

HIGH COURT OF MADHYA PRADESH : JABALPUR

// CLARIFICATIONS //

No. Reg(IT)(SA)/2016/125

Jabalpur, Dated:16/02/2016

Sub: Reply / clarifications of the tender regarding the supply and installation of Oracle Database and other Hardware Components for the High Court in the State of Madhya Pradesh.

Ref: Tender No. Reg(IT)(SA)/2016/86, Dated:29/01/2016 of Oracle Database and other Hardware Components and pre-bid meeting dated:06th February, 2016 held at High Court of Madhya Pradesh, Jabalpur (M.P.)

The following are the clarifications and reply of pre-bid meeting as per details given below:-

S.No.	Page No. / Tender Reference / clause No.	Clause Details	Query by the Bidder	Reply to the query / suggestions in reference to the pre-bid meeting
1	Page no. 8 / CONDITIONS OF CONTRACT, point 9	Delivery and installation period: Maximum four weeks from the date of purchase order.	Process of purchase would gone through various stages and dependencies, request to relax the period.	The delivery and installation to be completed within 6-8 weeks.
2	Page no. 18/ Financial Bid (Price Schedule)	4. Database Server for Eight rack Exadata 5. Storage server for Eight rack Exadata 7. Oracle Enterprise Linux software for database and storage server (factory installation)	Exadata provides integrated servers, storage, interconnect and operating system, request to merge these items in price schedule.	The prospective bidders are requested to quote the bid in the financial sheet, fulfilling all technical requirements / BOQ.
3	Page no. 12 / A.	A. Supply of Database Software Components: Oracle Database Enterprise	Please clarify on bifurcation of utilization of licenses, if any.	The licenses shall be used as per requirement of the High Court.
4	Page no. 8 / Warranty (a)	The Database along with all components will be under three years' free on-site comprehensive warranty and support from the date of installation.	Please clarify ATS (Annual Technical Support) of software and hardware components.	The Licenses to be supplied should be perpetual and with one year support, whereas the hardware components with three years

				warranty and onsite support.
5	Page no. 8 / Conditions of Contract (Point No.9)	Delivery and installation period: Maximum four weeks from the date of purchase order. The installation report should be signed by the Engineer of the Firm jointly with authorized technical staff of the High Court of M.P., Jabalpur. In case of delay, penalty at the rate of 0.5% per day of the ordered value shall be charged (maximum penalty up to 5% of the order value can be deducted). If the delay is more than Fifteen days the order shall stand cancelled.	Delivery and installation period: Maximum <u>Eight to Ten Weeks</u> from the date of purchase order. The installation report should be signed by the Engineer of the Firm jointly with authorized technical staff of the High Court of M.P., Jabalpur. In case of delay, penalty at the rate of 0.5% per day of the ordered value shall be charged (maximum Penalty up to 5% of the order value can be deducted). If the delay is more than fifteen days the order shall stand Cancelled.	The delivery and installation to be completed within 6-8 weeks. The remaining terms and conditions as per tender document.
6	Page No. 8/ Conditions of Contract (Point No.12)	Payment term: 90% on successful and satisfactory installation certified by authorized representative of the High Court of M.P.Jabalpur. The balance 10% will be released against the submission of unconditional Bank Guarantee of 10% of the purchase order value from a Nationalized/Scheduled bank towards due performance of warranty.	Payment term: 90% on successful Delivery at Site and 10% after satisfactory installation certified by authorized Representative of the High Court of M.P. Jabalpur.	No change.
7	Page no. 09/ Warranty (Point No. (b))	If the Oracle Database and other hardware articles remain down beyond 24 hours, the successful firm will	Requesting to remove this clause	If the machine / machines remains down for more than 24 hours then the

		be required to provide a stand-by machine of the same or higher Configuration.		successful bidder has to make necessary arrangement at the earliest in order to meet out the requirement of the High Court.
8	Page no. 09/ Warranty (Point No. (d))	If the database and the other items is down beyond 24 hours, penalty of Rs. 10,000/- (Rupees Ten Thousand only) per day will be charged from the vendor.	Requesting to remove this clause	No change.
9	Page no. 14/ Chapter 4 (2. Service and Support)	The proposed Exadata database environment is planned to be utilized for consolidation and migration of various running applications, bidder has to perform database migration activities to Exadata	Please Clarify	The various running application like digitization project of the High Court, CMIS software applications etc and the prospective bidders are requested to visit the site for further clarifications.
10	Page no. 14 Chapter 4 (2. DARIMS and database migration)	The DARIMS (Documents Archival and Retrieval Information Management System) DMS application is managed and maintained by the systems integrator or service provider, the application (OEM provided DMS) is using Oracle database for metadata.	Please clarify	The existing database tables along with data shall be migrated to newly procured Exadata machines. In this the bidder is required to assist the Service provide and technical manpower of the High Court.
11	Page no. 08/ Warranty (Point No. (a))	The Database along with all components will be under three years' free on-site comprehensive warranty and support from the date of installation.	Requesting to modify / clarify this clause	The Licenses to be supplied should be perpetual and with one year support, whereas the hardware components with three years warranty and onsite support.

Important points / Note:-

1. The Registrar General, High Court of Madhya Pradesh has full rights to accept or reject any bid, without assigning any reason.
2. The Registrar General, High Court of Madhya Pradesh has right to alter the scope of work as per the requirement.
3. All Prospective bidders are requested to submit the bid and if there is any deviation in the specifications, please mention the same in the deviation statement sheet.
4. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
5. All future **correspondence/ clarifications/ addendum/ corrigendum** shall be available on the website of the High Court of Madhya Pradesh www.mphc.gov.in and Government tender portal www.tenders.gov.in .

Sd/-

REGISTRAR GENERAL