTS AND SUPPORTING SOFTWARE:-

All the equipments / system and related software to be supplied shall conform to the relevant technical specifications as mentioned in Section VII of this document.

5.3 SITE ACCEPTANCE TESTS (SAT):-

5.3.1 The Purchaser shall carry out the entire test detailed in the Acceptance test schedule to be furnished by the Contractor to confirm that the performance of the different modules, sub-systems and the entire installation satisfies the specification requirements. The Purchaser reserves the right to include any other tests which in his opinion is necessary to ensure that the equipment meets the specifications.

5.3.2 The Purchaser reserves the right to ask for modifications/additions to the Site Acceptance Test Procedure at any point of time till the Site Acceptance signoff at each location.

5.3.3 The Site Acceptance Tests shall cover the intended functioning of the equipments with proper integration with other sub components and software's.

5.3.4 The contractor shall carry out the Site Acceptance Tests in the presence and supervision of the Purchaser or its designated Officer / agency at the site. The contractor, at its own cost, shall provide the testing equipment/instruments/software

programs necessary for performing and demonstrating the Site Acceptance Tests.

- 5.3.5 The Purchaser or its appointed testing authority shall supervise the tests at each site, as described in the Site Acceptance Test Procedure and performed by the contractor to confirm that the complete solution at each site satisfies the requirement of specifications including the service performance.
- 5.3.6 The contractor shall rectify all deficiencies immediately, if found, in the performance of the system as per the requirement during the Site Acceptance Tests, at no cost to High Court of Madhya Pradesh, Jabalpur.
- 5.3.7 Any components or parts failing during the acceptance tests shall be replaced free of cost by the Contractor. These replacements shall not be made out of spares supplied by the Contractor as part of supplies under this Contract. This shall also not entitle the contractor to any extension of completion time.
- 5.3.8 The cost of all test and / or analysis shall be fully borne by the contractor. Material put up for inspection shall be those to be supplied and in quantities laid down in the Schedule of Quantities. Any variation shall require the prior approval of the Purchaser before the material is manufactured/ offered for inspection.
- 5.3.9 All material brought to site shall be permitted to be installed only after inspection and acceptance by the Purchaser.
- 5.3.10 The completed installation at all stages shall be subjected to checks and tests as decided by Purchaser. The contractor shall be liable to remedy all of such defects as discovered during these checks and test and make good all deficiencies brought out. The complete installation shall be taken over finally on successful commissioning in entirety.

5.4 CONSIGNEE AND SECURITY OF MATERIAL:-

Security of all material at the site where the work is in progress shall be the contractor's responsibility and he shall arrange to guard the same from theft/pilferage/vandalism. In the event of any loss the contractor shall be responsible for the same. Any stores lost, prior to formally taking over by the Purchaser, shall be made good by the contractor at no cost to the Purchaser.

Section – VI

6 SCOPE OF WORK:-

6.1 The Registrar General, High Court of Madhya Pradesh Jabalpur is interested to assign the task for ***Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing System*** to the Subordinate Courts/ Jails in the State of Madhya Pradesh as per the list mentioned in the tender document .

6.2 SUPPLY:-

Supply of all equipments, materials, components, accessories, mounting hardware, software, wires and cable for connection, etc. as per requirement of Subordinate Courts in the State of Madhya Pradesh. The Subordinate Courts will include all 50 numbers of District Courts and near about 150 numbers of Tehsil Courts in the State of Madhya Pradesh.

6.3 INSTALLATION & WIRING:-

Installation & wiring of all equipments, components and accessories. Installation of all necessary software's and drivers as mentioned above in the tender document.

6.4 INSTALLATION PRACTICE AND METHOD OF WORK:-

6.4.1 The work shall be executed to the highest standards using best quality material. The system design shall use state-of-the art techniques/tools. The contractor shall ensure that the entire specification is complied with the technical specifications. It shall be the responsibility of the contractor to demonstrate compliance of technical as well as functional specifications. Meeting individual requirements shall not be deemed as meeting the overall efficient functioning of the total system.

6.4.2 The completed installation shall be subject to checks at all stages and tests as prescribed in the bid or as deemed

necessary by the Registrar General. The same shall be done by the Purchaser and the contractor shall be liable to rectify such defects as brought out by the Purchaser during these checks and tests and make good all deficiencies at his own cost.

6.5 COMPREHENSIVE WARRANTY:-

The contractor will be required to maintain the installed systems for the period of **FIVE years after the taking-over certificate / installation certificate.**

6.6 WARRANTY TERMS AND CONDITIONS:-

6.6.1 The Contractor shall be solely responsible for the maintenance, repair of the whole equipments / items supplied and integrated and the Registrar General; High Court of Madhya Pradesh shall not be liable to interact with any of the partners/ collaborators of the Contractor.

6.6.2 The Contractor shall have adequate Technical Support Center to meet the criteria for fault restoration/faulty unit repair times as mentioned in the Section-VI. The Contractor shall furnish the names, locations, complete postal address, telephone numbers and FAX numbers of all Technical support Centers at the time of signing the Contract.

6.6.3 The Contractor shall also provide the name of alternate contact person or Technical Support Center with address & telephone / fax numbers / E-mail which may be contacted by the Registrar General, High Court of Madhya Pradesh or its authorized Officer / staff for support in case of no response/poor response from the designated Technical support center. This however shall not preclude from imposing the penalties, if any, as applicable as per the terms & conditions of this tender.

6.6.4 Any change in Address, Phone number, FAX Number, e-mail etc., shall have to be intimated in writing by the Contractor to

the Registrar General, High Court of Madhya Pradesh, Jabalpur

6.6.5 The Contractor shall ensure that all the Technical support centers are manned by fully competent and responsible Engineers and are capable of attending faults / supporting their engineers at the High Court of Madhya Pradesh and Subordinate Courts

6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA:-

6.7.1 Service Hours:-

The Service window for all the equipments would be 24x7x365.

6.7.2 Scheduled Downtime:-

(a) Scheduled downtime is defined as the period of time when software application will remain unavailable for conducting necessary preventive maintenance, urgent repairs etc. This is the maximum duration, which the Contractor can take for scheduled downtime purposes.

(b) It will be expressed in hours.

(c) The maximum scheduled downtime for any equipment would be 2 days in every calendar month.

(d) The preventive maintenance would be carried out with a minimum advance notice of 24 hours in writing and subsequent acceptance of the same by Registrar General, High Court of Madhya Pradesh or officer who will execute the contract.

6.7.3 Mean Time To Resolve / solve the problem (MTTR):-

(a) MTTR is defined as the arithmetic average of the time taken to attend to resolve the issues logged over a defined period of time.

(b) The Severity Levels for measuring MTTR are provided in the following table:-

S. No.	Severity Level
---------------	-----------------------

1	High
2	Low

6.7.4 The various Service Level Requirements and related penalties for default are given below:-

Parameter	Details	Measurement Criteria	Penalties per day of delay / per fault / per occasion
<i>Mean time to resolve (MTTR)</i>	<p>(i) Within 24 Hours from the call logging time – for all High Severity events</p> <p>(ii) Within 48 hours from the time of attending the problem for all Low severity events</p>	<i>Calculation of fault duration per instance based on Fault Docket</i>	<p>(i) For High Severity events, Rs. 1000/-.</p> <p>(ii) For Low Severity events, Rs. 500/-</p> <p>Delay will be counted in steps of one hour.</p>

6.7.4.1 The Successful Bidder needs to maintain the Service Levels as follows:

- (a) 99% of the times for the MTTR of High Severity Events
- (b) 95% of the times for the MTTR of Low Severity Events

6.7.4.2 The penalty will be applicable on per fault basis even if there is a commonality of fault at any point causing full or part failure of services.

6.7.4.3 After the expiry of warranty, it shall be optional for Registrar General, High Court of Madhya Pradesh not to enter the contract further with the contractor. If Registrar General, High Court of Madhya Pradesh is not satisfied with the performance of the Contractor during Warranty it reserves the right to terminate the same during its currency, after **giving a notice** to the Contractor.

6.7.4.4 The Contractor has to maintain adequate spares for maintaining the SLA (Service Level Agreement) parameters as mentioned below. Any cost involved to meet the service level requirements specified above is to be borne by the Bidder.

6.7.4.5 In case the Service Level Requirements are violated continuously for a period of three months, the Purchaser reserves the right to terminate the Contract by giving a notice to the Successful Bidder.

6.7.4.6 The preventive maintenance of all the installed equipments / products to be carried on yearly basis during the warranty period and the report is to be submitted to the Registrar General, High Court of Madhya Pradesh.

Section – VII

7. TECHNICAL SPECIFICATIONS:-

All the products/equipment/items supplied should be quoted with:

- (i) Five years comprehensive Onsite Warranty and support on all supplied items/ products.
- (ii) All the necessary and required cables and other accessories.
- (iii) Enclose all product catalogues and technical **brochures of the products / items along with MANUFACTURER AUTHORIZATION FORM (MAF) addressed to the "Registrar General, High Court of Madhya Pradesh", Jabalpur (M.P.)**
- (iv) The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
- (v) The Original equipment manufacturer can authorize more than one partner for participation in the bid.
- (vi) On batteries 05 years support and warranty

The detail of the Hardware items along with technical specifications

S. No.	Items / Products	Minimum Specifications* / Make
1.	<i>Desktop based Video Conferencing System for Court Complexes / Jails</i>	<i>"Specification – A"</i>

Note: - Please submit the product catalogue / brochure.

“SPECIFICATIONS-A”

Desktop based Video Conferencing System

1. USB BASED MIRCOPHONES CUM SPEAKER WITH BUILT-IN ECHO CANCELLER FOR DESKTOP BASED VC SYSTEM

S. No.	Specifications of Desktop based Video Conferencing Equipments	Technical Compliance Yes/No
1	USB based plug-n-play device to operate with various Linux OS including Ubuntu Linux & Windows Operation System	
2	Good pickup of about 1.5 meters (6-7 feet) distance from the Microphone coverage of 360 Degree	
3	Full Duplex Operation (Speak and listen simultaneously)	
4	Built-in Echo Cancellation	
5	Volume Control button for increase and decrease according to local preferences	
6	Local Microphone Mute/Un-mute button with visual indication such as bi-colour LED	
7	Frequency response for microphone - 200 Hz - 7 KHz or better	
8	HD quality speaker output	
9	3.5 mm mini phone connector to connect to external devices such as speaker and Microphones with echo cancellation	
10	Upgradable Firm-ware	
11	With 10 feet additional USB extension connecting cable	
12	5 years Onsite Warranty	

2. USB BASED PTZ WEB CAMERA FOR DESKTOP BASED VC SYSTEM

S. No.	Specifications	Technical Compliance Yes/No
1	USB based plug-n-play device to operate with various PCs/Laptops	
2	Motorized PTZ (Pan, Tilt, Zoom)	
3	180 Degrees PAN, 50 Degrees tilt and 70 Degrees Field View	
4	Compliance to USB 2.0 or better	
5	Full HD 1080p30 video calling (up to 1920 x 1080 pixels)	
6	Thermal stabilized Lens such as Carl Zeiss® lens with autofocus/ High Precision Lens for clear picture	
7	Compliant with software for video recording using H.264 codec	
8	Compliant with various Linux OS including Ubuntu Linux, Windows and Mac OS systems Minimum 5 feet USB connecting cable	
9	Compliant low lighting environment	
10	Built-in microphones for audio pickup from distance of 5 feet	
11	Remote Controller to PTZ functions	

12	10 feet additional USB extension connecting cable	
13	5 years Onsite Warranty	

3. DISPLAY UNIT FOR VC SYSTEM with HDMI Cable

S. No.	Specifications	Technical Compliance Yes/No
1	40 or more inches HD LED Monitor compatible with VC SYSTEM as given at Item 1 above	
2	Two or more HDMI In Ports with 10 meters HDMI Cable	
3	One D-Sub (No.15) Input for PC Input including for Audio	
4	One Component Video In with audio	
5	Built In Stereo Speakers with Amplifier with 5 W x 5W capacity	
6	Tablet Top Stand / Wall Mount Kit	
7	Remote Control with Display Unit Functionalities	
8	Input Power 230 +/- 5% with 50 Hz	
9	5 years onsite warranty	

4. UPS FOR VC SYSTEM Quantity = 1 per Court Complex / Jail

Sr. No.	Specifications	Technical Compliance Yes/No
1	Capacity	1 KVA LINE INTERACTIVE
2	Input Voltage and Frequency	140-270 V, 47 to 53 Hz
3	Output Voltage and Frequency (On Mains)	230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 hz +/- synchronized with Input Power Frequency
4	Output Voltage and Frequency (On Battery)	230 V +/- 3% with 50 Hz
5	Backup Time	60 minutes
6	Battery Type	Maintenance-free sealed Lead-Acid battery with suspended electrolyte: leak proof
7	Overload Capacity	110%
8	Efficiency	80% or more
9	Output Wave type	Quasi Sine wave or better
10	Transfer Time	< 5 mili seconds
11	Load Power Factor	0.6
12	Other Features	Cold Start, Auto Start, Generator Compatible, No Load Shutdown
13	Protections from	Surge, Short Circuit, Spikes, DC Under voltage and Overload

14	Indicators	Mains, On Battery, Charge, Overload	
15	Alarms	Low Battery, Mains Off, Tripping	
16	Operating Environment	0 - 40 °C	
17	Operating Relative Humidity	0 - 95%	
18	Audible noise at 1 meter from surface of unit	Not more than 50.00 dBA	
19	Output Sockets	3 or more with 3 pin	
20	Warranty	5 years Onsite including batteries	

5. All-in-One Compute System for Court Complex / Jail

S.No.	Description	Specification	Technical compliance Yes/No
1	Category	Business (for work) segment (not Home Segment)	
2	Form Factor	All in one	
3	Make, Model/ Part No.	(to be given by the bidder- At the time of Technical Evaluation)	
4	Processor Family	Intel Core i5 Processor with Seventh Generation or better	
5	Base Frequency	2.6 Ghz or Higher	
6	Processor Cache	As per Processor	
7	Motherboard & Chipset	Intel Original Mother Board or equivalent Performance Chipset for quoted Processor based Mother Board	
8	TDP (Thermal Design)	Not More than 65 W	
9	System Memory (RAM)	4 GB, 2400 Mhz DDR-IV Memory or Higher	
10	Expandable Memory	Upto 16 GB, at least 2 slots	
11	Hard Disk	Integrated Dual Port SATA III controller, HDD 500 GB, 7200 RPM or more / above	
12	Preloaded Operating System	Ubuntu / Free DOS / Without OS (Ubuntu with all required drivers & plug-in)	
13	Operating System certificate	Ubuntu-Linux16.04 LTS or above	
14	System Architecture	64- Bit	
15	Screen Size & Resolution	Non touch Screen with 21.5" (HD Resolution) or higher with OEM certification	
16	Screen Type	HD Wide Screen Backlit LED Anti-Glare Display	
17	Graphic Processor	Intel HD or equivalent Integrated HD Graphic & sound Controller.	
18	Monitor Mounting Support	Vesa Screws Cover for Wall Mount (OPTIONAL)	
19	Web Camera	1.0 Megapixel HD Built In	

		Webcam or Higher	
20	Pointer Device & Keyboard	OEM USB Optical scrolling Mouse, OEM USB Standard 104 Keys Keyboard	
21	Microphone	Digital Microphone	
22	Speakers	Stereo Sound Speakers (Built-In)	
23	Ethernet	Integrated Gigabit Ethernet Controller with IPv6 Complaint	
24	Wireless	IEEE 802.11 b/g/n	
25	USB Port	4 x USB 2.0, 2 x USSB 3.0	
26	Other Ports	Mic In, Speaker Out, Rj45, VGA/HDMI/Display Port Out	
27	Power Supply/ Adaptor	External Power A.C. Adaptor	
28	Energy Certification	Energy Star (EPA) version 5.0 or later/ BEE India Star version 1 or later	
29	EPEAT Certified	Yes Required	
30	Power Management	ACPI Complaint	
31	USB Ports Security	USB Port Disable (through BIOS)	
32	Security Lock	optional	
33	Hardware Drivers	Vendor to provide for Ubuntu –Linux 16.04 LTS	
34	OEM Product	Original Equipment Manufacturer (OEM) Manufacture or its authorized distributors/ dealers with OEM	
35	Warranty	5 Years on site Comprehensive Warranty support with Level 1 Support from bidder and Level2 support from OEM	
36	Service Centre	Must have Company Authorized Service Centre in Capital City / High Court Place	

Note: All of the above specifications should be read as equivalent or better.

Section – VIII

Detail Break up of Cost*

Name of the Bidder:

A .Purchase of Hardware items

S. No.	Item Description	Make and Model	Unit Price (Rs.)	GST (Rs.) as applicable	Any Other Tax/duty	Total Unit Price (All inclusive) with 05 on-site warranty	* Approximately number of items	Total Cost
01	02	03	04	05	06	07= (04+05+06)	08	09 = 07x08
1.	Desktop based Video Conferencing System (as per “Specifications-A” 1 to 5)						525	
Total Value in Rupees								

Total Bid Price in Rs. _____

In words _____

Signature of Bidder with seal _____

Name _____

Business address _____

Note (1): The quantities mentioned above are indicative only. The Registrar General, High Court of Madhya Pradesh reserves the right to change the quantities and the configuration of items mentioned above without assigning any reason thereof.

Form: PQ-1

Techno-commercial Bid

S. No.	Description	Indicate also page number where clearly the document attached
1.	Name, address & telephone number of the agency/firm	
2.	Name, designation, address & telephone number of authorized person	
3.	Please specify as to whether Tenderer is sole Proprietor/Partnership Firm/Private or Limited Company.	
4.	Name, address & telephone number of Directors/Partners, Fax No., e-mail address.	
5.	Copy of PAN Card , GST Registration and Copy of previous 3 Financial Year's Income tax return(ITR).	
6.	Valid ISO Certificate of products (Please attach copy) i.e. ISO 9001 and ISO 14001	
7.	Service Tax Registration No. (Please attach copy).	
8.	Latest Service Tax Return (Please attach copy).	
9.	Experience Certificates / details of last 5 years in providing services / supply in Central Government/State Government/Public Sector Undertakings/Autonomous Bodies/Reputed Private organizations. (Please attach copy)	
10.	Manufacturer Authorization Form / letter to sale the quoted product of this tender	
11.	Details of Bid Security/Earnest Money Deposit: a) Amount: b) Demand Draft : c) Date of issue: d) Name of issuing Bank:	

Form: PQ-2

BIDDER'S ANNUAL TURNOVER

_____ (Location)

_____ (Date)

From (Name & Address of the Auditor)

To

The Registrar General,
High Court of Madhya Pradesh,
Jabalpur

Ref.: _____

Dear Sir/Madam,

We hereby certify that the average annual turnover of M/s.
_____ (name of the bidder) is not less than Rs. **05**
Crores during the last three financial years.

SI No.	Firm	Year - 1	Year - 2	Year - 3
		Amount	Amount	Amount
1				

Yours Sincerely,

(Signature of Authorized Auditor)

Name of the Authorized Auditor:

Seal:

Form: PQ-3

SIMILAR WORK EXPERIENCE

_____ (Location)
_____ (Date)

From (Name & Address of the Bidder)

_____ To,

_____ The Registrar General,
_____ High Court of Madhya Pradesh,
_____ Jabalpur

Subject: Supply, Installation, Commissioning and Maintenance of Desktop based Video Conferencing System for Court Complexes / Jails in the State of Madhya Pradesh.

Ref.: _____

1. We hereby declare and confirm that we, _____ (Name of the Bidder), having registered office at _____ (address) have successfully executed following projects. We are providing the details below: (Note: add rows as required).

Sl. No.	Name of the client organization	Purchase Order (P.O) No. & Date of issue of P.O.	Project Value	Brief Scope of Work	Whether the copies of the purchase orders / contracts from the client as required, is attached?	
					Yes/No	Pg. No. on the Proposal

Yours Sincerely,

(Signature of Authorized Signatory)

Name and Designation of the Authorized Signatory:

Name and address of the Bidder Company:

Seal:

Note:-Please clearly indicate the page numbers with documents.

Annexure - 1

Clause by Clause compliance statement on the technical specification as prescribed in the section VII of this document.

Sl. No.	Clause no.	Complied / Not complied

Annexure - 2

DEVIATION STATEMENT FORMAT

The Bidder is required to provide the details of the deviations of the tender clauses **(in any section of the tender)** in the following format.

Sl. No.	Section No.	Clause No	Clause Description	Non Compliance/ Partial Compliance	Remarks

PART – I

BID FORM (1 sheet)

Tender No. :

Date :

To,

**The Registrar General
High Court of M.P.,
Jabalpur (M.P.)**

Respected Sir,

1. Having examined the conditions of contract and specifications in the tender document and annexure, the receipt of which is hereby duly acknowledged, we, undersigned, offer to Supply, Installation, Commissioning Maintenance of items for the sum shown in the schedule of prices attached herewith and made part of this Bid.
2. We undertake, if our Bid is accepted, to complete delivery of all the items specified in the contract within the delivery schedule specified in the tender.
3. If our Bid is accepted, we will obtain the unconditional performance guarantees of a Nationalized/Scheduled Bank for a sum 10% of the purchase / contract value.
4. We agree to abide by this Bid for a period of 150 days from the date fixed for Bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Purchase Order of Contract is prepared and a contract is executed accordingly, this Bid together with your written acceptance thereof in your notification of award shall constitute a contract binding on us, subject to terms and conditions mentioned in the tender document.
6. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.

7. We understand that you are not bound to accept the lowest or any bid, you may receive and you may reject any bid without assigning reason therefore and you may vary, amend or alter any terms and conditions of the Tender Document at the time of execution of the Contract.

Dated this day of 2017

Name and Signature

In the capacity of

**Duly authorized to sign the bid
for and on behalf of**

Witness

Address

Signature

CERTIFICATES

WE CERTIFY THAT:

1. We will not LEAK / DISCLOSE any information of High Court of Madhya Pradesh to any other institutions/organizations, bodies and also in the market on the rates less than the prices quoted by us to the High Court.
2. The rate of TAXES / DUTIES mentioned in the tender is in accordance with the provisions of the rules in all respects and the same is payable to the Authorities.
3. The material / items and software offered shall be of the best quality strictly in accordance with the specifications and particulars as detailed in the tender.
4. The information furnished by us in the tender are true and correct to the best of our knowledge and belief.
5. We have read and understood the rules, regulations, terms and conditions of tender as applicable from time to time and agree to abide by them.
6. We will meet 100% Confidentiality and Integrity of High Court Database and software.

Authorized Signatory

(Seal of the Company)

PLACE OF DELIVERY AND INSTALLATION
ANNEXURE

Sr	District	Tehsil
1	Alirajpur	Civil Court,Jobat
2	Anuppur	Civil Court ,Kotma
3	Anuppur	Civil Court, Rajendragram
4	Ashoknagar	Civil Court, Mungaoli
5	Ashoknagar	Civil Court, Chanderi
6	Balaghat	Civil Court, Baihar
7	Balaghat	Civil Court Complex, Katangi
8	Balaghat	Civil Court, Waraseoni
9	Barwani	Civil Court, Anjad
10	Barwani	Civil Court ,Khetiya
11	Barwani	Civil Court ,Rajpur
12	Barwani	Civil Court , Sendhwa
13	Betul	Civil Court, Bhainsdehi
14	Betul	Civil Court,Multai
15	Betul	Civil Court,Aamla
16	Bhind	Civil Court, Lahar
17	Bhind	Civil Court, Mehgaon
18	Bhind	Civil Court, Gohad
19	Bhopal	Civil Court,Barasia
20	Chhatarpur	Civil court, Bijawar
21	Chhatarpur	Civil Court, Laundi
22	Chhatarpur	Civil Court, Rajnagar
23	Chhatarpur	Civil Court,Bada Malehra
24	Chhatarpur	Civil court ,Nowgaon
25	Chhindwara	Civil Court, Parasiya
26	Chhindwara	Civil Court, Sausar
27	Chhindwara	Civil Court, Amarwara
28	Chhindwara	Civil Court, Chorai
29	Chhindwara	Civil Court, Junnardeo
30	Chhindwara	Civil Court, Pandurna
31	Damoh	Civil Court,Hatta
32	Damoh	Civil Court Pathariya
33	Datia	Civil Court,Bhander
34	Datia	Civil Court,Seodha
35	Dewas	Civil Court,Bagli
36	Dewas	Civil Court,Kannod
37	Dewas	Civil Court,Khategaon
38	Dewas	Civil Court,Sonkatch
39	Dewas	Civil Court,Tonkhurd
40	Dhar	Civil Court ,Badnawar
41	Dhar	Civil Court ,Dharamपुरi
42	Dhar	Civil Court ,Kukshi
43	Dhar	Civil Court, Manawar
44	Dhar	Civil Court, Sardarpur

45	Dindori	Civil Court, Shahpura
46	Guna	Civil Court, Aaron
47	Guna	Civil Court, Chachoda
48	Guna	Civil Court, Raghogarh
49	Gwalior	Civil Court, Bhitwar
50	Gwalior	Civil Court, Dabra
51	Hoshangabad	Civil Court, Itarsi
52	Hoshangabad	Civil Court, Pachmarhi
53	Hoshangabad	Civil Court, Pipariya
54	Hoshangabad	Civil Court, Seoni Malwa
55	Hoshangabad	Civil Court, Sohagpur
56	Indore	Civil Court, Depalpur
57	Indore	Civil Court, Hatod
58	Indore	Civil Court, Mhow
59	Indore	Civil Court, Sanwer
60	Jabalpur	Civil Court, Patan
61	Jabalpur	Civil Court, Sihora
62	Jhabua	Civil Court, Petlawad
63	Jhabua	Civil Court, Thandla
64	Katni	Civil Court, Vijayraghvarh
65	Khandwa	Civil Court, Harsud
66	Mandleshwar	Civil Court, Khargone
67	Mandleshwar	Civil Court, Sanawad
68	Mandleshwar	Civil Court, Barwaha
69	Mandleshwar	Civil Court, Bhikangaon
70	Mandleshwar	Civil Court, Kasrawad
71	Mandleshwar	Civil Court, Maheshwar
72	Mandla	Civil Court, Nainpur
73	Mandla	Civil Court, Niwas
74	Mandsaur	Civil Court, Bhanpura
75	Mandsaur	Civil Court, Garoth
76	Mandsaur	Civil Court, Narayangarh
77	Mandsaur	Civil Court, Sitamau
78	Morena	Civil court, Ambah
79	Morena	Civil Court, Jora
80	Morena	Civil Court, Sabalgarh
81	Narsinghpur	Civil Court, Gadarwara
82	Neemuch	Civil Court, Jawad
83	Neemuch	Civil Court, Manasa
84	Neemuch	Civil Court Rampura
85	Panna	Civil Court, Ajaygarh
86	Panna	Civil Court, Pawai
87	Raisen	Civil Court, Bareli
88	Raisen	Civil Court, Begumganj
89	Raisen	Civil Court, Gairatganj
90	Raisen	Civil Court, Goharganj
91	Raisen	Civil Court, Silwani

92	Raisen	Civil Court ,Udaipura
93	Rajgarh	Civil Court,Biaora
94	Rajgarh	Civil Court ,Khilchipur
95	Rajgarh	Civil Court, Narsinghgarh
96	Rajgarh	Civil Court, Zirapur
97	Rajgarh	Civil Court ,Sarangpur
98	Ratlam	Civil Court ,Alote
99	Ratlam	Civil Court, Jaora
100	Ratlam	Civil Court ,Sailana
101	Rewa	Civil Court,Mauganj
102	Rewa	Civil Court,Sirmour
103	Rewa	Civil Court, Teonther
104	Rewa	Civil Court, Hanumna
105	Sagar	Civil Court,Banda
106	Sagar	Civil Court,Bina
107	Sagar	Civil Court,Deori
108	Sagar	Civil Court,Khurai
109	Sagar	Civil Court, Rehli
110	Sagar	Civil Court,Garacota
111	Satna 1 LC	Civil Court,Amarpatan
112	Satna	Civil Court , Maihar
113	Satna	Civil Court,Nagod
114	Satna 1 LC	Civil Court, Rampur Baghela
115	Satna	Civil Court,Chitrakoot
116	Satna	Civil Court,Unchehra
117	Sehore	Civil Court, Ashta
118	Sehore	Civil Court, Budhni
119	Sehore	Civil Court, Nasrullaganj
120	Sehore	Civil Court,Ichhawar
121	Seoni	Civil Court, Lakhnadon
122	Shahdol	Civil Court ,Beohari Beohari
123	Shahdol	Civil Court ,Burhar
124	Shahdol	Civil Court ,Jaisinghnagar
125	Shajapur	Civil Court, Agar
126	Shajapur	Civil Court,Nalkheda
127	Shajapur	Civil Court ,Shujalpur
128	Shajapur	Civil Court ,Susner
129	Sheopur	Civil Court, Vijaypur
130	Shivpuri	Civil Court, Karera
131	Shivpuri	Civil Court , Khaniadhana
132	Shivpuri	Civil Court , Kolaras
133	Shivpuri	Civil Court ,Pichhore
134	Shivpuri	Civil Court,Pohari
135	Sidhi	Civil Court, Churhat
136	Singrouli	Civil Court ,Deosar
137	Sidhi	Civil Court Rampur Naikin
138	Sidhi	Civil Court, Majhouli
139	Tikamgarh	Civil Court,Niwari

140	Tikamgarh	Civil Court,Jatara
141	Tikamgarh	Civil Court,Orchha
142	Ujjain	Civil Court ,Badnagar
143	Ujjain	Civil Court , Khachrod
144	Ujjain	Civil Court,Mahidpur
145	Ujjain	Civil Court ,Nagda
146	Ujjain	Civil Court,Tarana
147	Umaria	Civil Court Birsinghpur Pali
148	Umaria	Civil Court Manpur
149	Vidisha	Civil Court,Basoda
150	Vidisha	Civil Court,Kurwai
151	Vidisha	Civil Court,Lateri
152	Vidisha	Civil Court,Sironj

LIST OF PRISON

S No.	District	Prison Location	Prison Type
1	Umaria	Umaria	New District Prison
2	AshokNagar	AshokNagar	New District Prison
3	Harda	Harda	New District Prison
4	Dindori	Dindori	New District Prison
5	Sheopur	Sheopur	New District Prison
6	Singrouli (Wedhan)	Singrouli (Wedhan)	New District Prison
7	Dewas	Kannod	Sub-Jail (Taluka)
8	Ujjain	Khachraud	Sub-Jail (Taluka)
9	Mandsaur	Garoot	Sub-Jail (Taluka)
10	Ratlam	Jawra	Sub-Jail (Taluka)
11	Jhabua	Jobat	Sub-Jail (Taluka)
12	Ujjain	Tarana	Sub-Jail (Taluka)
13	Rajgarh	Narsinghgarh	Sub-Jail (Taluka)
14	Satna	Nagaud	Sub-Jail (Taluka)
15	Hoshangabad	Pipariya	Sub-Jail (Taluka)
16	Shivpuri	Pichore	Sub-Jail (Taluka)
17	Shahdol	Budhar	Sub-Jail (Taluka)
18	Raisen	Begamganj	Sub-Jail (Taluka)
19	Balaghat	Baihar	Sub-Jail (Taluka)
20	Chhatarpur	Bijawar	Sub-Jail (Taluka)
21	Balaghat	Waraseoni	Sub-Jail (Taluka)
22	Khargone	Mandleshwar	Sub-Jail (Taluka)
23	Ujjain	Mahidpur	Sub-Jail (Taluka)
24	Bhind	Mehganw	Sub-Jail (Taluka)
25	Betul	Multai	Sub-Jail (Taluka)
26	Satna	Maihar	Sub-Jail (Taluka)
27	Morena	Sabalgarh	Sub-Jail (Taluka)
28	Dhar	Sardarpur	Sub-Jail (Taluka)
29	Jabalpur	Sehora	Sub-Jail (Taluka)
30	Hoshangabad	Seonimalwa	Sub-Jail (Taluka)
31	Barwani	Sendhwa	Sub-Jail (Taluka)
32	Sehore	Nasrullahaganj	Sub-Jail (Taluka)
33	Bhind	Lahar	Sub-Jail (Taluka)
34	Chhatarpur	Lavkushnagar	Sub-Jail (Taluka)

35	Chindwara	Amarwara	Sub-Jail (Taluka)
36	Seoni	Lakhnadaun	Sub-Jail (Taluka)
37	Jabalpur	Patan	Sub-Jail (Taluka)
38	Neemuch	Jawad	Sub-Jail (Taluka)
39	Ratlam	Sailana	Sub-Jail (Taluka)
40	Indore	Mahu	Sub-Jail (Taluka)
41	Khargone	Kasrawad	Sub-Jail (Taluka)
42	Indore	Depalpur	Sub-Jail (Taluka)
43	Dewas	Baagli	Sub-Jail (Taluka)
44	Bhind	Gohad	Sub-Jail (Taluka)
45	Morena	Ambah	Sub-Jail (Taluka)
46	Tikamgarh	Jatara	Sub-Jail (Taluka)
47	Shivpuri	Kolaras	Sub-Jail (Taluka)
48	Morena	Jaura	Sub-Jail (Taluka)
49	Rajgarh	Saranghpur	Sub-Jail (Taluka)
50	Chhatarpur	Naugaon	Sub-Jail (Taluka)
51	Indore	Sanwer	Sub-Jail (Taluka)
52	Gwalior	Dabra	Sub-Jail (Taluka)
53	Tikamgarh	Niwadi	Sub-Jail (Taluka)
54	Shahdol	Beohari	Sub-Jail (Taluka)
55	Shivpuri	Karera	Sub-Jail (Taluka)
56	Vidisha	Ganjbasauda	Sub-Jail (Taluka)
57	Raisen	Goharganj	Sub-Jail (Taluka)
58	Raisen	Bareli	Sub-Jail (Taluka)
59	Shajapur	Shujalpur	Sub-Jail (Taluka)
60	Shajapur	Agar	Sub-Jail (Taluka)
61	Vidisha	Lateri	Sub-Jail (Taluka)
62	Damoh	Hata	Sub-Jail (Taluka)
63	Datia	Sewdha	Sub-Jail (Taluka)
64	Sagar	Khurai	Sub-Jail (Taluka)
65	Shajapur	Susner	Sub-Jail (Taluka)
66	Shivpuri	Pohri	Sub-Jail (Taluka)
67	Dhar	Dharamपुरi	Sub-Jail (Taluka)
68	Khargone	Badwah	Sub-Jail (Taluka)
69	Sagar	Rehli	Sub-Jail (Taluka)
70	Guna	Chachauda	Sub-Jail (Taluka)
71	Rewa	Mauganj	Sub-Jail (Taluka)
72	Sagar	Banda	Sub-Jail (Taluka)
73	Panna	Pawai	Sub-Jail (Taluka)
74	Dhar	Manawar	Sub-Jail (Taluka)
75	Dhar	Badnawar	Sub-Jail (Taluka)
76	Khargone	Maheshwar	Sub-Jail (Taluka)