

HIGH COURT OF MADHYA PRADESH: JABALPUR

// CLARIFICATION //

No. Reg(IT)(SA)/2017/1136

Jabalpur, Dated:06-10-2017

Subject:- The matter relates to publish the clarification of the Pre-Bid meeting dated: 04th October, 2017 of the tender regarding the “Supply, Installation, Commissioning, Maintenance of Kiosk, Projectors with Screen, External Hard Disk Drives, UPS system etc” at Subordinate Courts in the State of Madhya Pradesh with reference to the tender no. Reg(IT)(SA)/2017/1093, Dated:18.09.2017.

Ref: - Pre-Bid Meeting Dated: 04th October, 2017 at 11:30 AM.

Reply / clarification to the pre-bid queries

S.No.	Page No. & Clause No.	Description	Query of the bidder	Reply / clarification to the query
1	Page no. 4: NOTICE INVITING TENDER	Earnest Money Deposit (EMD): 11 Lakhs	We request you to have item wise EMD as we will be bidding only for single item i.e. Information Kiosk. We also request you to consider EMD in form of BG(Bank Guarantee). Also please confirm if we can quote only for Information Kiosk as we do not deal in other product categories asked for in the RFP.	No change
2	Page no. 4: NOTICE INVITING TENDER	Time for Completion of the entire work/project.	Considering geographical spread, we would request the Honorable High Court to consider Time for Completion of the entire work/project as 90- 120 days.	Time of completion of work is revised to 75 days

3	Page No.23: 4.9 LIQUIDATED DAMAGES (LD)	If the Bidder fails to deliver any or all of the equipment or to perform the services within the time period(s) as mentioned in tender document. Registrar General, High Court of Madhya Pradesh shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 1% of the contract price for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the contract price. Once the maximum is reached, Registrar General, High Court of Madhya Pradesh may consider termination of the contract.	We request Honorable High Court to consider to kindly consider the liquidated damages, a sum equivalent to the 1% of the basic price of the unexecuted portion of work for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the unexecuted work.	No change
4	Page No.30: Section VI: Scope of Work: Point no.6.2/6.3	SUPPLY:-Supply of all equipments, materials, components, accessories, mounting hardware, software, wires and cable for connection, etc. as per requirement of Subordinate Courts in the State of Madhya Pradesh. INSTALLATION & WIRING:- Installation & wiring of all equipments,	We request Honorable High Court to please confirm if this is required or not required as it is having cost element and shall be on actual consumption.	Installation and Maintenance of all supplied equipments to be done by the vendor.

		components and accessories.		
5	Page No.32: 6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA: Point no. 6.7.1	Service Hours:- The Service window for all the equipments would be 24x7x365.	We request Honorable High Court to consider the Service Window as official working hours: Monday to Friday from 9.30 am to 5.30 pm	No change
6	Page No.33: 6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA:Point no. 6.7.3 (b)	Severity Level: 1. High 2. Low	We request Honorable High Court to kindly clarify what is high severity and low severity.	No change
7	Page No.33: 6.7 WARRANTY SERVICE LEVEL REQUIREMENTS – SLA:Point no. 6.7.4	Details: (i) Within 24 Hours from the call logging time – for all High Severity events (ii) Within 48 hours from the time of attending the problem for all Low severity events Penalties per day of delay/per fault/per occasion (i) For High Severity events, Rs. 1000/-. (ii) For Low Severity events, Rs. 500/- Delay will be counted in steps of one hour.	We request Honorable High Court to kindly amend clause as: Details: (i) Within 48 Hours from the call logging time – for all High Severity events (ii) Within 72 hours from the time of attending the problem for all Low severity events Penalties per day of delay/per fault/per occasion (i) For High Severity events, Rs. 250/-. (ii) For Low Severity events, Rs. 100/- Also need clarity on why the delay is counted on hourly basis. We suggest Hon. High Court that delay to be counted per day basis.	No change
8	Page No.35: Section – VII: Technical Specifications: point no.ii	All the necessary and required cables and other accessories.	Please clarify if wiring and cabling (Power/LAN) is part of scope of work. If yes, please include in the price bid format (Per Mtr.	No change

			Cost)	
9	Page No.35: Section – VII: Technical Specifications: point no.vi	On batteries 05 years support and warranty	Battery is a consumable item. Hence we would request the Hon. High Court to keep the battery out of the scope of work and warranty.	UPS systems are to be supplied with 05 years onsite warranty & support on batteries.
10	Page No.38: “SPECIFICATION –B”:TOUCH SCREEN INFORMATION KIOSK MACHINES :Point no.12	UPS: Inbuilt UPS 600 VA system with 30 minutes backup on full load at 0-6 PF of reputed make having ISO 9001 certification having reputed batteries	Please confirm if Full Load is of the Kiosk Load in ON condition. Battery in the UPS is consumable item. Hence we would request the Hon. High Court to keep the battery out of the scope of the Comprehensive warranty of 5 years.	UPS system are to be supplied with 05 years onsite warranty & support along with batteries.
11	Page No.41:	2 KVA UPS Batteries	2 KVA UPS with 02 hour back up. Minimum 8600 VAH is required (battery sizing sheet attached)	Yes minimum 8600 VAH is required.
12	Page No.41:	Batteries , 03 KVA UPS with 02 hour back up	Inbuilt battery charger capacity should be minimum 10% for higher battery life.	Yes inbuilt charger is required and have capacity of minimum 10% or higher for better battery life.
13	Page No. 42:	10 KVA UPS , 12 KW/ 15 KVA	Please help to correct it to 8KW/10 KVA	Yes 8 KW/ 10 KVA
14	Page no. 42,	10 KVA . 60 Minutes back up on full load	Minimum 24000 VAH is required (battery Sizing attached)	Yes minimum 24000 VAH is required.

The updated specifications of the hardware items / articles is mentioned as below.

The revised updated configuration is as per details given below:-

“SPECIFICATION –A”

PROJECTORS WITH SCREEN FOR COURT COMPLEXES

S.No.	Specification	Technical Compliance Yes / No
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1	Technology	LCD / DLP	
2	Projection Method	Front & Rear Both	
3	Native Resolution	1024 x 768 (XGA) or 1366 x 768 or better	
4	Brightness	3200 Lumens or more	
5	Contrast Ratio (Minimum)	12000:1	
6	Zoom	Manual Zoom(x1.2x) %	
7	Throw Ratio	1.37:1 to 1.80:1	
8	Aspect Ratio	4:3	
9	Keystone Correction	Automatic	
10	Minimum Life Of Projection Lamp	5,000 Hours (In Normal Mode)	
11	Counter	Lamp Hour Counter (In-Built)	
12	Video Compatibility	PAL/NTSC	
13	Ports	HDMI with MHL support, <u>HDMI Port</u> , Audio In, Audio Out, Video In, Analog RGB In, Analog RGB Out and Storage Media Port (USB - Type A)	
14	Connectivity	LAN, WiFi (inbuilt / external)	
15	Noise Level	Upto 35 dB (Sleep Mode), Upto 38 dB(Normal Mode)	
16	Power Supply	210V-240V, 50 Hz	
17	Other features	Remote Control, Speaker, Auto lens off, Energy Saving Compliance of prescribed standard	
18	OEM	Original Equipment Manufacturer (OEM) Product	
19	Warranty Period	5 Years on Site	
SCREEN FOR COURT COMPLEXES AND STATE JUDICIAL ACADEMIES			
20	Size (feet)	8 X 6 or more	
21	Type	MAP (Calendar) / Wall / Stand Mount (Tripod Type)	
22	Format	4:3	
23	Actual Screen size	85 X 65 Inches or more	
24	Material	High Gain Fabric - Treated Matte - Low Reflection -Wide Angle - Anti UV coating	
ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS <u>EQUIVALENT OR BETTER.</u>			

“SPECIFICATIONS-D”

SPECIFICATIONS OF UPS FOR LAN SWITCHES

S.No.	Specification	Technical Compliance Yes / No
1	Capacity	600 VA <i>LINE INTERACTIVE</i>
2	Input Voltage and Frequency	140-270 V, 47 to 53 Hz
3	Output Voltage and Frequency (On Mains)	230 +/- 5 % with AVR (Automatic Voltage Regulation), 50 hz +/- synchronized with Input Power

		Frequency	
4	Output Voltage and Frequency (On Battery)	230 V +/- 3% with 50 Hz	
5	Backup Time	120 minutes	
6	Battery Type	Maintenance-free sealed Lead-Acid battery with suspended electrolyte : leak proof	
7	Overload Capacity	110%	
8	Efficiency	84% or more at Full Load 80% at Half Load	
9	Output Wave type	Simulated / Stepped Sine Wave	
10	Transfer Time	<= 4 milliseconds	
11	Load Power Factor	0.6	
12	Other Features	Cold Start, Auto Start, Generator Compatible, No Load Shutdown	
13	Protections from	Surge, Short Circuit, Spikes, DC Under voltage and Overload	
14	Indicators	Mains, On Battery, Charge, Overload	
15	Alarms	Low Battery, Mains Off, Tripping	
16	Operating Environment	0 - 40 °C	
17	Operating Relative Humidity	0 - 95%	
18	Audible noise at 1 meter from surface of unit	Not more than 50.00 dBA	
19	Output Sockets	3 or more with 3 pin	
20	OEM	Original Equipment Manufacturer (OEM) Product	
21	Warranty	5 years Onsite including batteries	
ALL THE ABOVE SPECIFICATIONS SHOULD BE READ AS EQUIVALENT OR BETTER.			

"SPECIFICATIONS-G"

FLATBED SCANNERS FOR MADHYA PRADESH STATE JUDICIAL ACADEMY

Sr. No.	Specification	Particulars	Technical Compliance Yes/ No
Flatbed Scanner with Automatic Document Feeder			
1.	Make and Model No.	(exact details to be provided by the bidder with its official brochure)	
2.	Paper Size to be scanned	8.5" x 14" (Legal) Size Page in Flat Bed and A4 size in ADF mode	
3.	Scan type	Charged Coupled Device (CCD)/Contact image sensor, Color, Flatbed & ADF	
4.	Scan Output File Format	JPEG, GIF, TIFF, TIFF compressed, PNG, PDF, PDF searchable	
5.	Scanner Compatibility	SANE Family of Scanners (SANE Project supported device) and TWAIN compatible	

6.	Scanning Options	Color, GreyScale, Black & White (Lineart) etc.	
7.	Min. Scanning Speed (Single Side)	20 PPM Black & White @ 200 dpi	
8.	Resolution & Color Depth	1200 x1200 dpi (optical), 48 bit Color scanning, 8/16 bit Mono Scanning or better.	
9.	Pull & Push Scan	Pull Scanning, Push Scanning (Scan to PC)	
10.	Light Source	CCFL/LED	
11.	Duty Cycle per day	1000 pages	
12.	Interface	Hi-Speed USB 2.0	
13.	Power Supply	Internal/External Power Adaptor for 200 - 250 (+/- 10%) V AC 50/60 Hz (+/- 5%)(Power Cable included)	
14.	ADF Capacity	Minimum 50 Pages	
15.	Duplex Scanning	ADF Auto Duplex Scanning	
Compatibility			
16.	Operating System Compatibility	All hardware must be compatible with Ubuntu Linux OS 14.04	
17.	Hardware Drivers	Supplier to provide latest drivers for all hardware for Ubuntu-Linux OS 14.04	

“SPECIFICATIONS-H”

HARDWARE SPECIFICATIONS OF VC & PROJECTOR FOR MPSJA

B. DISPLAY UNIT

S.No.	Specifications of Display Unit for VC System	Technical Compliance Yes/ No
1	<i>Minimum 40 inches or more</i> HD LED Monitor compatible with VC SYSTEM as given at Item 1 above (two in number i.e. 1 larger for remote site view & 1 for self view)	
2	Two or more HDMI In Ports	
3	One D-Sub (No.15) Input for PC Input including for Audio	
4	One Component Video In with audio	
5	Built In Stereo Speakers with Amplifier with 5 W x 5W capacity	
6	Tablet Top Stand / Wall Mount Kit	
7	Remote Control with Display Unit Functionalities	
8	Input Power 230 +/- 5% with 50 Hz	
9	5 years onsite warranty	

Note:-

1. All the pages of the bids and Annexure should be sealed and signed by the authorized officers of the company / vendor.
2. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
3. The Original equipment manufacturer can authorize more than one partner for participation in the bid.
4. Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.
5. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
6. The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
7. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues.
8. In case of any deviation please mention the same in the tender document.
9. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
10. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.
11. The rest of the tender conditions shall remain same.

**Sd/-
REGISTRAR GENERAL**